



PROPERTY AND CASUALTY COMPANIES - ASSOCIATION EDITION

COMBINED ANNUAL STATEMENT

FOR THE YEAR ENDED DECEMBER 31, 2019
OF THE CONDITION AND AFFAIRS OF THE

Hanover Insurance Company

and its affiliated property and casualty insurers

NAIC Group Code 0088 NAIC Company Code 00884

Mail Address 440 Lincoln Street
(Street and Number)
Worcester , MA 01653 508-853-7200-8557928
(City or Town, State, Country and Zip Code) (Area Code) (Telephone Number)

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NAMES OF COMPANIES INCLUDED IN THIS STATEMENT

<u>Name of Company</u>	<u>NAIC Company Code</u>	<u>State of Domicile</u>
The Hanover Insurance Company	22292	NH
Massachusetts Bay Insurance Co.	22306	NH
The Hanover American Ins. Co.	36064	NH
The Hanover Casualty Co.	41602	TX
Allmerica Financial Alliance Ins. Co.	10212	NH
Allmerica Financial Benefit Ins. Co.	41840	MI
Citizens Insurance Co. of Illinois	10714	IL
Citizens Insurance Co. of America	31534	MI
Citizens Insurance Co. of Ohio	10176	OH
Citizens Insurance Co. of the Midwest	10395	IN
The Hanover New Jersey Ins. Co.	11705	NH
Verlan Fire Insurance Co.	10815	NH
The Hanover National Ins. Co.	13147	NH
NOVA Casualty Company	42552	DE
AIX Specialty Ins. Co.	12833	NY
Campmed Casualty & Indemnity Co., Inc.	12260	NH

- a. Is this an original filing? Yes [X] No []
- b. If no,

1. State the amendment number.....

2. Date filed

3. Number of pages attached.....

NOTE: This annual statement contains combined data for the property and casualty insurance companies listed above, compiled in accordance with the NAIC instructions for the completion of annual statements.

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

ASSETS

	Current Year			Prior Year
	1 Assets	2 Nonadmitted Assets	3 Net Admitted Assets (Cols. 1 - 2)	4 Net Admitted Assets
1. Bonds (Schedule D)	6,148,448,448	0	6,148,448,448	5,886,496,937
2. Stocks (Schedule D):				
2.1 Preferred stocks	4,402,904	0	4,402,904	3,403,221
2.2 Common stocks	613,656,445	811,971	612,844,474	545,071,386
3. Mortgage loans on real estate (Schedule B):				
3.1 First liens	0	0	0	0
3.2 Other than first liens	82,424,330	0	82,424,330	35,416,666
4. Real estate (Schedule A):				
4.1 Properties occupied by the company (less \$0 encumbrances)	47,362,198	0	47,362,198	48,273,777
4.2 Properties held for the production of income (less \$0 encumbrances)	0	0	0	0
4.3 Properties held for sale (less \$0 encumbrances)	0	0	0	0
5. Cash (\$(31,886,697) , Schedule E - Part 1), cash equivalents (\$93,730,048 , Schedule E - Part 2) and short-term investments (\$14,525,948 , Schedule DA)	76,369,299	0	76,369,299	39,688,828
6. Contract loans (including \$0 premium notes)	0	0	0	0
7. Derivatives (Schedule DB)	0	0	0	0
8. Other invested assets (Schedule BA)	648,977,576	45,646	648,931,930	616,975,368
9. Receivable for securities	155,242	0	155,242	154,577
10. Securities lending reinvested collateral assets (Schedule DL)	0	0	0	4,960,660
11. Aggregate write-ins for invested assets	0	0	0	0
12. Subtotals, cash and invested assets (Lines 1 to 11)	7,621,796,442	857,617	7,620,938,825	7,180,441,420
13. Title plants less \$0 charged off (for Title insurers only)	0	0	0	0
14. Investment income due and accrued	50,755,896	0	50,755,896	50,994,536
15. Premiums and considerations:				
15.1 Uncollected premiums and agents' balances in the course of collection	154,787,268	12,071,669	142,715,599	147,340,768
15.2 Deferred premiums and agents' balances and installments booked but deferred and not yet due (including \$0 earned but unbilled premiums)	1,231,191,163	0	1,231,191,163	1,150,247,712
15.3 Accrued retrospective premiums (\$0) and contracts subject to redetermination (\$0)	0	0	0	0
16. Reinsurance:				
16.1 Amounts recoverable from reinsurers	90,402,850	0	90,402,850	58,750,062
16.2 Funds held by or deposited with reinsured companies	4,565,350	0	4,565,350	4,827,549
16.3 Other amounts receivable under reinsurance contracts	0	0	0	0
17. Amounts receivable relating to uninsured plans	0	0	0	0
18.1 Current federal and foreign income tax recoverable and interest thereon	34,811	0	34,811	564,886
18.2 Net deferred tax asset	129,568,876	0	129,568,876	161,265,171
19. Guaranty funds receivable or on deposit	755,260	0	755,260	857,147
20. Electronic data processing equipment and software	108,340,164	101,297,575	7,042,589	6,947,873
21. Furniture and equipment, including health care delivery assets (\$0)	9,222,344	9,222,344	0	0
22. Net adjustment in assets and liabilities due to foreign exchange rates	0	0	0	0
23. Receivables from parent, subsidiaries and affiliates	126,526,811	0	126,526,811	126,256,774
24. Health care (\$0) and other amounts receivable	0	0	0	0
25. Aggregate write-ins for other than invested assets	156,477,405	47,748,385	108,729,020	109,849,528
26. Total assets excluding Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 12 to 25)	9,684,424,640	171,197,590	9,513,227,050	8,998,343,426
27. From Separate Accounts, Segregated Accounts and Protected Cell Accounts	0	0	0	0
28. Total (Lines 26 and 27)	9,684,424,640	171,197,590	9,513,227,050	8,998,343,426
DETAILS OF WRITE-INS				
1199. Totals (Lines 1101 thru 1103 plus 1198)(Line 11 above)	0	0	0	0
2599. Totals (Lines 2501 thru 2503 plus 2598)(Line 25 above)	156,477,405	47,748,385	108,729,020	109,849,528

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

LIABILITIES, SURPLUS AND OTHER FUNDS

	1 Current Year	2 Prior Year
1. Losses (Part 2A, Line 35, Column 8)	3,400,611,834	3,215,652,180
2. Reinsurance payable on paid losses and loss adjustment expenses (Schedule F, Part 1, Column 6)	40,795	2,002
3. Loss adjustment expenses (Part 2A, Line 35, Column 9)	784,606,827	721,739,884
4. Commissions payable, contingent commissions and other similar charges	178,714,394	163,253,824
5. Other expenses (excluding taxes, licenses and fees)	177,761,136	185,772,240
6. Taxes, licenses and fees (excluding federal and foreign income taxes)	46,180,633	43,376,904
7.1 Current federal and foreign income taxes (including \$0 on realized capital gains (losses))	1,687,409	426,502
7.2 Net deferred tax liability	234,089	149,542
8. Borrowed money \$0 and interest thereon \$0	0	151,724,169
9. Unearned premiums (Part 1A, Line 38, Column 5) (after deducting unearned premiums for ceded reinsurance of \$149,293,000 and including warranty reserves of \$0 and accrued accident and health experience rating refunds including \$0 for medical loss ratio rebate per the Public Health Service Act)	2,268,010,662	2,165,727,315
10. Advance premium	18,706,439	14,511,489
11. Dividends declared and unpaid:		
11.1 Stockholders	0	0
11.2 Policyholders	4,068,000	4,082,000
12. Ceded reinsurance premiums payable (net of ceding commissions)	46,651,747	33,493,486
13. Funds held by company under reinsurance treaties (Schedule F, Part 3, Column 20)	3,213,490	2,713,483
14. Amounts withheld or retained by company for account of others	2,643,535	1,931,270
15. Remittances and items not allocated	66,624,524	79,331,417
16. Provision for reinsurance (including \$0 certified) (Schedule F, Part 3, Column 78)	147,000	2,000
17. Net adjustments in assets and liabilities due to foreign exchange rates	0	0
18. Drafts outstanding	0	0
19. Payable to parent, subsidiaries and affiliates	0	781,390
20. Derivatives	0	0
21. Payable for securities	3,186,776	282,167
22. Payable for securities lending	0	4,960,660
23. Liability for amounts held under uninsured plans	0	0
24. Capital notes \$0 and interest thereon \$0	0	0
25. Aggregate write-ins for liabilities	39,969,302	35,913,599
26. Total liabilities excluding protected cell liabilities (Lines 1 through 25)	7,043,058,592	6,825,827,523
27. Protected cell liabilities	0	0
28. Total liabilities (Lines 26 and 27)	7,043,058,592	6,825,827,523
29. Aggregate write-ins for special surplus funds	0	0
30. Common capital stock	6,500,000	6,500,000
31. Preferred capital stock	0	0
32. Aggregate write-ins for other than special surplus funds	0	0
33. Surplus notes	0	0
34. Gross paid in and contributed surplus	148,230,870	148,230,870
35. Unassigned funds (surplus)	2,315,437,588	2,017,785,033
36. Less treasury stock, at cost:		
36.10 shares common (value included in Line 30 \$0)	0	0
36.20 shares preferred (value included in Line 31 \$0)	0	0
37. Surplus as regards policyholders (Lines 29 to 35, less 36) (Page 4, Line 39)	2,470,168,458	2,172,515,903
38. TOTALS (Page 2, Line 28, Col. 3)	9,513,227,050	8,998,343,426
DETAILS OF WRITE-INS		
2599. Totals (Lines 2501 thru 2503 plus 2598)(Line 25 above)	39,969,302	35,913,599
2999. Totals (Lines 2901 thru 2903 plus 2998)(Line 29 above)	0	0
3299. Totals (Lines 3201 thru 3203 plus 3298)(Line 32 above)	0	0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

STATEMENT OF INCOME

	1 Current Year	2 Prior Year
UNDERWRITING INCOME		
1. Premiums earned (Part 1, Line 35, Column 4).....	4,478,583,867	4,260,539,437
DEDUCTIONS:		
2. Losses incurred (Part 2, Line 35, Column 7)	2,342,857,961	2,237,813,301
3. Loss adjustment expenses incurred (Part 3, Line 25, Column 1)	531,470,282	482,981,223
4. Other underwriting expenses incurred (Part 3, Line 25, Column 2)	1,451,936,715	1,418,586,197
5. Aggregate write-ins for underwriting deductions	0	0
6. Total underwriting deductions (Lines 2 through 5)	4,326,264,958	4,139,380,721
7. Net income of protected cells	0	0
8. Net underwriting gain or (loss) (Line 1 minus Line 6 plus Line 7)	152,318,909	121,158,716
INVESTMENT INCOME		
9. Net investment income earned (Exhibit of Net Investment Income, Line 17)	263,130,351	248,488,600
10. Net realized capital gains or (losses) less capital gains tax of \$1,876,540 (Exhibit of Capital Gains (Losses))	8,480,453	5,314,752
11. Net investment gain (loss) (Lines 9 + 10)	271,610,804	253,803,352
OTHER INCOME		
12. Net gain (loss) from agents' or premium balances charged off (amount recovered \$4,314,164 amount charged off \$14,543,470)	(10,229,306)	(9,562,997)
13. Finance and service charges not included in premiums	14,504,794	14,694,363
14. Aggregate write-ins for miscellaneous income	9,916,695	(15,615,602)
15. Total other income (Lines 12 through 14)	14,192,183	(10,484,236)
16. Net income before dividends to policyholders, after capital gains tax and before all other federal and foreign income taxes (Lines 8 + 11 + 15)	438,121,896	364,477,832
17. Dividends to policyholders	3,151,140	3,516,164
18. Net income, after dividends to policyholders, after capital gains tax and before all other federal and foreign income taxes (Line 16 minus Line 17)	434,970,756	360,961,668
19. Federal and foreign income taxes incurred	86,539,493	64,871,728
20. Net income (Line 18 minus Line 19)(to Line 22)	348,431,263	296,089,940
CAPITAL AND SURPLUS ACCOUNT		
21. Surplus as regards policyholders, December 31 prior year (Page 4, Line 39, Column 2)	2,172,515,903	2,077,091,465
22. Net income (from Line 20)	348,431,263	296,089,940
23. Net transfers (to) from Protected Cell accounts	0	0
24. Change in net unrealized capital gains or (losses) less capital gains tax of \$24,310,073	83,033,424	(51,179,228)
25. Change in net unrealized foreign exchange capital gain (loss)	0	0
26. Change in net deferred income tax	(770,391)	(8,366,275)
27. Change in nonadmitted assets (Exhibit of Nonadmitted Assets, Line 28, Col. 3)	(18,127,341)	5,147,243
28. Change in provision for reinsurance (Page 3, Line 16, Column 2 minus Column 1)	(145,000)	69,498
29. Change in surplus notes	0	0
30. Surplus (contributed to) withdrawn from protected cells	0	0
31. Cumulative effect of changes in accounting principles	0	0
32. Capital changes:		
32.1 Paid in	0	0
32.2 Transferred from surplus (Stock Dividend)	0	0
32.3 Transferred to surplus	0	0
33. Surplus adjustments:		
33.1 Paid in	0	0
33.2 Transferred to capital (Stock Dividend)	0	0
33.3 Transferred from capital	0	0
34. Net remittances from or (to) Home Office	0	0
35. Dividends to stockholders	(140,000,000)	(140,000,000)
36. Change in treasury stock (Page 3, Lines 36.1 and 36.2, Column 2 minus Column 1)	0	0
37. Aggregate write-ins for gains and losses in surplus	25,230,599	(6,336,739)
38. Change in surplus as regards policyholders for the year (Lines 22 through 37)	297,652,554	95,424,439
39. Surplus as regards policyholders, December 31 current year (Line 21 plus Line 38) (Page 3, Line 37)	2,470,168,458	2,172,515,903
DETAILS OF WRITE-INS		
0599. Totals (Lines 0501 thru 0503 plus 0598)(Line 5 above)	0	0
1499. Totals (Lines 1401 thru 1403 plus 1498)(Line 14 above)	9,916,695	(15,615,602)
3799. Totals (Lines 3701 thru 3703 plus 3798)(Line 37 above)	25,230,599	(6,336,739)

