

Hanover Restaurant Advantage

SUPPLEMENTAL APPLICATION

<u>APP</u>	LICANT INFORMATIC	<u>)N</u>							
App	licant Name:								
App	licant Mailing Address:								
Age	ncy Name:								
Effec	ctive Date:								
GEN	IERAL INFORMATION	<u> </u>							
1.	Website Address:								
2.	TripAdvisor Rating:	□1 □2	□3 □4	□ 5					
3.	How many years has	this operation	been in busines	s?	_ At same lo	cation?			
4.	How many years of e	xperience doe	s the current ma	nagement p	ossess?				
5.	Type of restaurant:	☐ Bakery	□ Buffet	☐ Burrito/	Taco Shop	☐ Coffee Shop	☐ Cafe	eteria	
	(mark all that apply)	☐ Deli	\square Fine Dining	\square Family		☐ Fast Food	□ Spo	rts Bar	
		☐ Pizzeria	☐ Other						
6.	What is the restauran	ıt's seating cap	acity?	_					
7	Is this a seasonal ope	eration?						Yes	□No
8.	Is this a franchised or	peration?] Yes	□No
	If Yes, what franchise	?							
9.	Are there take-out op	perations?						∃Yes	□No
10.	Food Sales: \$	Liquor	Sales: \$	Cate	ring Sales: \$_	Tota	l Sales: \$	Ď	
11.	Hours of operation:	Sun.: _	Mo	n.:	Tues.:	Wed	d.:		
		Thurs.:	Fri.	:	Sat.:	Othe	er:		
12.	Cooking equipment:	Broiler	s Deep	Fat Fryers	Grills	Hearth			
	(enter # of each)	Oven	\square Other $_$						
		Range	s \square Other $_$						
13.	Fuels used: (mark all	that apply)							
	☐ Charcoal ☐ Elec	ctric 🗆 Gas	□ Oil □ Wo	ood 🗆 Oth	ner				
13.	Has the Applicant ma	aintained an op	erating profit fo	or the last five	e years?			Yes	□No
	If No, please explain:	:							
14.	Are bank deposits m	ade daily?					NA [] Yes	□No
	If No, please describe how money is protected until deposit:								

