

Small Commercial Underwriting Questionnaire—Personal Injury Liability and Media & Content Liability

QUESTIONNAIRE INSTRUCTIONS

Whenever used in this questionnaire, the terms **you, your(s) and applicant** shall mean the **named insured** and all subsidiaries, unless otherwise stated.

YOUR BUSINESS

Name of applicant: _____

Address of applicant: _____

Hanover policy number and renewal effective date: _____

CURRENT AND REQUESTED INSURANCE PROGRAMS

1. Please provide the following information regarding your current and requested insurance programs:

TECHNOLOGY LIABILITY COVERAGE						
COVERAGE	CURRENT PROGRAM				REQUESTED PROGRAM	
	LIMIT	RETENTION	RETROACTIVE DATE	PREMIUM	LIMIT	RETENTION
Personal injury liability	\$	\$		\$	\$	\$
Media and content liability	\$	\$		\$	\$	\$

HISTORY

1. In the past 3 years:

- a. Have you had any claims or suits resulting from your products or services; or are you aware of any actual or alleged facts or circumstances that could reasonably be expected to give rise to a claim under this policy? Yes No
- b. Have you sued a customer for failure to pay for products or services rendered? Yes No
- c. Have you had any policy declined, cancelled or non-renewed? Yes No
(Not applicable in Missouri)

PERSONAL INJURY LIABILITY

(Please complete this section if you are applying for personal injury liability coverage.)

1. Do you sell or share personal and/or confidential information gathered from customers or others (This includes information gathered from your website or by other means.)? Yes No
If yes, do you notify and obtain the consent of customers or others prior to disseminating this information? Yes No
2. Do you have a chat room, bulletin board or social media site? Yes No
If yes, please provide the following information:
 - a. Who are the primary users of the chat room, bulletin board or social media site (i.e. employees, vendors, customers, etc.)? _____
 - b. Do you monitor the chat room, bulletin board or social media site? Yes No
 - c. How quickly do you remove content and posts when they are unacceptable or infringing?

MEDIA AND CONTENT LIABILITY

(Please complete this section if you are applying for media and content liability coverage.)

1. Do you provide any of the following? **(Check all that apply.)**

<input type="checkbox"/> An application/software that enables the copying or dissemination of the content of others (e.g. music, art, photos, graphics, video, written works etc.)
<input type="checkbox"/> A file-swapping network
<input type="checkbox"/> Access to file sharing activities (example: peer to peer)

2. Do you have intellectual property or business methods clearance procedures? Yes No
(Check all that apply.)

<input type="checkbox"/> Permission from owners of sites you link to or frame	<input type="checkbox"/> Legal review of all referral and affiliate program agreements
<input type="checkbox"/> Permission to use and legal review of the trademarks and/or service marks of others	<input type="checkbox"/> Legal review of the following performed prior to release, use, dissemination of or modification to regardless of the medium (Check all that apply.): <input type="checkbox"/> content <input type="checkbox"/> business methods <input type="checkbox"/> product <input type="checkbox"/> technology used <input type="checkbox"/> websites <input type="checkbox"/> work <input type="checkbox"/> services <input type="checkbox"/> advertising and marketing material
<input type="checkbox"/> New hire and independent contractor agreements include signed statements that new employees and contractors will not disseminate or use any previous employer’s or client’s trade secrets or other intellectual property	<input type="checkbox"/> Trademark and/or service mark searches and clearances for all your: <input type="checkbox"/> domain names <input type="checkbox"/> Service names, designs or logos
<input type="checkbox"/> The contractual acquisition of all rights (including electronic rights) to work done for you by third parties, including hold harmless and indemnification clauses, which inure to your benefit pertaining to that work	Content searches and clearances performed by (Check all that apply.): <input type="checkbox"/> your legal counsel <input type="checkbox"/> professional search company <input type="checkbox"/> computerized database search
<input type="checkbox"/> Legal review performed with respect to laws in jurisdictions outside of the U.S.	

3. If you are an Internet Service Provider, are you compliant with the Digital Millennium Copyright Act and its standards? N/A Yes No

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