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

CASH FLOW

	1	2
	Current Year	Prior Year
Cash from Operations		
1. Premiums collected net of reinsurance	4,511,134,654	4,294,815,394
2. Net investment income	284,737,981	258,211,432
3. Miscellaneous income	12,202,460	14,003,438
4. Total (Lines 1 through 3)	4,808,075,095	4,567,030,264
5. Benefit and loss related payments	2,189,725,724	2,049,942,609
6. Net transfers to Separate Accounts, Segregated Accounts and Protected Cell Accounts	0	0
7. Commissions, expenses paid and aggregate write-ins for deductions	1,910,286,861	1,878,914,767
8. Dividends paid to policyholders	3,165,140	3,386,164
9. Federal and foreign income taxes paid (recovered) net of \$1,876,840 tax on capital gains (losses)	86,625,052	53,001,011
10. Total (Lines 5 through 9)	4,189,802,777	3,985,244,551
11. Net cash from operations (Line 4 minus Line 10)	618,272,318	581,785,713
Cash from Investments		
12. Proceeds from investments sold, matured or repaid:		
12.1 Bonds	1,042,827,948	630,889,654
12.2 Stocks	223,135,151	129,032,018
12.3 Mortgage loans	0	0
12.4 Real estate	0	0
12.5 Other invested assets	66,632,636	53,254,013
12.6 Net gains or (losses) on cash, cash equivalents and short-term investments	213	(3,706)
12.7 Miscellaneous proceeds	3,083,457	1,589,409
12.8 Total investment proceeds (Lines 12.1 to 12.7)	1,335,679,405	814,761,388
13. Cost of investments acquired (long-term only):		
13.1 Bonds	1,359,502,501	1,226,949,629
13.2 Stocks	208,988,248	69,125,107
13.3 Mortgage loans	47,007,273	35,416,666
13.4 Real estate	4,793,905	3,329,950
13.5 Other invested assets	95,062,305	93,614,888
13.6 Miscellaneous applications	58,813	1,829,008
13.7 Total investments acquired (Lines 13.1 to 13.6)	1,715,413,045	1,430,265,248
14. Net increase (decrease) in contract loans and premium notes	0	0
15. Net cash from investments (Line 12.8 minus Line 13.7 minus Line 14)	(379,733,640)	(615,503,860)
Cash from Financing and Miscellaneous Sources		
16. Cash provided (applied):		
16.1 Surplus notes, capital notes	0	0
16.2 Capital and paid in surplus, less treasury stock	0	0
16.3 Borrowed funds	(151,724,169)	0
16.4 Net deposits on deposit-type contracts and other insurance liabilities	0	0
16.5 Dividends to stockholders	69,937,267	10,390,202
16.6 Other cash provided (applied)	19,803,228	(19,103,536)
17. Net cash from financing and miscellaneous sources (Lines 16.1 to 16.4 minus Line 16.5 plus Line 16.6)	(201,858,208)	(29,493,738)
RECONCILIATION OF CASH, CASH EQUIVALENTS AND SHORT-TERM INVESTMENTS		
18. Net change in cash, cash equivalents and short-term investments (Line 11, plus Lines 15 and 17)	36,680,470	(63,211,885)
19. Cash, cash equivalents and short-term investments:		
19.1 Beginning of year	39,688,828	102,900,713
19.2 End of period (Line 18 plus Line 19.1)	76,369,299	39,688,828

Note: Supplemental disclosures of cash flow information for non-cash transactions:

20.0001.	0	0
20.0002.	0	0
20.0003.	0	0
20.0004.	0	0
20.0005.	0	0
20.0006.	0	0
20.0007.	0	0
20.0008.	0	0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

Note: Supplemental disclosures of cash flow information for non-cash transactions:

20.0009.	0	0
20.0010.	0	0
20.0011.	0	0
20.0012.	0	0
20.0013.	0	0
20.0014.	0	0
20.0015.	0	0
20.0016.	0	0
20.0017.	0	0
20.0018.	0	0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

UNDERWRITING AND INVESTMENT EXHIBIT

PART 1 - PREMIUMS EARNED

Line of Business		1 Net Premiums Written per Column 6, Part 1B	2 Unearned Premiums Dec. 31 Prior Year - per Col. 3, Last Year's Part 1	3 Unearned Premiums Dec. 31 Current Year - per Col. 5 Part 1A	4 Premiums Earned During Year (Cols. 1 + 2 - 3)
1.	Fire	70,832,348	38,505,549	45,891,351	63,446,546
2.	Allied lines	87,292,245	42,419,189	47,615,009	82,096,425
3.	Farmowners multiple peril	0	0	0	0
4.	Homeowners multiple peril	636,877,578	321,255,026	337,026,510	621,106,094
5.	Commercial multiple peril	1,005,102,659	489,021,199	510,121,112	984,002,746
6.	Mortgage guaranty	0	0	0	0
8.	Ocean marine	40,686,755	18,273,936	18,908,807	40,051,884
9.	Inland marine	242,014,035	103,470,589	107,412,913	238,071,711
10.	Financial guaranty	0	0	0	0
11.1	Medical professional liability - occurrence	3,444,203	1,237,040	1,568,083	3,113,160
11.2	Medical professional liability - claims-made	11,969,762	5,164,693	6,641,904	10,492,551
12.	Earthquake	11,973,704	5,507,771	5,901,617	11,579,858
13.	Group accident and health	2,056,371	643,010	620,904	2,078,477
14.	Credit accident and health (group and individual)	0	0	0	0
15.	Other accident and health	10,439	0	0	10,439
16.	Workers' compensation	358,878,183	149,022,532	155,755,687	352,145,028
17.1	Other liability - occurrence	202,735,260	110,529,818	111,111,035	202,154,043
17.2	Other liability - claims-made	235,426,339	104,102,354	112,416,650	227,112,043
17.3	Excess workers' compensation	166,566	62,032	88,479	140,119
18.1	Products liability - occurrence	19,850,985	9,230,603	9,290,658	19,790,930
18.2	Products liability - claims-made	3,044,475	861,471	1,615,084	2,290,862
19.1, 19.2	Private passenger auto liability	636,927,500	282,461,829	303,423,212	615,966,117
19.3, 19.4	Commercial auto liability	268,615,349	125,003,398	123,260,511	270,358,236
21.	Auto physical damage	643,562,312	288,261,954	301,262,066	630,562,200
22.	Aircraft (all perils)	(2,519)	0	0	(2,519)
23.	Fidelity	24,935,622	16,220,786	18,223,891	22,932,517
24.	Surety	65,628,645	43,593,935	41,144,868	68,077,712
26.	Burglary and theft	10,435,143	7,904,596	7,547,864	10,791,875
27.	Boiler and machinery	0	(7,745)	1,851	(9,596)
28.	Credit	(216,482)	1,167,252	696,191	254,579
29.	International	(1,380,262)	1,796,837	446,744	(30,169)
30.	Warranty	0	0	0	0
31.	Reinsurance - nonproportional assumed property	0	17,661	17,661	0
32.	Reinsurance - nonproportional assumed liability	0	0	0	0
33.	Reinsurance - nonproportional assumed financial lines	0	0	0	0
34.	Aggregate write-ins for other lines of business	0	0	0	0
35.	TOTALS	4,580,867,215	2,165,727,315	2,268,010,662	4,478,583,867
DETAILS OF WRITE-INS					
3499.	Totals (Lines 3401 thru 3403 plus 3498)(Line 34 above)	0	0	0	0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

UNDERWRITING AND INVESTMENT EXHIBIT

PART 1A - RECAPITULATION OF ALL PREMIUMS

Line of Business		1	2	3	4	5
		Amount Unearned (Running One Year or Less from Date of Policy) (a)	Amount Unearned (Running More Than One Year from Date of Policy) (a)	Earned But Unbilled Premium	Reserve for Rate Credits and Retrospective Adjustments Based on Experience	Total Reserve for Unearned Premiums Cols. 1 + 2 + 3 + 4
1.	Fire	45,889,901	1,450	0	0	45,891,351
2.	Allied lines	47,610,771	4,238	0	0	47,615,009
3.	Farmowners multiple peril	0	0	0	0	0
4.	Homeowners multiple peril	337,026,510	0	0	0	337,026,510
5.	Commercial multiple peril	509,948,699	172,413	0	0	510,121,112
6.	Mortgage guaranty	0	0	0	0	0
8.	Ocean marine	18,908,807	0	0	0	18,908,807
9.	Inland marine	98,303,441	9,109,472	0	0	107,412,913
10.	Financial guaranty	0	0	0	0	0
11.1	Medical professional liability - occurrence	1,568,083	0	0	0	1,568,083
11.2	Medical professional liability - claims-made	6,641,904	0	0	0	6,641,904
12.	Earthquake	5,901,617	0	0	0	5,901,617
13.	Group accident and health	620,904	0	0	0	620,904
14.	Credit accident and health (group and individual)	0	0	0	0	0
15.	Other accident and health	0	0	0	0	0
16.	Workers' compensation	155,755,394	293	0	0	155,755,687
17.1	Other liability - occurrence	108,349,526	2,761,509	0	0	111,111,035
17.2	Other liability - claims-made	112,416,650	0	0	0	112,416,650
17.3	Excess workers' compensation	0	88,479	0	0	88,479
18.1	Products liability - occurrence	9,290,658	0	0	0	9,290,658
18.2	Products liability - claims-made	1,615,084	0	0	0	1,615,084
19.1, 19.2	Private passenger auto liability	303,423,212	0	0	0	303,423,212
19.3, 19.4	Commercial auto liability	123,023,092	237,419	0	0	123,260,511
21.	Auto physical damage	301,183,872	78,194	0	0	301,262,066
22.	Aircraft (all perils)	0	0	0	0	0
23.	Fidelity	17,976,459	247,432	0	0	18,223,891
24.	Surety	41,100,733	44,135	0	0	41,144,868
26.	Burglary and theft	7,544,199	3,665	0	0	7,547,864
27.	Boiler and machinery	1,851	0	0	0	1,851
28.	Credit	0	696,191	0	0	696,191
29.	International	446,744	0	0	0	446,744
30.	Warranty	0	0	0	0	0
31.	Reinsurance - nonproportional assumed property	17,661	0	0	0	17,661
32.	Reinsurance - nonproportional assumed liability	0	0	0	0	0
33.	Reinsurance - nonproportional assumed financial lines	0	0	0	0	0
34.	Aggregate write-ins for other lines of business	0	0	0	0	0
35.	TOTALS	2,254,565,772	13,444,890	0	0	2,268,010,662
36.	Accrued retrospective premiums based on experience					0
37.	Earned but unbilled premiums					0
38.	Balance (Sum of Line 35 through 37)					2,268,010,662
DETAILS OF WRITE-INS						
3499.	Totals (Lines 3401 thru 3403 plus 3498)(Line 34 above)	0	0	0	0	0