PROTECTION

1.	Is the kitchen equipped with an automatic extinguishing system?	\square NA	☐Yes	□No			
	a. Does this system cover all cooking and ventilation equipment?	\square NA	☐Yes	□No			
	b. Is this system UL 300/NFPA compliant?	\square NA	☐Yes	□No			
	c. Is this system equipped with automatic fuel shutoffs?	\square NA	☐Yes	□No			
	d. Does this system receive service at least every 6 months?	\square NA	☐Yes	□No			
2.	Is the cooking equipment equipped with remote manual fuel shutoffs?	\square NA	☐Yes	□ No			
3.	Does the cooking equipment receive regular service?	\square NA	☐Yes	□No			
	Is the equipment serviced by an outside contractor?	\square NA	☐Yes	□No			
4.	Are the cooking areas equipped with non-combustible filters?	\square NA	☐Yes	□No			
5.	Is a cleaning of the hood and duct system performed at least every 6 months?	\square NA	□Yes	□No			
	Is the hood and duct system cleaned by an outside contractor?	□NA	☐Yes	□No			
6.	Is the kitchen equipped with UL listed grease extractors?	□NA	☐Yes	□No			
	What is the frequency of cleaning of the grease extractors?						
	□ Weekly □ Monthly □ Annually □ Other:						
	Are the grease extractors cleaned by an outside contractor?	□NA	□Yes	□No			
7.	Has all cooking equipment been upgraded within the last 10 years?	□NA	□Yes	□No			
	If Not, please provide what updates have been completed:						
8.	Is the refrigeration equipment protected by temperature monitors/alarms?	□NA	☐Yes	□ No			
9.	Does the Applicant have generators in place to protect stock in the event of a power outage?	\square NA	☐Yes	□No			
10.	Does the Applicant possess a maintenance agreement on refrigeration equipment?	\square NA	☐Yes	□No			
11.	Is the restaurant located on $\ \square$ One floor $\ \square$ Multiple floors						
12.	Is the basement used for cooking and/or storage?	\square NA	☐Yes	□No			
13.	Does the applicant regularly inspect all food and ingredients as they come into						
4.4	the restaurant?	□NA	□Yes	□No			
14.	Does the applicant use any reduced oxygen packaging methods? (i.e. Sous-Vide)		☐Yes	□ No			
15.	Does the applicant have a HAACP plan in place?		☐ Yes	□No			
GEN	IERAL LIABILITY						
1.	Does the Applicant perform regular sweeping/mopping and/or floor inspections?		☐Yes	□No			
	Are logs kept for all cleaning operations?		☐Yes	□No			
2.	Is there a sanitation manager employed with proper hygiene procedures established?		☐Yes	□No			
3.	Does the Applicant contract pest control services?		☐Yes	□No			
4.	Does the Applicant contract snow/ice removal?		□Yes	□No			
5.	Does the Applicant receive a certificate of insurance from all contractors doing:		☐Yes	□No			
	a. Maintenance of automatic extinguishing systems including sprinklers?		☐Yes	□No			
	b. Maintenance of hood/duct/filtering systems?		☐Yes	□No			
	c. Cleaning/Maintenance of grease traps?		☐Yes	□No			
	d. Refrigeration maintenance?		☐Yes	□No			
	e. Pest control?		□Yes	□No			
	f. Ice/Snow removal? g. All other maintenance or contractor work?		☐ Yes ☐ Yes	□ No			
	g. All other maintenance or contractor work?h. All suppliers?		□ Yes	□ No			
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6.	Does the Applicant package, repackage, or label any items for sale?	☐ Yes	□No
	If Yes, please describe:		
7.	Is there any cooking at customers' tables?	☐Yes	□No
8.	Is there live entertainment and/or dancing on premises?	☐Yes	□No
9.	Is there other entertainment—pool table, darts, game of chance, playgrounds, bocce, karaoke, etc.—in the restaurant?	□Yes	□No
10.	Is the parking lot maintained and does it have adequate lighting?	☐Yes	□No
11.	Is there sponsorship of any sports teams or special events?	☐Yes	□No
	If Yes, please describe:		
12.	Does the building contain any habitational units?	☐Yes	□No
13.	Is there adequate means of egress from the restaurant, the kitchen and the basement?	☐Yes	□No
14.	Does the Applicant import any food products?	☐Yes	□No
	If Yes, what percentages of total% and please describe items:		
<u>AUT</u>	OMOBILE		
1.	Are there any catering operations?	☐Yes	□No
2.	Does the Applicant do any delivery?	☐Yes	□No
	a. If Yes to question #1 or #2, are there any vehicles owned by the applicant?	☐Yes	□No
	b. If Yes to question #1 or #2, are there any employee personal vehicles used?	☐Yes	□No
	c. If Yes to question #1 or #2, # of vehicles owned # of personal vehicles used		
	d. If Yes to question #1 or #2, does Applicant regularly review all drivers' motor vehicle records for acceptability?	□Yes	□No
	e. If Yes to question #1 or #2, does the Applicant have a vehicle maintenance program in place?	□Yes	□No
	f. If Yes to question #1 or #2, what is the maximum radius of operation?		
	g. If Yes to question #1 or #2, # of drivers # of stops on a typical shift		
	h. Is there a distracted driving policy in place for all drivers?	☐Yes	□No
3.	Does the Applicant have valet parking services?	☐Yes	□No
LIQI	JOR LIABILITY (Complete if you are requesting a Liquor Liability quote)		
1.	Are there any Happy Hours or other events when drinks are sold at a lower price?	☐Yes	□No
2.	Does the Applicant train all employees for Heimlich maneuver and alcohol awareness (TIPS)?	☐ Yes	□No
3.	Are alcohol servers allowed to refuse service to a customer?	☐ Yes	□No
4.	Describe ID checking procedures:		
5.	How long has the Applicant had a liquor license for this location?		
6.	Has the current license or any other license held by the Applicant been suspended or revoked?	□Yes	□No
7.	Has any fine been paid or citation issued against the Applicant for illegal serving of alcohol?	☐Yes	□No
8.	Is Applicant in compliance with all state requirements for the serving of alcoholic beverages?	□Yes	□No
9.	Has the Applicant had any alcohol liability claims during the past 5 years?	☐Yes	□No
10.	Has the Applicant ever had a Liquor Liability policy cancelled or nonrenewed?	☐Yes	□No

WORKERS' COMPENSATION (Complete if you are requesting a WC quote) 1. Number of full-time employees: _____ Number of part-time employees: ____ 2. Do you have a formal selection/hiring process in place? ☐Yes □ No 3. Do you offer health benefits to full-time employees? ☐ Yes □No 4. What is the employee turnover percentage on an annual basis? _____% 5. Does management have a commitment to safety along with a safety person, a safety committee and a formal accident investigation process? ☐Yes □No If Yes, please explain: ___ 6. Do you have a formal written safety program in place and provide ongoing training? ☐Yes □ No 7. Is training provided for the following?: Material handling? \square Yes \square No Maximum weight lifted? _____ lbs. Knife safety and use? ☐ Yes □ No Personal protective equipment provided and trained for its use? ☐ Yes □No Kitchen equipment and appliances? ☐ Yes □No Hazardous material (cleaning chemical) handling? ☐ Yes □No 8. Do you have a return to work program? □Yes □No PRODUCTS RECALL (Complete if requesting coverage) Does the Applicant have a formal quality control process? ☐ Yes □No Is there a recall or market withdrawal plan in place and compliant with FDA guidelines? □No ☐ Yes □No Were FDA inspections completed regularly over the last 5 years? ☐ Yes 4. Are there risk transfer procedures in place? ☐Yes □ No Does the Applicant keep detailed records of products distribution process? ☐ Yes □No 6. Is there a formal complaint handling process in place? ☐ Yes □ No 7. Have there been any products recall claims in the last 5 years? ☐ Yes ☐ No If Yes, please describe: ___ Signature of Authorized Entity Representative: _____ Date: __

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