



▶ *Hanover Risk Solutions E-Learning Series*

Mandated Reporter Responsibilities

Course Overview

Mandated Reporter Responsibilities assists employers and volunteers in understanding their mandated reporter responsibilities. It outlines the penalties and protection for reporting possible incidents of abuse and neglect.

Duration: 30 minutes

Job roles that would benefit from this course: Clergy, Certified Nurse Assistants, Direct Caregivers, Human Resources Employees, Nurses, Social Workers, Supervisors, Support Staff, Therapists and Volunteers

This course will help participants:

- Define a mandated reporter
- Understand the responsibilities of a mandated reporter and what to report
- Recognize the potential stressors that make reporting difficult
- Define the potential penalties for a mandated reporter who fails to report abuse or files a false report
- Define the protections provided to a mandated reporter

▶ **Take this important course today.**



Visit www.hanover.com/elearning to get started.

Keeping employees and clients safe is your primary mission. It's ours, too.

Designed by industry experts, the Hanover Risk Solutions E-Learning Series, offered by the loss control experts of The Hanover Insurance Group, provides 24/7 online access to a library of short, informative courses created to provide your staff and volunteers with critical training without stressing your time or budget. The series begins with courses that cover important topics for those whose work impacts children, the elderly, and the disabled. Future topics will include everything from client safety and hazard control, to supervisory skills and organizational best practices. The courses are offered free of charge to Hanover Policyholders, and provide a convenient, cost-effective solution for a better trained staff.

▶ **For more information about Hanover Risk Solutions, visit hanoverrisksolutions.com.**

Why The Hanover?

The Hanover is a leading Property and Casualty insurance company dedicated to achieving world-class performance. Our commitment is to deliver the products, services, and technology of the best national companies with the responsiveness, market focus, and local decision making of the best regional companies. This powerful combination has been a proven success since our founding in 1852, and is backed by our financial strength rating of "A" (Excellent) from A.M. Best.



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