(a) State here basis of computation used in each case

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

UNDERWRITING AND INVESTMENT EXHIBIT

PART 1B - PREMIUMS WRITTEN						
Line of Business	1	Reinsurance Assumed		Reinsurance Ceded		6
	Direct Business (a)	2	3	4	5	Net Premiums Written Cols. 1+2+3-4-5
1. Fire	92,449,513	771,424	87,479	0	22,476,068	70,832,348
2. Allied lines	103,403,984	195,600	33,537	0	16,340,876	87,292,245
3. Farmowners multiple peril	0	0	0	0	0	0
4. Homeowners multiple peril	660,162,052	2	0	0	23,284,476	636,877,578
5. Commercial multiple peril	1,146,055,932	350,071	0	0	141,303,344	1,005,102,659
6. Mortgage guaranty	0	0	0	0	0	0
8. Ocean marine	47,333,029	0	0	0	6,646,274	40,686,755
9. Inland marine	275,225,505	3	0	0	33,211,473	242,014,035
10. Financial guaranty	0	0	0	0	0	0
11.1 Medical professional liability - occurrence	3,669,416	0	0	0	225,213	3,444,203
11.2 Medical professional liability - claims-made	12,967,846	0	0	0	998,084	11,969,762
12. Earthquake	12,388,922	1	0	0	415,219	11,973,704
13. Group accident and health	0	0	2,056,371	0	0	2,056,371
14. Credit accident and health (group and individual)	0	0	0	0	0	0
15. Other accident and health	0	0	10,439	0	0	10,439
16. Workers' compensation	394,538,558	0	13,372,108	0	49,032,483	358,878,183
17.1 Other liability - occurrence	307,556,987	1,529,280	0	0	106,351,007	202,735,260
17.2 Other liability - claims-made	249,934,329	454,038	0	0	14,962,028	235,426,339
17.3 Excess workers' compensation	339,931	0	0	0	173,365	166,566
18.1 Products liability - occurrence	18,988,247	1,513,241	0	0	650,503	19,850,985
18.2 Products liability - claims-made	3,155,784	0	0	0	111,309	3,044,475
19.1, 19.2 Private passenger auto liability	726,810,452	2	51,170	0	89,934,124	636,927,500
19.3, 19.4 Commercial auto liability	264,839,117	5,351	9,269,218	0	5,498,338	268,615,349
21. Auto physical damage	642,819,731	0	2,802,760	0	2,060,179	643,562,312
22. Aircraft (all perils)	0	0	(2,519)	0	0	(2,519)
23. Fidelity	25,367,883	0	0	0	432,261	24,935,622
24. Surety	73,919,855	0	1,578,475	0	9,869,685	65,628,645
26. Burglary and theft	11,271,138	4,926	230	0	841,151	10,435,143
27. Boiler and machinery	11,558,800	23,242	0	0	11,582,042	0
28. Credit	105,019	0	0	0	321,501	(216,482)
29. International	326,298	(1,634,735)	0	0	71,825	(1,380,262)
30. Warranty	0	0	0	0	0	0
31. Reinsurance - nonproportional assumed property	XXX	0	0	0	0	0
32. Reinsurance - nonproportional assumed liability	XXX	0	0	0	0	0
33. Reinsurance - nonproportional assumed financial lines	XXX	0	0	0	0	0
34. Aggregate write-ins for other lines of business	0	0	0	0	0	0
35. TOTALS	5,085,188,328	3,212,446	29,259,268	0	536,792,828	4,580,867,215
DETAILS OF WRITE-INS						
3499. Totals (Lines 3401 thru 3403 plus 3498)(Line 34 above)	0	0	0	0	0	0

(a) Does the company's direct premiums written include premiums recorded on an installment basis? Yes [] No [X]

If yes: 1. The amount of such installment premiums \$0

2. Amount at which such installment premiums would have been reported had they been reported on an annualized basis \$0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

UNDERWRITING AND INVESTMENT EXHIBIT

PART 2 - LOSSES PAID AND INCURRED

		Losses Paid Less Salvage				5	6	7	8
		1	2	3	4				
Line of Business		Direct Business	Reinsurance Assumed	Reinsurance Recovered	Net Payments (Cols. 1 + 2 -3)	Net Losses Unpaid Current Year (Part 2A , Col. 8)	Net Losses Unpaid Prior Year	Losses Incurred Current Year (Cols. 4 + 5 - 6)	Percentage of Losses Incurred (Col. 7, Part 2) to Premiums Earned (Col. 4, Part 1)
1.	Fire	50,742,416	29,050	13,011,984	37,759,482	19,076,616	14,897,325	41,938,773	66.1
2.	Allied lines	60,995,499	37,174	18,233,260	42,799,413	23,960,903	26,757,566	40,002,750	48.7
3.	Farmowners multiple peril	0	0	0	0	0	0	0	0.0
4.	Homeowners multiple peril	327,668,672	(1)	1,779,930	325,888,741	154,959,757	140,320,431	340,528,067	54.8
5.	Commercial multiple peril	465,281,455	69,065	43,411,184	421,939,336	877,312,086	829,704,414	469,547,008	47.7
6.	Mortgage guaranty	0	0	0	0	0	0	0	0.0
8.	Ocean marine	17,222,601	(41)	4,449,339	12,773,221	25,479,598	22,923,044	15,329,775	38.3
9.	Inland marine	123,064,420	0	6,586,589	116,477,831	44,132,108	46,923,670	113,686,269	47.8
10.	Financial guaranty	0	0	0	0	0	0	0	0.0
11.1	Medical professional liability - occurrence	296,700	0	0	296,700	4,890,751	4,711,624	475,827	15.3
11.2	Medical professional liability - claims-made	3,862,441	0	54,510	3,807,931	6,049,918	6,587,808	3,270,041	31.2
12.	Earthquake	0	0	0	0	2,111,757	650,646	1,461,111	12.6
13.	Group accident and health	700	8,027,747	4	8,028,443	110,805,189	110,010,619	8,823,013	424.5
14.	Credit accident and health (group and individual)	0	0	0	0	0	0	0	0.0
15.	Other accident and health	0	35,731	0	35,731	745,000	761,000	19,731	189.0
16.	Workers' compensation	128,162,273	8,790,203	15,145,566	121,806,910	535,268,946	520,210,011	136,865,845	38.9
17.1	Other liability - occurrence	132,807,094	890,658	51,194,613	82,503,139	362,519,561	337,873,521	107,149,179	53.0
17.2	Other liability - claims-made	66,384,544	622,500	5,604,026	61,403,018	145,176,725	132,851,699	73,728,044	32.5
17.3	Excess workers' compensation	838,516	0	431,134	407,382	5,907,048	6,453,919	(139,489)	(99.6)
18.1	Products liability - occurrence	3,667,714	7,065	474,877	3,199,902	28,373,980	30,226,787	1,347,095	6.8
18.2	Products liability - claims-made	0	0	0	0	341,622	210,882	130,740	5.7
19.1, 19.2	Private passenger auto liability	436,435,468	187,472	71,990,626	364,632,314	584,081,471	531,715,791	416,997,994	67.7
19.3, 19.4	Commercial auto liability	147,692,650	6,406,500	5,349,160	148,749,990	390,726,678	360,535,998	178,940,670	66.2
21.	Auto physical damage	369,961,819	2,148,537	373,830	371,736,526	21,102,736	22,705,627	370,133,635	58.7
22.	Aircraft (all perils)	0	28,280	0	28,280	1,573,890	1,596,255	5,915	(234.8)
23.	Fidelity	5,543,094	0	(1)	5,543,095	15,375,047	13,735,956	7,182,186	31.3
24.	Surety	33,337,784	0	9,804,359	23,533,425	32,525,058	47,713,918	8,344,565	12.3
26.	Burglary and theft	3,313,221	0	1	3,313,220	7,167,544	3,996,452	6,484,312	60.1
27.	Boiler and machinery	7,190,490	0	7,181,036	9,454	133,036	112,530	29,960	(312.2)
28.	Credit	2,104,211	0	984,635	1,119,576	45,583	423,747	741,412	291.2
29.	International	53,418	0	0	53,418	120,684	340,793	(166,691)	552.5
30.	Warranty	0	0	0	0	0	0	0	0.0
31.	Reinsurance - nonproportional assumed property	XXX	51,827	(2)	51,829	648,542	700,147	224	0.0
32.	Reinsurance - nonproportional assumed liability	XXX	0	0	0	0	0	0	0.0
33.	Reinsurance - nonproportional assumed financial lines	XXX	0	0	0	0	0	0	0.0
34.	Aggregate write-ins for other lines of business	0	0	0	0	0	0	0	0.0
35.	TOTALS	2,386,627,200	27,331,766	256,060,660	2,157,898,306	3,400,611,834	3,215,652,180	2,342,857,960	52.3
DETAILS OF WRITE-INS									
3499.	Totals (Lines 3401 thru 3403 plus 3498)(Line 34 above)	0	0	0	0	0	0	0	0.0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

UNDERWRITING AND INVESTMENT EXHIBIT

PART 2A - UNPAID LOSSES AND LOSS ADJUSTMENT EXPENSES

		Reported Losses				Incurred But Not Reported			8	9
		1	2	3	4	5	6	7		
Line of Business		Direct	Reinsurance Assumed	Deduct Reinsurance Recoverable	Net Losses Excl. Incurred But Not Reported (Cols. 1 + 2 - 3)	Direct	Reinsurance Assumed	Reinsurance Ceded	Net Losses Unpaid (Cols. 4 + 5 + 6 - 7)	Net Unpaid Loss Adjustment Expenses
1.	Fire	24,400,421	9,656	12,272,984	12,137,093	11,143,167	288,554	4,492,198	19,076,616	1,551,312
2.	Allied lines	30,353,321	13,383	11,879,319	18,487,385	7,420,494	61,682	2,008,658	23,960,903	1,765,411
3.	Farmowners multiple peril	0	0	0	0	0	0	0	0	0
4.	Homeowners multiple peril	88,006,363	1	2,220,767	85,785,597	70,775,700	766,665	2,368,205	154,959,757	12,668,549
5.	Commercial multiple peril	554,723,112	1,004,029	37,632,359	518,094,782	415,768,248	1,421,102	57,972,046	877,312,086	294,729,931
6.	Mortgage guaranty	0	0	0	0	0	0	0	0	0
8.	Ocean marine	19,328,895	23,045	4,014,310	15,337,630	15,452,068	0	5,310,100	25,479,598	7,026,195
9.	Inland marine	32,823,990	387	2,325,117	30,499,260	18,654,695	0	5,021,847	44,132,108	7,179,664
10.	Financial guaranty	0	0	0	0	0	0	0	0	0
11.1	Medical professional liability - occurrence	3,224,989	0	13,230	3,211,759	2,174,825	0	495,833	4,890,751	3,871,977
11.2	Medical professional liability - claims-made	2,983,907	0	12,771	2,971,136	5,046,194	0	1,967,412	6,049,918	5,423,406
12.	Earthquake	0	0	0	0	2,119,296	1	7,540	2,111,757	344,814
13.	Group accident and health	0	75,921,662	0	75,921,662	101,478	34,878,733	96,684	(a) 110,805,189	44,076
14.	Credit accident and health (group and individual)	0	0	0	0	0	0	0	0	0
15.	Other accident and health	0	745,000	0	745,000	0	0	0	(a) 745,000	0
16.	Workers' compensation	408,384,397	29,522,414	77,218,998	360,687,813	243,461,423	25,905,118	94,785,408	535,268,946	70,055,826
17.1	Other liability - occurrence	188,291,960	8,491,331	37,998,710	158,784,581	248,641,312	27,380,711	72,287,043	362,519,561	101,015,543
17.2	Other liability - claims-made	83,937,238	1,609,530	407,699	85,139,069	70,613,598	327,102	10,903,044	145,176,725	102,813,750
17.3	Excess workers' compensation	3,946,801	0	1,919,609	2,027,192	16,530,227	0	12,650,371	5,907,048	2,227,298
18.1	Products liability - occurrence	14,607,868	23,044	1,052,869	13,578,043	15,884,290	665,416	1,753,769	28,373,980	17,380,484
18.2	Products liability - claims-made	99	0	0	99	341,523	0	0	341,622	383,125
19.1, 19.2	Private passenger auto liability	532,005,741	(123,673)	173,361,892	358,520,176	1,003,195,071	1,112,225	778,746,001	584,081,471	79,056,662
19.3, 19.4	Commercial auto liability	213,711,912	12,948,455	6,355,278	220,305,089	179,830,415	7,366,615	16,775,441	390,726,678	49,689,881
21.	Auto physical damage	20,653,867	327,163	477,149	20,503,881	698,185	363,408	462,738	21,102,736	4,748,141
22.	Aircraft (all perils)	16,699	1,573,890	16,699	1,573,890	21,742	0	21,742	1,573,890	10
23.	Fidelity	11,758,665	38	12,629	11,746,074	4,769,942	0	1,140,969	15,375,047	2,054,303
24.	Surety	21,696,543	290	7,912,331	13,784,502	28,861,831	0	10,121,275	32,525,058	19,593,646
26.	Burglary and theft	7,861,139	(304)	2,453,494	5,407,341	1,774,366	20	14,183	7,167,544	841,118
27.	Boiler and machinery	946,020	0	817,983	128,037	329,755	1,376	326,132	133,036	26,701
28.	Credit	0	0	0	0	157,381	0	111,798	45,583	67,844
29.	International	0	0	0	0	17,875	102,809	0	120,684	47,160
30.	Warranty	0	0	0	0	0	0	0	0	0
31.	Reinsurance - nonproportional assumed property	XXX	303,291	19,271	284,020	XXX	364,521	(1)	648,542	0
32.	Reinsurance - nonproportional assumed liability	XXX	0	0	0	XXX	0	0	0	0
33.	Reinsurance - nonproportional assumed financial lines	XXX	0	0	0	XXX	0	0	0	0
34.	Aggregate write-ins for other lines of business	0	0	0	0	0	0	0	0	0
35.	TOTALS	2,263,663,947	132,392,632	380,395,468	2,015,661,111	2,363,785,101	101,006,058	1,079,840,436	3,400,611,834	784,606,827
DETAILS OF WRITE-INS										
3499.	Totals (Lines 3401 thru 3403 plus 3498)(Line 34 above)	0	0	0	0	0	0	0	0	0

(a) Including \$ 0 for present value of life indemnity claims.

