

▶ *Hanover Commercial Lines*

Enhanced Loss Run Report Delivers More Value

We are committed to providing our agents with the tools needed to provide superior customer service. Our new and improved Loss Run Report is now available to help you quickly and easily understand your client's loss history. We've created an updated report based on your feedback, featuring:

- Real-time view of your client's loss history
- New fields, including catastrophe indicator, subrogation amount, and loss description
- Account summary by policy and details by line of business
- Revised design for ease of use

LOSS RUN REPORT COVER PAGE SAMPLE

 *Claims and Losses History*

1

Account Name:
ABC Store
Account Number:
55555555

2

Search Request Criteria:
Policy Type: BOP
Policy #: All
Incurred Amount: >25,000

3

Report Run Date: 07/06/2014
Loss Evaluation Date: 07/05/2014

- 1 New cover page with account details
- 2 Ability to request filtered report view
- 3 Up-to-date loss runs reflected

LOSS RUN REPORT ACCOUNT SUMMARY SAMPLE

The Hanover Insurance Group®

Account Summary by Policy Type
Account Name: ABC Store
Account Number: 00000000

Businessowners

POLICY#	CLASS#	EFFECTIVE	EXPIRATION	CLAIMS	PAID	OUTSTANDING	ALAE	RECOVERIES	INCURRED
000 XXXXXXX	01-0000	5/1/2008	5/1/2009	1	\$475	\$0.00	\$200	\$0	\$1,075
000 XXXXXXX	01-0000	5/1/2009	5/1/2010	0	\$0	\$0	\$0	\$0	\$0
000 XXXXXXX	01-0000	5/1/2010	5/1/2011	0	\$0	\$0	\$0	\$0	\$0
000 XXXXXXX	01-0000	5/1/2011	5/1/2012	2	\$9,807	\$11,847	\$4,126	\$0	\$21,767
000 XXXXXXX	01-0000	5/1/2012	5/1/2013	0	\$0	\$0	\$0	\$0	\$0
000 XXXXXXX	01-0000	5/1/2013	5/1/2014	0	\$0	\$0	\$0	\$0	\$0
TOTAL				3	\$10,282	\$12,047	\$4,326	\$0	\$22,842

Workers Comp

POLICY#	CLASS#	EFFECTIVE	EXPIRATION	CLAIMS	PAID	OUTSTANDING	ALAE	RECOVERIES	INCURRED
000 XXXXXXX	01-0000	5/1/2008	5/1/2009	0	\$0	\$0	\$0	\$0	\$0
000 XXXXXXX	01-0000	5/1/2009	5/1/2010	0	\$0	\$0	\$0	\$0	\$0
000 XXXXXXX	01-0000	5/1/2010	5/1/2011	0	\$0	\$0	\$0	\$0	\$0
000 XXXXXXX	01-0000	5/1/2011	5/1/2012	0	\$0	\$0	\$0	\$0	\$0
000 XXXXXXX	01-0000	5/1/2012	5/1/2013	0	\$0	\$0	\$0	\$0	\$0
000 XXXXXXX	01-0000	5/1/2013	5/1/2014	0	\$0	\$0	\$0	\$0	\$0
TOTAL				0	\$0	\$0	\$0	\$0	\$0

Automobile

POLICY#	CLASS#	EFFECTIVE	EXPIRATION	CLAIMS	PAID	OUTSTANDING	ALAE	RECOVERIES	INCURRED
000 XXXXXXX	01-0000	5/1/2008	5/1/2009	0	\$0	\$0	\$0	\$0	\$0
000 XXXXXXX	01-0000	5/1/2009	5/1/2010	1	\$475	\$0.00	\$200	\$0	\$1,075
000 XXXXXXX	01-0000	5/1/2010	5/1/2011	0	\$0	\$0	\$0	\$0	\$0
000 XXXXXXX	01-0000	5/1/2011	5/1/2012	2	\$9,807	\$11,847	\$4,126	\$0	\$21,767
000 XXXXXXX	01-0000	5/1/2012	5/1/2013	0	\$0	\$0	\$0	\$0	\$0
000 XXXXXXX	01-0000	5/1/2013	5/1/2014	0	\$0	\$0	\$0	\$0	\$0
TOTAL				3	\$10,282	\$12,047	\$4,326	\$0	\$22,842

- 4 New Account Summary page includes overview of losses by policy—if no losses are reported, the report will display a zero dollar amount

LOSS RUN REPORT CLAIMS DETAIL SAMPLE

The Hanover Insurance Group®

Account Summary by Policy Type
Account Name: ABC Store
Account Number: 00000000

Businessowners

POLICY#	CLASS#	EFFECTIVE	EXPIRATION	DATE OF LOSS	DATE REPORTED	OUTSTANDING	PAID	ALAE	RECOVERIES	INCURRED	DESCRIPTION	STATUS
000 XXXXXXX	01-0000	5/1/2008	5/1/2009	5/1/2008	5/1/2008	\$0.00	\$0.00	\$750	\$0	\$1,000	\$1	Closed
Loss Explanation: Product Contamination Culmank: John Smith Desc: Customer was eating salad and lost into a piece of plastic												
000 XXXXXXX	01-0000	5/1/2009	5/1/2010	5/1/2009	5/1/2009	\$0	\$0	\$1,800	\$0	\$1,800	\$1	Closed
Loss Explanation: Product Contamination Culmank: John Smith Desc: Customer was eating salad and lost into a piece of plastic												
000 XXXXXXX	01-0000	5/1/2010	5/1/2011	5/1/2010	5/1/2010	\$0	\$0	\$0.00	\$0	\$0.00	\$0	Closed
Loss Explanation: Product Contamination Culmank: John Smith Desc: Customer was eating salad and lost into a piece of plastic												
Catastrophe: 00 - CAT 50 HURRICANE SANDY												
000 XXXXXXX	01-0000	5/1/2011	5/1/2012	5/1/2011	5/1/2011	\$0	\$0	\$0.00	\$0	\$0.00	\$0	Closed
Loss Explanation: Product Contamination Culmank: John Smith Desc: Customer was eating salad and lost into a piece of plastic												

Businessowners

POLICY#	CLASS#	EFFECTIVE	EXPIRATION	CLAIMS	PAID	OUTSTANDING	ALAE	RECOVERIES	INCURRED
01-0000	01-0000	5/1/2008	5/1/2009	2	\$1,000	\$0.00	\$750	\$0	\$1,000

- 5 View details by Line of Business including subrogation amount, loss description, catastrophe indicator, and more
- 6 Summary of losses for each Line of Business



Request a Report

To request a Loss Run Report for an account, email your Commercial Lines processing mailbox. For questions about our new Loss Runs Report, please contact your local Underwriter or Sales Manager.

Why The Hanover?

The Hanover is a leading Property and Casualty insurance company dedicated to achieving world-class performance. Our commitment is to deliver the products, services, and technology of the best national companies with the responsiveness, market focus, and local decision making of the best regional companies. This powerful combination has been a proven success since our founding in 1852, and is backed by our financial strength rating of "A" (Excellent) from A.M. Best.



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