

▶ *MyHanoverPolicy*

# Personal Lines Secure Website 24/7 Convenience!

The Hanover is pleased to introduce a secure customer self service website—**MyHanoverPolicy!** This site provides you with speed, reliability, and flexibility on how you manage your insurance policies—offering more features, new options, and 24/7 convenience right on the web.

Here are just a few of the features you can take advantage of:

- **Personalized Account Profile**—where you can view all your policy information in one place and link your other policies to your customer profile
- **View and pay your bill online**—make a single payment, sign up for EFT or schedule monthly payments all online. You also have access to view or print up to 24 months of billing history and change your EFT information at any time

- **File and track a claim**—offering auto, property, and watercraft claims filing—including automatic prefill with your policy information
- **Print/Order ID cards**
- **Helpful FAQs and links** to contact us with any questions

## Get started today!

It's easy to access from The Hanover's home page at **hanover.com**. It only takes seconds to register!

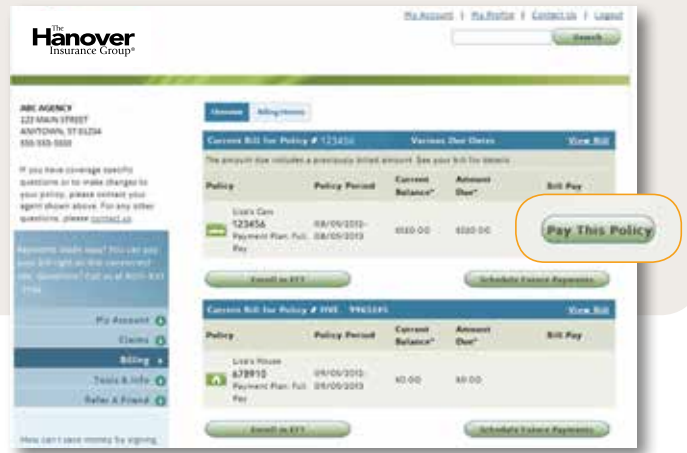
### PERSONALIZED ACCOUNT PROFILES

Personalized account profiles automatically link all your policies together and display all your policies in one place, making it easy to view policy details, pay bills and report claims.



**PAYMENT INFORMATION**

By selecting the billing menu, you will find options to pay your bills, sign up for EFT, and schedule future payments. EFT information is also available if you would like to change banking information or withdrawal dates.



**PERSONALIZED ACCOUNT PROFILES**

We've simplified the online claim reporting process with prefilled information, drop down menus, options to upload photos, estimates, and more!



**Why The Hanover?**

The Hanover is a leading Property and Casualty insurance company dedicated to achieving world-class performance. Our commitment is to deliver the products, services, and technology of the best national companies with the responsiveness, market focus, and local decision making of the best regional companies. This powerful combination has been a proven success since our founding in 1852, and is backed by our financial strength rating of "A" (Excellent) from A.M. Best.



The Hanover Insurance Company  
440 Lincoln Street, Worcester, MA 01653

Citizens Insurance Company of America  
808 North Highlander Way, Howell, MI 48843

[hanover.com/personalinsurance](http://hanover.com/personalinsurance)

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