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

UNDERWRITING AND INVESTMENT EXHIBIT

PART 3 - EXPENSES

	1	2	3	4
	Loss Adjustment Expenses	Other Underwriting Expenses	Investment Expenses	Total
1. Claim adjustment services:				
1.1 Direct	310,346,823	0	0	310,346,823
1.2 Reinsurance assumed	15,880,171	0	0	15,880,171
1.3 Reinsurance ceded	28,133,356	0	0	28,133,356
1.4 Net claim adjustment service (1.1 + 1.2 - 1.3)	298,093,638	0	0	298,093,638
2. Commission and brokerage:				
2.1 Direct excluding contingent	0	738,831,121	0	738,831,121
2.2 Reinsurance assumed, excluding contingent	0	5,793,789	0	5,793,789
2.3 Reinsurance ceded, excluding contingent	0	101,454,630	0	101,454,630
2.4 Contingent - direct	0	97,051,321	0	97,051,321
2.5 Contingent - reinsurance assumed	0	0	0	0
2.6 Contingent - reinsurance ceded	0	593,701	0	593,701
2.7 Policy and membership fees	0	0	0	0
2.8 Net commission and brokerage (2.1 + 2.2 - 2.3 + 2.4 + 2.5 - 2.6 + 2.7)	0	739,627,900	0	739,627,900
3. Allowances to managers and agents	695,911	2,754,380	2,114	3,452,404
4. Advertising	598,702	1,767,369	690	2,366,761
5. Boards, bureaus and associations	0	27,426,069	0	27,426,069
6. Surveys and underwriting reports	0	24,151,933	0	24,151,933
7. Audit of assureds' records	0	2,749,331	0	2,749,331
8. Salary and related items:				
8.1 Salaries	132,254,095	311,096,518	4,260,910	447,611,523
8.2 Payroll taxes	10,627,834	24,947,826	321,550	35,897,210
9. Employee relations and welfare	21,605,790	46,402,553	534,081	68,542,424
10. Insurance	1,240,550	2,127,440	0	3,367,990
11. Directors' fees	0	0	0	0
12. Travel and travel items	6,076,200	11,318,397	71,793	17,466,390
13. Rent and rent items	6,668,654	15,433,108	3,213,260	25,315,022
14. Equipment	15,984,753	34,209,622	262,077	50,456,452
15. Cost or depreciation of EDP equipment and software	4,947,830	25,234,157	15,483	30,197,470
16. Printing and stationery	886,583	2,600,142	10,260	3,496,985
17. Postage, telephone and telegraph, exchange and express	3,306,514	9,509,912	17,853	12,834,279
18. Legal and auditing	3,267,643	5,412,894	74,459	8,754,996
19. Totals (Lines 3 to 18)	208,161,058	547,141,653	8,784,530	764,087,241
20. Taxes, licenses and fees:				
20.1 State and local insurance taxes deducting guaranty association credits of \$0	0	96,333,823	0	96,333,823
20.2 Insurance department licenses and fees	0	6,709,109	0	6,709,109
20.3 Gross guaranty association assessments	0	(230,058)	0	(230,058)
20.4 All other (excluding federal and foreign income and real estate)	0	898,985	0	898,985
20.5 Total taxes, licenses and fees (20.1 + 20.2 + 20.3 + 20.4)	0	103,711,859	0	103,711,859
21. Real estate expenses	0	0	2,124,197	2,124,197
22. Real estate taxes	0	0	2,498,942	2,498,942
23. Reimbursements by uninsured plans	0	0	0	0
24. Aggregate write-ins for miscellaneous expenses	25,215,586	61,455,304	1,966,157	88,637,046
25. Total expenses incurred	531,470,282	1,451,936,715	15,373,826	(a) 1,998,780,823
26. Less unpaid expenses - current year	784,606,827	402,656,163	0	1,187,262,990
27. Add unpaid expenses - prior year	721,739,884	392,402,968	0	1,114,142,852
28. Amounts receivable relating to uninsured plans, prior year	0	0	0	0
29. Amounts receivable relating to uninsured plans, current year	0	0	0	0
30. TOTAL EXPENSES PAID (Lines 25 - 26 + 27 - 28 + 29)	468,603,339	1,441,683,520	15,373,826	1,925,660,685
DETAILS OF WRITE-INS				
2499. Totals (Lines 2401 thru 2403 plus 2498)(Line 24 above)	25,215,586	61,455,304	1,966,157	88,637,046

(a) Includes management fees of \$ 7,430,635 to affiliates and \$ 0 to non-affiliates.

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

EXHIBIT OF NET INVESTMENT INCOME

		1	2
		Collected During Year	Earned During Year
1.	U.S. Government bonds	(a)3,600,354	3,649,103
1.1	Bonds exempt from U.S. tax	(a)1,012,840	962,184
1.2	Other bonds (unaffiliated)	(a)213,981,630	213,181,955
1.3	Bonds of affiliates	(a)0	0
2.1	Preferred stocks (unaffiliated)	(b)261,547	256,103
2.11	Preferred stocks of affiliates	(b)0	0
2.2	Common stocks (unaffiliated)	16,357,858	16,349,365
2.21	Common stocks of affiliates	300,000	500,000
3.	Mortgage loans	(c)2,304,261	2,452,054
4.	Real estate	(d)14,492,456	14,492,456
5.	Contract loans	0	0
6.	Cash, cash equivalents and short-term investments	(e)813,568	1,069,872
7.	Derivative instruments	(f)0	0
8.	Other invested assets	30,492,384	30,465,163
9.	Aggregate write-ins for investment income	831,406	831,406
10.	Total gross investment income	284,448,304	284,209,661
11.	Investment expenses		(g)12,874,884
12.	Investment taxes, licenses and fees, excluding federal income taxes		(g)2,498,942
13.	Interest expense		(h)0
14.	Depreciation on real estate and other invested assets		(i)5,705,484
15.	Aggregate write-ins for deductions from investment income		0
16.	Total deductions (Lines 11 through 15)		21,079,310
17.	Net investment income (Line 10 minus Line 16)		263,130,351
DETAILS OF WRITE-INS			
0999.	Totals (Lines 0901 thru 0903 plus 0998) (Line 9, above)	831,406	831,406
1599.	Totals (Lines 1501 thru 1503 plus 1598) (Line 15, above)		0

- (a) Includes \$6,128,721 accrual of discount less \$10,585,308 amortization of premium and less \$3,575,166 paid for accrued interest on purchases.
- (b) Includes \$0 accrual of discount less \$0 amortization of premium and less \$0 paid for accrued dividends on purchases.
- (c) Includes \$391 accrual of discount less \$0 amortization of premium and less \$0 paid for accrued interest on purchases.
- (d) Includes \$14,492,456 for company's occupancy of its own buildings; and excludes \$0 interest on encumbrances.
- (e) Includes \$481,012 accrual of discount less \$20,873 amortization of premium and less \$256,326 paid for accrued interest on purchases.
- (f) Includes \$0 accrual of discount less \$0 amortization of premium.
- (g) Includes \$0 investment expenses and \$0 investment taxes, licenses and fees, excluding federal income taxes, attributable to segregated and Separate Accounts.
- (h) Includes \$0 interest on surplus notes and \$0 interest on capital notes.
- (i) Includes \$5,705,484 depreciation on real estate and \$0 depreciation on other invested assets.

EXHIBIT OF CAPITAL GAINS (LOSSES)

		1	2	3	4	5
		Realized Gain (Loss) On Sales or Maturity	Other Realized Adjustments	Total Realized Capital Gain (Loss) (Columns 1 + 2)	Change in Unrealized Capital Gain (Loss)	Change in Unrealized Foreign Exchange Capital Gain (Loss)
1.	U.S. Government bonds	542,494	0	542,494	0	0
1.1	Bonds exempt from U.S. tax	(7,714)	0	(7,714)	0	0
1.2	Other bonds (unaffiliated)	6,806,968	(3,522,305)	3,284,663	11,475,271	0
1.3	Bonds of affiliates	0	0	0	0	0
2.1	Preferred stocks (unaffiliated)	0	0	0	(316)	0
2.11	Preferred stocks of affiliates	0	0	0	0	0
2.2	Common stocks (unaffiliated)	9,251,516	(3,256,681)	5,994,835	100,571,571	0
2.21	Common stocks of affiliates	421,803	0	421,803	(8,418,755)	0
3.	Mortgage loans	0	0	0	0	0
4.	Real estate	0	0	0	0	0
5.	Contract loans	0	0	0	0	0
6.	Cash, cash equivalents and short-term investments	214	0	214	0	0
7.	Derivative instruments	0	0	0	0	0
8.	Other invested assets	0	0	0	3,715,728	0
9.	Aggregate write-ins for capital gains (losses)	120,701	0	120,701	0	0
10.	Total capital gains (losses)	17,135,982	(6,778,986)	10,356,996	107,343,499	0
DETAILS OF WRITE-INS						
0999.	Totals (Lines 0901 thru 0903 plus 0998) (Line 9, above)	120,701	0	120,701	0	0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE F - PART 1

Assumed Reinsurance as of December 31, Current Year (\$000 Omitted)

1 ID Number	2 NAIC Com- pany Code	3 Name of Reinsured	4 Domiciliary Jurisdiction	5 Assumed Premium	Reinsurance On		8 Cols. 6 + 7	9 Contingent Commissions Payable	10 Assumed Premiums Receivable	11 Unearned Premium	12 Funds Held By or Deposited With Reinsured Companies	13 Letters of Credit Posted	14 Amount of Assets Pledged or Compensating Balances to Secure Letters of Credit	15 Amount of Assets Pledged or Collateral Held in Trust
					6 Paid Losses and Loss Adjustment Expenses	7 Known Case Losses and LAE								
0199999		Affiliates - U.S. Intercompany Pooling		0	0	0	0	0	0	0	0	0	0	0
0299999		Affiliates - U.S. Non-Pool - Captive		0	0	0	0	0	0	0	0	0	0	0
0399999		Affiliates - U.S. Non-Pool - Other		0	0	0	0	0	0	0	0	0	0	0
0499999		Total - U.S. Non-Pool		0	0	0	0	0	0	0	0	0	0	0
0599999		Affiliates - Other (Non-U.S.) - Captive		0	0	0	0	0	0	0	0	0	0	0
0699999		Affiliates - Other (Non-U.S.) - Other		3,212	15	255	270	0	0	2,860	0	0	0	0
0799999		Total - Other (Non-U.S.)		3,212	15	255	270	0	0	2,860	0	0	0	0
0899999		Total - Affiliates		3,212	15	255	270	0	0	2,860	0	0	0	0
0999999		Total Other U.S. Unaffiliated Insurers		194	26	28,371	28,397	0	0	50	2,021	0	0	0
1099999		Total Pools, Associations or Other Similar Facilities - Mandatory Pools		25,617	0	40,500	40,500	0	0	10,993	601	0	0	0
1199999		Total Pools, Associations or Other Similar Facilities - Voluntary Pools		1,974	0	63,141	63,141	0	0	621	1,943	0	0	0
1299999		Total - Pools and Associations		27,591	0	103,641	103,641	0	0	11,614	2,544	0	0	0
1399999		Total Other Non-U.S. Insurers		1,474	0	195	195	0	0	1,278	0	0	0	0
9999999		Totals		32,471	41	132,462	132,503	0	0	15,802	4,565	0	0	0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE F - PART 2

