

## Hanover Retail Advantage

SUPPLEMENTAL APPLICATION

## Include the following with this completed & signed supplemental application:

• ACORD applications, completed & signed

- Statement of Values (Property)
- Loss Runs for current year and 3 years prior which are currently dated
- Photographs of the locations
- If autos, ACORD should include full schedule of vehicles and drivers list with full license numbers and dates of birth

Appl	licant Name:					
Web	osite:					
Cont	tact Person for Inspection:					
E-ma	ail:	FEIN:				
1.	Full description of all retail operation	n(s), including any installation, service or repair work:				
2.	Hours of operation (workdays/week	ends):				
3.	Number of Years in Business?	Years under the current management?				
OPER	ATIONS/RECEIPTS					
	Total Sales:	Internet Sales:				
	International Sales:	Chinese Import Sales:				
	Enter the receipts or percent of total receipts for each of the following operations:					
	Retail:	Repair or Service:				
	Installation:	Modification of any Product:				
	Sales of directly imported products whose manufacturer does not have US Insurance:					
	Sales of product under the account la	bel or made to the account's specifications:				
PROP	PERTY					
	Please describe the account's Prope (i.e. regular self-inspection of all vita	erty Preventative Maintenance procedures al systems, etc.):				
2.	Is the retail store located in a histor	ically significant building?		□Yes	□No	
	Please provide us with a copy of yo	ur most recent appraisal				
		ommercial cooking on the premises?		☐Yes	□No	
	Please describe the preventative an (i.e. exhaust system cleaning, fire su					
4.	Are refrigerated units protected by:					
	a. Ongoing maintenance contract	ts?	□Yes	□No	□ N/A	
	b. Temperature alarms?		☐Yes	□No	□ N/A	
	c. Ongoing and routine food insp	pections?	☐Yes	□ No	□ N/A	
	d. Backup generators?		□Yes	□ No	$\square N/A$	

## **GENERAL LIABILITY**

1.	Does the account (check all that apply):					
	a. Source products from domestic suppliers/manufacturers?	□Yes	□No			
	<ul><li>b. Directly import from suppliers/manufacturers located abroad?</li><li>c. Have products manufactured to their specifications by others?</li></ul>	☐ Yes ☐ Yes	□ No			
	<ul><li>c. Have products manufactured to their specifications by others?</li><li>d. Affix their own label to a product manufactured by others?</li></ul>	□ Yes	□No			
2.	What are the countries of origin for all of the account's products?					
3.	Please describe the quality control process for all products sold					
	(i.e. testing, record keeping, compliant handling, etc.):					
4.	How long are records retained?					
5.	Has the account ever had a product recalled? $\Box$ Ye	es 🗆 No	□ N/A			
6.	Are all electrical and electric products sold as UL Listed?	es 🗆 No	□ N/A			
7.	Does the account have policies and procedures for protecting their customers from harm both inside and outside of the retail store?	□Yes	□No			
	Please describe these policies and procedures in general terms:					
8.	Does the account's Legal Counsel review all advertising material and website content before it is put into the public domain?	□Yes	□No			
	With respect to capturing customer data, what are the accounts policies and procedures to protect this data?					
RISK	C TRANSFER PROCEDURES					
1.	Does the account hire sub-contractors for onsite construction work?	□Yes	□No			
2.	Does the account hire sub-contractors for offsite installation or assembly operations?		□No			
3.	Is the account held harmless by suppliers and sub-contractors through a written contract?					
	$\square$ Always $\square$ Generally $\square$ Sometimes $\square$ Never					
4.	Please explain any exceptions:					
5.	Does the account require Vendor or Additional Insured coverage from suppliers or sub-contractors?					
	☐ Always ☐ Generally ☐ Sometimes ☐ Never					
6.	Please explain any exceptions:					
7.	How does the account track Certificates of Insurance from their suppliers?					
	☐ No Formal Tracking ☐ Automated System for Tracking ☐ Outsourced ☐ Manually trac	ked by empl	oyees			
<u>AUT</u>	OMOBILE					
1.	Are MVRs ordered and reviewed for all drivers pre hire?	☐Yes	□No			
2.	What are the MVR standards for the account?					
3.	Does the account provide driver training? ☐ Formal driver training at hire and annually therea ☐ Ride alongs for new hires ☐ Less formal or no training	fter				
4.	Does the account have a written vehicle maintenance program and Vehicle Safety Program?	□Yes	□No			
5.	Who maintains the vehicles? ☐ Onsite ☐ Leasing Company ☐ Independent Garage					
6.	How frequently are vehicles inspections made?  □ Pre & Post Trip □ Pre or Post Trip, but not both □ Less Frequently					

7.	Do any of the following apply to the applicant?		
	Deliver to customers?	□Yes	□No
	Deliver between the warehouse and the store?	☐Yes	□ No
	Have a maintenance fleet?	□Yes	□No
•	Have an executive/sales fleet?	☐Yes	□No
8.	What is the radius of operation?		
0	□ N/A □ Local (0-50 miles) □ Intermediate (51-200 miles) □ Long Haul (>200 miles)		
9.	Are delivery routes considered: Urban Suburban Rural Mix of 2 or 3		
10.	How many stops are made each day? $\square$ 0-5 $\square$ 6-15 $\square$ 16-20 $\square$ >20		
12.	Does the account have a formal Distracted Driving Policy?	☐ Yes	□No
4.0	Please describe:		
12.	Does the account have a formal Personal Use of Company Vehicle policy?	☐ Yes	□No
	Please describe:		
<u>wo</u>	RKERS' COMPENSATION (Complete if you are requesting a WC quote)		
1.	Number of full-time employees: Number of part-time employees:		
2.	Do you have a formal selection/hiring process in place?	☐Yes	□No
3.	Do you offer health benefits to full-time employees?	☐Yes	□No
4.	What is the employee turnover percentage on an annual basis?%		
	Showroom employees:% Warehouse employees:%		
5.	Does management have a commitment to safety along with a safety person, a safety committee and a formal accident investigation process?	□Yes	□No
	If Yes, please explain:		
6.	Do you have a formal written safety program in place and provide ongoing training?	□Yes	□No
7.	Is training provided for the following?:		
	Material handling? ☐ Yes ☐ No Maximum weight lifted? lbs.		
	Fall protection (warehouse)? ☐ Yes ☐ No Maximum height worked at? feet.		
	Personal protective equipment provided and trained for its use?	□Yes	□No
	Machinery/Equipment/Forklifts (warehouse)?	□Yes	□No
	Hazardous material (cleaning chemical) handling?	□Yes	□No
8.	Do you have a return to work program?	□Yes	□No
CUI	<u>MMENTS</u>		
Δnn	licant's Signature:		
	-		
iille	:: Date:		

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