Premium Portfolio Reinsurance Effected or (Canceled) during Current Year

1	2	3	4	5	6
ID Number	NAIC Com- pany Code	Name of Company	Date of Contract	Original Premium	Reinsurance Premium
0199999	Total Reinsurance Ceded By Portfolio				
0299999	Total Reinsurance Assumed By Portfolio				

NONE

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE F - PART 3

Ceded Reinsurance as of December 31, Current Year (\$000 Omitted)

1 ID Number	2 NAIC Com- pany Code	3 Name of Reinsurer	4 Domiciliary Jurisdiction	5 Special Code	6 Reinsurance Premiums Ceded	Reinsurance Recoverable On									16 Amount in Dispute included in Column 15	Reinsurance Payable		19 Net Amount Recoverable From Reinsurers Cols. 15 - [17 + 18]	20 Funds Held by Company Under Reinsurance Treaties
						7 Paid Losses	8 Paid LAE	9 Known Case Loss Reserves	10 Known Case LAE Reserves	11 IBNR Loss Reserves	12 IBNR LAE Reserves	13 Unearned Premiums	14 Contingent Commis- sions	15 Columns 7 through 14 Totals		17 Ceded Balances Payable	18 Other Amounts Due to Reinsurers		
0199999	Total Authorized - Affiliates - U.S. Intercompany Pooling				0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0299999	Total Authorized - Affiliates - U.S. Non-Pool - Captive				0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0399999	Total Authorized - Affiliates - U.S. Non-Pool - Other				0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0499999	Total Authorized - Affiliates - U.S. Non-Pool				0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0599999	Total Authorized - Affiliates - Other (Non-U.S.) - Captive				0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0699999	Total Authorized - Affiliates - Other (Non-U.S.) - Other				0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0799999	Total Authorized - Affiliates - Other (Non-U.S.)				0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0899999	Total Authorized - Affiliates				0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0999999	Total Authorized - Other U.S. Unaffiliated Insurers	228,465			31,343	688	127,525	4,675	184,870	64,671	52,776	(2,264)	464,284	0	23,114	0	441,170	274	
1099999	Total Authorized - Pools - Mandatory Pools	95,826			29,983	0	178,301	0	780,642	0	44,354	0	1,033,280	0	3,192	0	1,030,088	0	
1199999	Total Authorized - Pools - Voluntary Pools	0			803	0	306	28	180	27	0	0	1,344	0	0	0	1,344	0	
1299999	Total Authorized - Other Non-U.S. Insurers	143,197			22,464	853	61,109	1,475	95,859	35,712	25,030	(245)	242,257	0	10,103	0	232,154	0	
1399999	Total Authorized - Protected Cell	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
1499999	Total Authorized Excluding Protected Cells (Sum of 0899999, 0999999, 1099999, 1199999 and 1299999)	467,488			84,593	1,541	367,241	6,178	1,061,551	100,410	122,160	(2,509)	1,741,165	0	36,409	0	1,704,756	274	
1599999	Total Unauthorized - Affiliates - U.S. Intercompany Pooling	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
1699999	Total Unauthorized - Affiliates - U.S. Non-Pool - Captive	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
1799999	Total Unauthorized - Affiliates - U.S. Non-Pool - Other	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
1899999	Total Unauthorized - Affiliates - U.S. Non-Pool	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
1999999	Total Unauthorized - Affiliates - Other (Non-U.S.) - Captive	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
2099999	Total Unauthorized - Affiliates - Other (Non-U.S.) - Other	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
2199999	Total Unauthorized - Affiliates - Other (Non-U.S.)	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
2299999	Total Unauthorized - Affiliates	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
2399999	Total Unauthorized - Other U.S. Unaffiliated Insurers	7,217			45	20	2,167	766	2,277	500	1,490	0	7,265	0	1,741	0	5,524	290	
2499999	Total Unauthorized - Pools - Mandatory Pools	392			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
2599999	Total Unauthorized - Pools - Voluntary Pools	0			0	0	(5)	(5)	44	0	0	0	34	0	0	0	34	0	
2699999	Total Unauthorized - Other Non-U.S. Insurers	53,832			3,610	264	9,016	1,046	11,741	3,908	24,557	(90)	54,052	0	7,531	0	46,521	2,649	
2799999	Total Unauthorized - Protected Cell	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
2899999	Total Unauthorized Excluding Protected Cells (Sum of 2299999, 2399999, 2499999, 2599999 and 2699999)	61,441			3,655	284	11,178	1,807	14,062	4,408	26,047	(90)	61,351	0	9,272	0	52,079	2,939	
2999999	Total Certified - Affiliates - U.S. Intercompany Pooling	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
3099999	Total Certified - Affiliates - U.S. Non-Pool - Captive	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
3199999	Total Certified - Affiliates - U.S. Non-Pool - Other	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
3299999	Total Certified - Affiliates - U.S. Non-Pool	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
3399999	Total Certified - Affiliates - Other (Non-U.S.) - Captive	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
3499999	Total Certified - Affiliates - Other (Non-U.S.) - Other	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
3599999	Total Certified - Affiliates - Other (Non-U.S.)	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
3699999	Total Certified - Affiliates	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
3799999	Total Certified - Other U.S. Unaffiliated Insurers	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
3899999	Total Certified - Pools - Mandatory Pools	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
3999999	Total Certified - Pools - Voluntary Pools	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
4099999	Total Certified - Other Non-U.S. Insurers	7,864			265	64	1,978	517	4,227	1,600	1,086	0	9,737	0	971	0	8,766	0	
4199999	Total Certified - Protected Cell	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
4299999	Total Certified Excluding Protected Cells (Sum of 3699999, 3799999, 3899999, 3999999 and 4099999)	7,864			265	64	1,978	517	4,227	1,600	1,086	0	9,737	0	971	0	8,766	0	
4399999	Total Authorized, Unauthorized and Certified Excluding Protected Cells (Sum of 1499999, 2899999 and 4299999)	536,793			88,513	1,889	380,397	8,502	1,079,840	106,418	149,293	(2,599)	1,812,253	0	46,652	0	1,765,601	3,213	
4499999	Total Protected Cells (Sum of 1399999, 2799999 and 4199999)	0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	
9999999	Totals	536,793			88,513	1,889	380,397	8,502	1,079,840	106,418	149,293	(2,599)	1,812,253	0	46,652	0	1,765,601	3,213	

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE F - PART 3 (Continued)

Ceded Reinsurance as of December 31, Current Year (\$000 Omitted)
(Credit Risk)

ID Number From Col. 1	Name of Reinsurer From Col. 3	Collateral				25	26	27	Ceded Reinsurance Credit Risk									
		21	22	23	24				28	29	30	31	32	33	34	35	36	
		Multiple Beneficiary Trusts	Letters of Credit	Issuing or Confirming Bank Reference Number	Single Beneficiary Trusts & Other Allowable Collateral	Total Funds Held, Payables & Collateral	Net Recoverable Net of Funds Held & Collateral	Applicable Sch. F Penalty (Col. 78)	Total Amount Recoverable from Reinsurers Less Penalty (Cols. 15-27)	Stressed Recoverable (Col. 28 * 120%)	Reinsurance Payable & Funds Held (Cols. 17+18+20; but not in excess of Col. 29)	Stressed Net Recoverable (Cols. 29-30)	Total Collateral (Cols. 21+22 + 24, not in Excess of Col. 31)	Stressed Net Recoverable Net of Collateral Offsets (Cols. 31-32)	Reinsurer Designation Equivalent	Credit Risk on Collateralized Recoverables (Col. 32 * Factor Applicable to Reinsurer Designation Equivalent in Col. 34)	Credit Risk on Un- collateralized Recoverables (Col. 33 * Factor Applicable to Reinsurer Designation Equivalent in Col. 34)	
0199999 Total Authorized - Affiliates - U.S. Intercompany Pooling		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
0299999 Total Authorized - Affiliates - U.S. Non-Pool - Captive		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
0399999 Total Authorized - Affiliates - U.S. Non-Pool - Other		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
0499999 Total Authorized - Affiliates - U.S. Non-Pool		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
0599999 Total Authorized - Affiliates - Other (Non-U.S.) - Captive		0	0	XXX	0	0	0	0	0	0	0	0	0	0	XXX	0	0	
0699999 Total Authorized - Affiliates - Other (Non-U.S.) - Other		0	0	XXX	0	0	0	0	0	0	0	0	0	0	XXX	0	0	
0799999 Total Authorized - Affiliates - Other (Non-U.S.)		0	0	XXX	0	0	0	0	0	0	0	0	0	0	XXX	0	0	
0899999 Total Authorized - Affiliates		0	0	XXX	0	0	0	0	0	0	0	0	0	0	XXX	0	0	
0999999 Total Authorized - Other U.S. Unaffiliated Insurers		0	0	XXX	5,852	25,894	438,390	0	464,381	557,257	23,208	534,049	3,336	530,714	XXX	165	22,711	
1099999 Total Authorized - Pools - Mandatory Pools		0	0	XXX	0	3,092	1,030,188	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
1199999 Total Authorized - Pools - Voluntary Pools		0	0	XXX	0	0	1,344	0	1,344	1,613	0	1,613	0	1,613	XXX	0	161	
1299999 Total Authorized - Other Non-U.S. Insurers		0	0	XXX	0	9,402	232,855	0	242,264	290,717	9,426	281,291	0	281,291	XXX	0	11,688	
1399999 Total Authorized - Protected Cell		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
1499999 Total Authorized Excluding Protected Cells (Sum of 0899999, 0999999, 1099999, 1199999 and 1299999)		0	0	XXX	5,852	38,388	1,702,777	0	707,989	849,587	32,634	816,953	3,336	813,617	XXX	165	34,560	
1599999 Total Unauthorized - Affiliates - U.S. Intercompany Pooling		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
1699999 Total Unauthorized - Affiliates - U.S. Non-Pool - Captive		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
1799999 Total Unauthorized - Affiliates - U.S. Non-Pool - Other		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
1899999 Total Unauthorized - Affiliates - U.S. Non-Pool		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
1999999 Total Unauthorized - Affiliates - Other (Non-U.S.) - Captive		0	0	XXX	0	0	0	0	0	0	0	0	0	0	XXX	0	0	
2099999 Total Unauthorized - Affiliates - Other (Non-U.S.) - Other		0	0	XXX	0	0	0	0	0	0	0	0	0	0	XXX	0	0	
2199999 Total Unauthorized - Affiliates - Other (Non-U.S.)		0	0	XXX	0	0	0	0	0	0	0	0	0	0	XXX	0	0	
2299999 Total Unauthorized - Affiliates		0	0	XXX	0	0	0	0	0	0	0	0	0	0	XXX	0	0	
2399999 Total Unauthorized - Other U.S. Unaffiliated Insurers		0	8,362	XXX	1,876	7,265	0	0	7,265	8,718	1,731	6,987	6,987	0	XXX	349	0	
2499999 Total Unauthorized - Pools - Mandatory Pools		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
2599999 Total Unauthorized - Pools - Voluntary Pools		0	0	XXX	34	34	0	0	34	41	0	41	34	7	XXX	2	1	
2699999 Total Unauthorized - Other Non-U.S. Insurers		0	33,109	XXX	30,457	53,701	351	147	54,042	64,850	8,827	56,023	49,976	6,047	XXX	2,481	565	
2799999 Total Unauthorized - Protected Cell		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
2899999 Total Unauthorized Excluding Protected Cells (Sum of 2299999, 2399999, 2499999, 2599999 and 2699999)		0	41,471	XXX	32,367	61,000	351	147	61,341	73,609	10,558	63,051	56,997	6,054	XXX	2,832	566	
2999999 Total Unauthorized - Affiliates - U.S. Intercompany Pooling		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
3099999 Total Unauthorized - Affiliates - U.S. Non-Pool - Captive		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
3199999 Total Unauthorized - Affiliates - U.S. Non-Pool - Other		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
3299999 Total Unauthorized - Affiliates - U.S. Non-Pool		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
3399999 Total Unauthorized - Affiliates - Other (Non-U.S.) - Captive		0	0	XXX	0	0	0	0	0	0	0	0	0	0	XXX	0	0	
3499999 Total Unauthorized - Affiliates - Other (Non-U.S.) - Other		0	0	XXX	0	0	0	0	0	0	0	0	0	0	XXX	0	0	
3599999 Total Unauthorized - Affiliates - Other (Non-U.S.)		0	0	XXX	0	0	0	0	0	0	0	0	0	0	XXX	0	0	
3699999 Total Unauthorized - Affiliates		0	0	XXX	0	0	0	0	0	0	0	0	0	0	XXX	0	0	
3799999 Total Unauthorized - Other U.S. Unaffiliated Insurers		0	0	XXX	0	0	0	0	0	0	0	0	0	0	XXX	0	0	
3899999 Total Unauthorized - Pools - Mandatory Pools		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
3999999 Total Unauthorized - Pools - Voluntary Pools		0	0	XXX	0	0	0	0	0	0	0	0	0	0	XXX	0	0	
4099999 Total Unauthorized - Other Non-U.S. Insurers		0	981	XXX	0	1,943	7,794	0	9,737	11,684	962	10,722	981	9,741	XXX	40	399	
4199999 Total Unauthorized - Protected Cell		0	0	XXX	0	0	0	0	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
4299999 Total Certified Excluding Protected Cells (Sum of 3699999, 3799999, 3899999, 3999999 and 4099999)		0	981	XXX	0	1,943	7,794	0	9,737	11,684	962	10,722	981	9,741	XXX	40	399	
4399999 Total Authorized, Unauthorized and Certified Excluding Protected Cells (Sum of 1499999, 2899999 and 4299999)		0	42,452	XXX	38,219	101,331	1,710,922	147	779,067	934,880	44,155	890,726	61,314	829,412	XXX	3,037	35,525	
4499999 Total Protected Cells (Sum of 1399999, 2799999 and 4199999)		0	0	XXX	0	0	0	0	0	0	0	0	0	0	XXX	0	0	
9999999 Totals		0	42,452	XXX	38,219	101,331	1,710,922	147	779,067	934,880	44,155	890,726	61,314	829,412	XXX	3,037	35,525	

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE F - PART 3 (Continued)

Ceded Reinsurance as of December 31, Current Year (\$000 Omitted)
(Aging of Ceded Reinsurance)

ID Number From Col. 1	Name of Reinsurer From Col. 3	Reinsurance Recoverable on Paid Losses and Paid Loss Adjustment Expenses							44 Total Recoverable on Paid Losses & LAE Amounts in Dispute Included in Col. 43	45 Recoverable on Paid Losses & LAE Over 90 Days Past Due Amounts Included in Cols. 40 & 41	46 Total Recoverable on Paid Losses & LAE Amounts Not in Dispute (Cols 43-44)	47 Recoverable on Paid Losses & LAE Over 90 Days Past Due Amounts Not in Dispute (Cols. 40 + 41 - 45)	48 Amounts Received Prior 90 Days	49 Percentage Overdue Col. 42/Col. 43	50 Percentage of Amounts More Than 90 Days Overdue Not in Dispute (Col. 47/(Cols. 46+48))	51 Percentage More Than 120 Days Overdue (Col. 41/Col. 43)	52 Is the Amount in Col. 50 Less Than 20%? (Yes or No)	53 Amounts in Col. 47 for Reinsurers with Values Less Than 20% in Col. 50	
		37 Current	Overdue					43 Total Due Cols. 37+42 (In total should equal Cols. 7+8)											
			38 1 - 29 Days	39 30 - 90 Days	40 91 - 120 Days	41 Over 120 Days	42 Total Overdue Cols. 38+39 +40+41												
0199999 Total Authorized - Affiliates - U.S. Intercompany Pooling		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
0299999 Total Authorized - Affiliates - U.S. Non-Pool - Captive		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
0399999 Total Authorized - Affiliates - U.S. Non-Pool - Other		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
0499999 Total Authorized - Affiliates - U.S. Non-Pool		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
0599999 Total Authorized - Affiliates - Other (Non-U.S.) - Captive		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
0699999 Total Authorized - Affiliates - Other (Non-U.S.) - Other		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
0799999 Total Authorized - Affiliates - Other (Non-U.S.)		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
0899999 Total Authorized - Affiliates		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
0999999 Total Authorized - Other U.S. Unaffiliated Insurers		31,780	15	236	0	0	251	32,031	0	0	32,031	0	19,676	0.8	0.0	0.0	0.0	XXX	0
1099999 Total Authorized - Pools - Mandatory Pools		29,983	0	0	0	0	0	29,983	0	0	29,983	0	262	0.0	0.0	0.0	0.0	XXX	0
1199999 Total Authorized - Pools - Voluntary Pools		803	0	0	0	0	0	803	0	0	803	0	0	0.0	0.0	0.0	0.0	XXX	0
1299999 Total Authorized - Other Non-U.S. Insurers		20,434	3,120	(237)	0	0	2,883	23,317	0	0	23,317	0	8,773	12.4	0.0	0.0	0.0	XXX	0
1399999 Total Authorized - Protected Cell		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
1499999 Total Authorized Excluding Protected Cells (Sum of 0899999, 0999999, 1099999, 1199999 and 1299999)		83,000	3,135	(1)	0	0	3,134	86,134	0	0	86,134	0	28,711	3.6	0.0	0.0	0.0	XXX	0
1599999 Total Unauthorized-Affiliates-U.S. Intercompany Pooling		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
1699999 Total Unauthorized - Affiliates - U.S. Non-Pool - Captive		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
1799999 Total Unauthorized - Affiliates - U.S. Non-Pool - Other		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
1899999 Total Unauthorized - Affiliates - U.S. Non-Pool		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
1999999 Total Unauthorized - Affiliates - Other (Non-U.S.) - Captive		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
2099999 Total Unauthorized - Affiliates - Other (Non-U.S.) - Other		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
2199999 Total Unauthorized - Affiliates - Other (Non-U.S.)		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
2299999 Total Unauthorized - Affiliates		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
2399999 Total Unauthorized - Other U.S. Unaffiliated Insurers		65	0	0	0	0	0	65	0	0	65	0	0	0.0	0.0	0.0	0.0	XXX	0
2499999 Total Unauthorized - Pools - Mandatory Pools		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
2599999 Total Unauthorized - Pools - Voluntary Pools		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
2699999 Total Unauthorized - Other Non-U.S. Insurers		1,853	0	2,021	0	0	2,021	3,874	0	0	3,874	0	250	52.2	0.0	0.0	0.0	XXX	0
2799999 Total Unauthorized - Protected Cell		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
2899999 Total Unauthorized Excluding Protected Cells (Sum of 2299999, 2399999, 2499999, 2599999 and 2699999)		1,918	0	2,021	0	0	2,021	3,939	0	0	3,939	0	250	51.3	0.0	0.0	0.0	XXX	0
2999999 Total Unauthorized-Affiliates-U.S. Intercompany Pooling		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
3099999 Total Unauthorized - Affiliates - U.S. Non-Pool - Captive		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
3199999 Total Unauthorized - Affiliates - U.S. Non-Pool - Other		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
3299999 Total Unauthorized - Affiliates - U.S. Non-Pool		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
3399999 Total Unauthorized - Affiliates - Other (Non-U.S.) - Captive		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
3499999 Total Unauthorized - Affiliates - Other (Non-U.S.) - Other		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
3599999 Total Unauthorized - Affiliates - Other (Non-U.S.)		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
3699999 Total Unauthorized - Affiliates		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
3799999 Total Unauthorized - Other U.S. Unaffiliated Insurers		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
3899999 Total Unauthorized - Pools - Mandatory Pools		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
3999999 Total Unauthorized - Pools - Voluntary Pools		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
4099999 Total Unauthorized - Other Non-U.S. Insurers		329	0	0	0	0	0	329	0	0	329	0	0	0.0	0.0	0.0	0.0	XXX	0
4199999 Total Unauthorized - Protected Cell		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
4299999 Total Certified Excluding Protected Cells (Sum of 3699999, 3799999, 3899999, 3999999 and 4099999)		329	0	0	0	0	0	329	0	0	329	0	0	0.0	0.0	0.0	0.0	XXX	0
4399999 Total Authorized, Unauthorized and Certified Excluding Protected Cells (Sum of 1499999, 2899999 and 4299999)		85,247	3,135	2,020	0	0	5,155	90,402	0	0	90,402	0	28,961	5.7	0.0	0.0	0.0	XXX	0
4499999 Total Protected Cells (Sum of 1399999, 2799999 and 4199999)		0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	0.0	XXX	0
9999999 Totals		85,247	3,135	2,020	0	0	5,155	90,402	0	0	90,402	0	28,961	5.7	0.0	0.0	0.0	XXX	0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE F - PART 3 (Continued)

Ceded Reinsurance as of December 31, Current Year (\$000 Omitted)

(Provision for Reinsurance for Certified Reinsurers)

ID Number From Col. 1	Name of Reinsurer From Col. 3	Provision for Certified Reinsurance															
		54 Certified Reinsurer Rating (1 through 6)	55 Effective Date of Certified Reinsurer Rating	56 Percent Collateral Required for Full Credit (0% through 100%)	57 Catastrophe Recoverables Qualifying for Collateral Deferral	58 Net Recoverables Subject to Collateral Requirements for Full Credit (Col. 19 - Col. 57)	59 Dollar Amount of Collateral Required (Col. 56 * Col. 58)	60 Percent of Collateral Provided for Net Recoverables Subject to Collateral Requirements ((Col. 20 + Col. 21 + Col. 22 + Col. 24 / Col. 58)	61 Percent Credit Allowed on Net Recoverables Subject to Collateral Requirements (Col. 60 / Col. 56, not to exceed 100%)	62 20% of Recoverable on Paid Losses & LAE Over 90 Days Past Due Amounts in Dispute (Col. 45 * 20%)	63 Amount of Credit Allowed for Net Recoverables (Col. 57 + [Col. 58 * Col. 61])	64 Provision for Reinsurance with Certified Reinsurers Due to Collateral Deficiency (Col. 19 - Col. 63)	65 20% of Recoverable on Paid Losses & LAE Over 90 Days Past Due Amounts Not in Dispute (Col. 47 * 20%)	Complete if Col. 52 = "No"; Otherwise Enter 0			69 Provision for Overdue Reinsurance Ceded to Certified Reinsurers (Greater of [Col. 62 + Col. 65] or Col.68; not to Exceed Col. 63)
														66 Total Collateral Provided (Col. 20 + Col. 21 + Col. 22 + Col. 24 not to Exceed Col. 63)	67 Net Unsecured Recoverable for Which Credit is Allowed (Col. 63 - Col. 66)	68 20% of Amount in Col. 67	
0199999	Total Authorized - Affiliates - U.S. Intercompany Pooling			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
0299999	Total Authorized - Affiliates - U.S. Non-Pool - Captive			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
0399999	Total Authorized - Affiliates - U.S. Non-Pool - Other			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
0499999	Total Authorized - Affiliates - U.S. Non-Pool			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
0599999	Total Authorized - Affiliates - Other (Non-U.S.) - Captive			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
0699999	Total Authorized - Affiliates - Other (Non-U.S.) - Other			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
0799999	Total Authorized - Affiliates - Other (Non-U.S.)			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
0899999	Total Authorized - Affiliates			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
0999999	Total Authorized - Other U.S. Unaffiliated Insurers			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
1099999	Total Authorized - Pools - Mandatory Pools			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
1199999	Total Authorized - Pools - Voluntary Pools			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
1299999	Total Authorized - Other Non-U.S. Insurers			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
1399999	Total Authorized - Protected Cell			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
1499999	Total Authorized Excluding Protected Cells (Sum of 0899999, 0999999, 1099999, 1199999 and 1299999)			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
1599999	Total Unauthorized - Affiliates - U.S. Intercompany Pooling			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
1699999	Total Unauthorized - Affiliates - U.S. Non-Pool - Captive			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
1799999	Total Unauthorized - Affiliates - U.S. Non-Pool - Other			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
1899999	Total Unauthorized - Affiliates - U.S. Non-Pool			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
1999999	Total Unauthorized - Affiliates - Other (Non-U.S.) - Captive			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
2099999	Total Unauthorized - Affiliates - Other (Non-U.S.) - Other			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
2199999	Total Unauthorized - Affiliates - Other (Non-U.S.)			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
2299999	Total Unauthorized - Affiliates			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
2399999	Total Unauthorized - Other U.S. Unaffiliated Insurers			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
2499999	Total Unauthorized - Pools - Mandatory Pools			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
2599999	Total Unauthorized - Pools - Voluntary Pools			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
2699999	Total Unauthorized - Other Non-U.S. Insurers			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
2799999	Total Unauthorized - Protected Cell			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
2899999	Total Unauthorized Excluding Protected Cells (Sum of 2299999, 2399999, 2499999, 2599999 and 2699999)			XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX
2999999	Total Unauthorized - Affiliates - U.S. Intercompany Pooling			XXX	0	0	0	XXX	XXX	0	0	0	0	XXX	0	0	0
3099999	Total Unauthorized - Affiliates - U.S. Non-Pool - Captive			XXX	0	0	0	XXX	XXX	0	0	0	0	0	0	0	0
3199999	Total Unauthorized - Affiliates - U.S. Non-Pool - Other			XXX	0	0	0	XXX	XXX	0	0	0	0	0	0	0	0
3299999	Total Unauthorized - Affiliates - U.S. Non-Pool			XXX	0	0	0	XXX	XXX	0	0	0	0	0	0	0	0
3399999	Total Unauthorized - Affiliates - Other (Non-U.S.) - Captive			XXX	0	0	0	XXX	XXX	0	0	0	0	0	0	0	0
3499999	Total Unauthorized - Affiliates - Other (Non-U.S.) - Other			XXX	0	0	0	XXX	XXX	0	0	0	0	0	0	0	0
3599999	Total Unauthorized - Affiliates - Other (Non-U.S.)			XXX	0	0	0	XXX	XXX	0	0	0	0	0	0	0	0
3699999	Total Unauthorized - Affiliates			XXX	0	0	0	XXX	XXX	0	0	0	0	0	0	0	0
3799999	Total Unauthorized - Other U.S. Unaffiliated Insurers			XXX	0	0	0	XXX	XXX	0	0	0	0	0	0	0	0
3899999	Total Unauthorized - Pools - Mandatory Pools			XXX	0	0	0	XXX	XXX	0	0	0	0	0	0	0	0
3999999	Total Unauthorized - Pools - Voluntary Pools			XXX	0	0	0	XXX	XXX	0	0	0	0	0	0	0	0
4099999	Total Unauthorized - Other Non-U.S. Insurers			XXX	0	8,766	876	XXX	XXX	0	8,775	0	0	0	0	0	0
4199999	Total Unauthorized - Protected Cell			XXX	0	0	0	XXX	XXX	0	0	0	0	0	0	0	0
4299999	Total Certified Excluding Protected Cells (Sum of 3699999, 3799999, 3899999, 3999999 and 4099999)			XXX	0	8,766	876	XXX	XXX	0	8,775	0	0	0	0	0	0
4399999	Total Authorized, Unauthorized and Certified Excluding Protected Cells (Sum of 1499999, 2899999 and 4299999)			XXX	0	8,766	876	XXX	XXX	0	8,775	0	0	0	0	0	0
4499999	Total Protected Cells (Sum of 1399999, 2799999 and 4199999)			XXX	0	0	0	XXX	XXX	0	0	0	0	0	0	0	0
9999999	Totals			XXX	0	8,766	876	XXX	XXX	0	8,775	0	0	0	0	0	0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE F - PART 3 (Continued)

Ceded Reinsurance as of December 31, Current Year (\$000 Omitted)
(Total Provision for Reinsurance)

ID Number From Col. 1	Name of Reinsurer From Col. 3	70 20% of Recoverable on Paid Losses & LAE Over 90 Days past Due Amounts Not in Dispute (Col. 47 * 20%)	Provision for Unauthorized Reinsurance		Provision for Overdue Authorized Reinsurance		Total Provision for Reinsurance			
			71 Provision for Reinsurance with Unauthorized Reinsurers Due to Collateral Deficiency (Col. 26)	72 Provision for Overdue Reinsurance from Unauthorized Reinsurers and Amounts in Dispute (Col. 70 + 20% of the Amount in Col. 16)	73 Complete if Col. 52 = "Yes"; Otherwise Enter 0 20% of Recoverable on Paid Losses & LAE Over 90 Days Past Due Amounts Not in Dispute + 20% of Amounts in Dispute ([Col. 47 * 20%] + [Col. 45 * 20%])	74 Complete if Col. 52 = "No"; Otherwise Enter 0 Greater of 20% of Net Recoverable Net of Funds Held & Collateral, or 20% of Recoverable on Paid Losses & LAE Over 90 Days Past Due (Greater of Col. 26 * 20% or Cols. [40 + 41] * 20%)	75 Provision for Amounts Ceded to Authorized Reinsurers (Cols. 73 + 74)	76 Provision for Amounts Ceded to Unauthorized Reinsurers (Cols. 71 + 72 Not in Excess of Col. 15)	77 Provision for Amounts Ceded to Certified Reinsurers (Cols. 64 + 69)	78 Total Provision for Reinsurance (Cols. 75 + 76 + 77)
0199999 Total Authorized - Affiliates - U.S. Intercompany Pooling		0	XXX	XXX	0	0	0	XXX	XXX	0
0299999 Total Authorized - Affiliates - U.S. Non-Pool - Captive		0	XXX	XXX	0	0	0	XXX	XXX	0
0399999 Total Authorized - Affiliates - U.S. Non-Pool - Other		0	XXX	XXX	0	0	0	XXX	XXX	0
0499999 Total Authorized - Affiliates - U.S. Non-Pool		0	XXX	XXX	0	0	0	XXX	XXX	0
0599999 Total Authorized - Affiliates - Other (Non-U.S.) - Captive		0	XXX	XXX	0	0	0	XXX	XXX	0
0699999 Total Authorized - Affiliates - Other (Non-U.S.) - Other		0	XXX	XXX	0	0	0	XXX	XXX	0
0799999 Total Authorized - Affiliates - Other (Non-U.S.)		0	XXX	XXX	0	0	0	XXX	XXX	0
0899999 Total Authorized - Affiliates		0	XXX	XXX	0	0	0	XXX	XXX	0
0999999 Total Authorized - Other U.S. Unaffiliated Insurers		0	XXX	XXX	0	0	0	XXX	XXX	0
1099999 Total Authorized - Pools - Mandatory Pools		0	XXX	XXX	0	0	0	XXX	XXX	0
1199999 Total Authorized - Pools - Voluntary Pools		0	XXX	XXX	0	0	0	XXX	XXX	0
1299999 Total Authorized - Other Non-U.S. Insurers		0	XXX	XXX	0	0	0	XXX	XXX	0
1399999 Total Authorized - Protected Cell		0	XXX	XXX	0	0	0	XXX	XXX	0
1499999 Total Authorized Excluding Protected Cells (Sum of 0899999, 0999999, 1099999, 1199999 and 1299999)		0	XXX	XXX	0	0	0	XXX	XXX	0
1599999 Total Unauthorized - Affiliates - U.S. Intercompany Pooling		0	0	0	XXX	XXX	XXX	0	XXX	0
1699999 Total Unauthorized - Affiliates - U.S. Non-Pool - Captive		0	0	0	XXX	XXX	XXX	0	XXX	0
1799999 Total Unauthorized - Affiliates - U.S. Non-Pool - Other		0	0	0	XXX	XXX	XXX	0	XXX	0
1899999 Total Unauthorized - Affiliates - U.S. Non-Pool		0	0	0	XXX	XXX	XXX	0	XXX	0
1999999 Total Unauthorized - Affiliates - Other (Non-U.S.) - Captive		0	0	0	XXX	XXX	XXX	0	XXX	0
2099999 Total Unauthorized - Affiliates - Other (Non-U.S.) - Other		0	0	0	XXX	XXX	XXX	0	XXX	0
2199999 Total Unauthorized - Affiliates - Other (Non-U.S.)		0	0	0	XXX	XXX	XXX	0	XXX	0
2299999 Total Unauthorized - Affiliates		0	0	0	XXX	XXX	XXX	0	XXX	0
2399999 Total Unauthorized - Other U.S. Unaffiliated Insurers		0	0	0	XXX	XXX	XXX	0	XXX	0
2499999 Total Unauthorized - Pools - Mandatory Pools		0	0	0	XXX	XXX	XXX	0	XXX	0
2599999 Total Unauthorized - Pools - Voluntary Pools		0	0	0	XXX	XXX	XXX	0	XXX	0
2699999 Total Unauthorized - Other Non-U.S. Insurers		0	351	0	XXX	XXX	XXX	147	XXX	147
2799999 Total Unauthorized - Protected Cell		0	0	0	XXX	XXX	XXX	0	XXX	0
2899999 Total Unauthorized Excluding Protected Cells (Sum of 2299999, 2399999, 2499999, 2599999 and 2699999)		0	351	0	XXX	XXX	XXX	147	XXX	147
2999999 Total Unauthorized - Affiliates - U.S. Intercompany Pooling		XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
3099999 Total Unauthorized - Affiliates - U.S. Non-Pool - Captive		XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
3199999 Total Unauthorized - Affiliates - U.S. Non-Pool - Other		XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
3299999 Total Unauthorized - Affiliates - U.S. Non-Pool		XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
3399999 Total Unauthorized - Affiliates - Other (Non-U.S.) - Captive		XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
3499999 Total Unauthorized - Affiliates - Other (Non-U.S.) - Other		XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
3599999 Total Unauthorized - Affiliates - Other (Non-U.S.)		XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
3699999 Total Unauthorized - Affiliates		XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
3799999 Total Unauthorized - Other U.S. Unaffiliated Insurers		XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
3899999 Total Unauthorized - Pools - Mandatory Pools		XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
3999999 Total Unauthorized - Pools - Voluntary Pools		XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
4099999 Total Unauthorized - Other Non-U.S. Insurers		XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
4199999 Total Unauthorized - Protected Cell		XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
4299999 Total Certified Excluding Protected Cells (Sum of 3699999, 3799999, 3899999, 3999999 and 4099999)		XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
4399999 Total Authorized, Unauthorized and Certified Excluding Protected Cells (Sum of 1499999, 2899999 and 4299999)		0	351	0	0	0	0	147	0	147
4499999 Total Protected Cells (Sum of 1399999, 2799999 and 4199999)		0	0	0	0	0	0	0	0	0
9999999 Totals		0	351	0	0	0	0	147	0	147

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE H - ACCIDENT AND HEALTH EXHIBIT

	Total		Group Accident and Health		Credit Accident and Health (Group and Individual)		Collectively Renewable		Other Individual Contracts									
									Non-Cancelable		Guaranteed Renewable		Non-Renewable for Stated Reasons Only		Other Accident Only		All Other	
	1 Amount	2 %	3 Amount	4 %	5 Amount	6 %	7 Amount	8 %	9 Amount	10 %	11 Amount	12 %	13 Amount	14 %	15 Amount	16 %	17 Amount	18 %
PART 1. - ANALYSIS OF UNDERWRITING OPERATIONS																		
1. Premiums written	2,066,810	XXX	2,056,371	XXX	0	XXX	0	XXX	0	XXX	10,439	XXX	0	XXX	0	XXX	0	XXX
2. Premiums earned	2,088,916	XXX	2,078,477	XXX	0	XXX	0	XXX	0	XXX	10,439	XXX	0	XXX	0	XXX	0	XXX
3. Incurred claims	8,842,744	423.3	8,823,013	424.5	0	0.0	0	0.0	0	0.0	209,981	2,011.5	(190,250)	0.0	0	0.0	0	0.0
4. Cost containment expenses	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
5. Incurred claims and cost containment expenses (Lines 3 and 4)	8,842,744	423.3	8,823,013	424.5	0	0.0	0	0.0	0	0.0	209,981	2,011.5	(190,250)	0.0	0	0.0	0	0.0
6. Increase in contract reserves	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
7. Commissions (a)	545,505	26.1	545,505	26.2	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
8. Other general insurance expenses	56,715	2.7	56,715	2.7	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
9. Taxes, licenses and fees	45,057	2.2	45,057	2.2	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
10. Total other expenses incurred	647,277	31.0	647,277	31.1	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
11. Aggregate write-ins for deductions	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
12. Gain from underwriting before dividends or refunds	(7,401,105)	(354.3)	(7,391,813)	(355.6)	0	0.0	0	0.0	0	0.0	(199,542)	(1,911.5)	190,250	0.0	0	0.0	0	0.0
13. Dividends or refunds	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
14. Gain from underwriting after dividends or refunds	(7,401,105)	(354.3)	(7,391,813)	(355.6)	0	0.0	0	0.0	0	0.0	(199,542)	(1,911.5)	190,250	0.0	0	0.0	0	0.0
DETAILS OF WRITE-INS																		
1199. Totals (Lines 1101 thru 1103 plus 1198)(Line 11 above)	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0

(a) Includes \$ 0 reported as "Contract, membership and other fees retained by agents."

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY
SCHEDULE H - ACCIDENT AND HEALTH EXHIBIT (Continued)

	1	2	3	4	Other Individual Contracts				
					5	6	7	8	9
	Total	Group Accident and Health	Credit Accident and Health (Group and Individual)	Collectively Renewable	Non-Cancelable	Guaranteed Renewable	Non-Renewable for Stated Reasons Only	Other Accident Only	All Other
PART 2. - RESERVES AND LIABILITIES									
A. Premium Reserves:									
1. Unearned premiums	620,904	620,904	0	0	0	0	0	0	0
2. Advance premiums	0	0	0	0	0	0	0	0	0
3. Reserve for rate credits	0	0	0	0	0	0	0	0	0
4. Total premium reserves, current year	620,904	620,904	0	0	0	0	0	0	0
5. Total premium reserves, prior year	643,010	643,010	0	0	0	0	0	0	0
6. Increase in total premium reserves	(22,106)	(22,106)	0	0	0	0	0	0	0
B. Contract Reserves:									
1. Additional reserves (a)	0	0	0	0	0	0	0	0	0
2. Reserve for future contingent benefits	0	0	0	0	0	0	0	0	0
3. Total contract reserves, current year	0	0	0	0	0	0	0	0	0
4. Total contract reserves, prior year	0	0	0	0	0	0	0	0	0
5. Increase in contract reserves	0	0	0	0	0	0	0	0	0
C. Claim Reserves and Liabilities:									
1. Total current year	111,550,189	110,805,189	0	0	0	745,000	0	0	0
2. Total prior year	110,771,619	110,010,619	0	0	0	570,750	190,250	0	0
3. Increase	778,570	794,570	0	0	0	174,250	(190,250)	0	0

PART 3. - TEST OF PRIOR YEAR'S CLAIM RESERVES AND LIABILITIES									
1. Claims paid during the year:									
1.1 On claims incurred prior to current year	8,064,174	8,028,443	0	0	0	35,731	0	0	0
1.2 On claims incurred during current year	0	0	0	0	0	0	0	0	0
2. Claim reserves and liabilities, December 31, current year:									
2.1 On claims incurred prior to current year	111,550,189	110,805,189	0	0	0	745,000	0	0	0
2.2 On claims incurred during current year	0	0	0	0	0	0	0	0	0
3. Test:									
3.1 Line 1.1 and 2.1	119,614,363	118,833,632	0	0	0	780,731	0	0	0
3.2 Claim reserves and liabilities, December 31, prior year	110,771,619	110,010,619	0	0	0	570,750	190,250	0	0
3.3 Line 3.1 minus Line 3.2	8,842,744	8,823,013	0	0	0	209,981	(190,250)	0	0

PART 4. - REINSURANCE									
A. Reinsurance Assumed:									
1. Premiums written	2,066,810	2,056,371	0	0	0	10,439	0	0	0
2. Premiums earned	2,088,916	2,078,477	0	0	0	10,439	0	0	0
3. Incurred claims	8,842,744	8,823,013	0	0	0	209,981	(190,250)	0	0
4. Commissions	545,505	545,505	0	0	0	0	0	0	0
B. Reinsurance Ceded:									
1. Premiums written	0	0	0	0	0	0	0	0	0
2. Premiums earned	0	0	0	0	0	0	0	0	0
3. Incurred claims	0	0	0	0	0	0	0	0	0
4. Commissions	0	0	0	0	0	0	0	0	0

(a) Includes \$0 premium deficiency reserve.

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - ANALYSIS OF LOSSES AND LOSS EXPENSES

SCHEDULE P - PART 1 - SUMMARY

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1 Direct and Assumed	2 Ceded	3 Net (1 - 2)	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10	11	Number of Claims Reported Direct and Assumed
				4 Direct and Assumed	5 Ceded	6 Direct and Assumed	7 Ceded	8 Direct and Assumed	9 Ceded	Salvage and Subrogation Received	Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	
1. Prior.....	XXX	XXX	XXX	74,651	52,634	6,140	1,523	1,930	0	273	28,565	XXX
2. 2010.....	3,150,036	305,776	2,844,260	1,816,229	132,052	154,118	17,704	203,053	999	89,710	2,022,646	XXX
3. 2011.....	3,432,280	338,741	3,093,539	2,220,801	148,885	191,157	16,059	229,843	446	93,273	2,476,412	XXX
4. 2012.....	3,673,007	400,279	3,272,728	2,168,608	201,246	209,071	17,131	226,651	243	89,565	2,385,710	XXX
5. 2013.....	3,826,298	409,580	3,416,718	1,820,904	101,961	184,975	10,157	235,871	302	90,069	2,129,330	XXX
6. 2014.....	3,884,585	393,748	3,490,837	1,877,097	129,311	191,066	16,716	231,551	65	94,488	2,153,622	XXX
7. 2015.....	4,058,573	405,337	3,653,237	1,836,752	138,381	179,201	11,957	230,566	24	89,415	2,096,157	XXX
8. 2016.....	4,198,206	405,921	3,792,286	1,705,307	125,587	153,491	7,189	238,492	43	84,966	1,964,472	XXX
9. 2017.....	4,429,446	447,851	3,981,595	1,870,063	194,588	118,414	6,603	239,454	42	94,525	2,026,698	XXX
10. 2018.....	4,712,376	451,836	4,260,539	1,590,452	66,349	75,148	3,092	227,960	57	97,453	1,824,061	XXX
11. 2019.....	4,983,730	505,147	4,478,584	1,173,133	54,317	21,826	1,099	207,567	63	40,639	1,347,047	XXX
12. Totals	XXX	XXX	XXX	18,153,999	1,345,311	1,484,607	109,230	2,272,939	2,283	864,375	20,454,720	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR						
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	367,142	181,212	420,510	302,670	5,165	105	32,035	14,740	3,379	12	145	329,493	XXX
2. 2010.....	21,971	9,941	60,957	52,224	3,102	197	5,803	1,182	528	0	182	28,818	XXX
3. 2011.....	22,430	4,335	57,963	43,921	2,359	209	7,325	1,347	748	5	336	41,006	XXX
4. 2012.....	30,490	8,824	79,432	59,913	4,001	460	9,344	1,334	737	8	332	53,466	XXX
5. 2013.....	56,359	6,109	72,704	53,529	4,545	390	14,366	2,473	1,025	11	514	86,485	XXX
6. 2014.....	67,014	12,090	84,033	50,228	7,668	192	22,522	3,927	1,420	9	936	116,209	XXX
7. 2015.....	131,659	16,472	117,169	68,720	12,631	966	33,145	6,361	2,728	17	2,408	204,796	XXX
8. 2016.....	212,026	22,940	149,690	77,200	22,419	1,222	49,414	9,697	4,296	20	3,593	326,766	XXX
9. 2017.....	343,810	21,396	212,171	85,704	33,862	1,174	91,531	13,413	8,563	52	7,821	568,198	XXX
10. 2018.....	479,411	39,123	384,792	117,839	34,920	1,865	149,434	20,208	15,433	86	17,766	884,868	XXX
11. 2019.....	666,119	57,953	825,370	167,892	33,881	1,720	228,218	31,203	52,979	312	69,486	1,547,487	XXX
12. Totals	2,398,430	380,395	2,464,791	1,079,840	164,553	8,502	643,139	105,886	91,836	532	103,519	4,187,592	XXX

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34 Inter-Company Pooling Participation Percentage	Net Balance Sheet Reserves After Discount	
	26	27	28	29	30	31	32	33		35	36
	Direct and Assumed	Ceded	Net	Direct and Assumed	Ceded	Net	Loss	Loss Expense		Losses Unpaid	Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	2,374	0	XXX	301,396	25,723
2. 2010.....	2,265,762	214,298	2,051,464	71.9	70.1	72.1	0	0	0.0	20,764	8,054
3. 2011.....	2,732,627	215,209	2,517,418	79.6	63.5	81.4	0	0	0.0	32,136	8,870
4. 2012.....	2,728,334	289,158	2,439,176	74.3	72.2	74.5	0	0	0.0	41,185	12,281
5. 2013.....	2,390,748	174,933	2,215,815	62.5	42.7	64.9	0	0	0.0	69,424	17,061
6. 2014.....	2,482,370	212,538	2,269,832	63.9	54.0	65.0	0	0	0.0	88,728	27,481
7. 2015.....	2,543,851	242,898	2,300,953	62.7	59.9	63.0	0	0	0.0	163,636	41,160
8. 2016.....	2,535,136	243,898	2,291,238	60.4	60.1	60.4	0	0	0.0	261,576	65,190
9. 2017.....	2,917,869	322,973	2,594,896	65.9	72.1	65.2	0	0	0.0	448,880	119,318
10. 2018.....	2,957,549	248,620	2,708,930	62.8	55.0	63.6	0	0	0.0	707,241	177,627
11. 2019.....	3,209,093	314,559	2,894,534	64.4	62.3	64.6	0	0	0.0	1,265,644	281,843
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX	2,374	0	XXX	3,400,611	784,607

Note: Parts 2 and 4 are gross of all discounting, including tabular discounting. Part 1 is gross of only nontabular discounting, which is reported in Columns 32 and 33 of Part 1. The tabular discount, if any, is reported in the Notes to Financial Statements which will reconcile Part 1 with Parts 2 and 4.

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 2 - SUMMARY

Years in Which Losses Were Incurred	INCURRED NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)										DEVELOPMENT	
	1 2010	2 2011	3 2012	4 2013	5 2014	6 2015	7 2016	8 2017	9 2018	10 2019	11 One Year	12 Two Year
1. Prior.....	1,431,695	1,339,032	1,327,800	1,358,539	1,378,511	1,388,706	1,415,360	1,505,270	1,486,697	1,490,546	3,849	(14,724)
2. 2010.....	1,760,985	1,792,126	1,802,508	1,812,331	1,824,376	1,837,456	1,835,671	1,839,189	1,845,967	1,848,881	2,914	9,692
3. 2011.....	XXX	2,070,160	2,143,412	2,178,431	2,214,423	2,260,727	2,296,020	2,291,339	2,289,335	2,287,278	(2,058)	(4,061)
4. 2012.....	XXX	XXX	2,163,920	2,121,237	2,127,860	2,159,784	2,210,880	2,217,477	2,216,166	2,212,039	(4,127)	(5,439)
5. 2013.....	XXX	XXX	XXX	1,957,525	1,891,650	1,915,475	1,988,988	1,981,769	1,982,215	1,979,232	(2,983)	(2,537)
6. 2014.....	XXX	XXX	XXX	XXX	2,038,149	1,971,642	2,039,177	2,048,976	2,043,069	2,036,935	(6,134)	(12,041)
7. 2015.....	XXX	XXX	XXX	XXX	XXX	2,080,094	2,089,323	2,087,656	2,074,239	2,067,699	(6,541)	(19,957)
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	2,059,241	2,051,143	2,046,366	2,048,512	2,147	(2,631)
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	2,326,332	2,333,175	2,346,972	13,798	20,640
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	2,488,589	2,465,680	(22,908)	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	2,634,364	XXX	XXX
12. Totals											(22,043)	(31,057)

SCHEDULE P - PART 3 - SUMMARY

Years in Which Losses Were Incurred	CUMULATIVE PAID NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)										11 Number of Claims Closed With Loss Payment	12 Number of Claims Closed Without Loss Payment
	1	2	3	4	5	6	7	8	9	10		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019		
1. Prior.....	.000	381,383	622,736	768,386	882,464	970,121	1,017,243	1,054,539	1,081,902	1,108,536	XXX	XXX
2. 2010.....	908,508	1,344,562	1,541,733	1,670,493	1,747,493	1,780,093	1,790,618	1,801,543	1,812,482	1,820,592	XXX	XXX
3. 2011.....	XXX	1,137,798	1,655,075	1,886,686	2,042,190	2,151,290	2,205,408	2,225,204	2,239,421	2,247,014	XXX	XXX
4. 2012.....	XXX	XXX	999,258	1,537,320	1,777,675	1,948,556	2,056,103	2,108,392	2,145,392	2,159,302	XXX	XXX
5. 2013.....	XXX	XXX	XXX	874,350	1,301,394	1,538,841	1,704,148	1,804,031	1,863,267	1,893,761	XXX	XXX
6. 2014.....	XXX	XXX	XXX	XXX	952,974	1,352,005	1,571,858	1,747,367	1,870,011	1,922,136	XXX	XXX
7. 2015.....	XXX	XXX	XXX	XXX	XXX	931,505	1,376,838	1,591,349	1,766,951	1,865,615	XXX	XXX
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	860,292	1,300,470	1,544,948	1,726,023	XXX	XXX
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	996,832	1,513,448	1,787,286	XXX	XXX
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,055,436	1,596,159	XXX	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,139,544	XXX	XXX

SCHEDULE P - PART 4 - SUMMARY

Years in Which Losses Were Incurred	BULK AND IBNR RESERVES ON NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	574,848	352,514	233,948	200,858	181,254	147,873	151,433	168,757	165,845	153,036
2. 2010.....	430,524	190,377	90,158	36,309	23,944	20,748	19,435	12,958	13,411	13,353
3. 2011.....	XXX	454,352	149,203	64,852	27,205	31,127	39,706	28,403	24,690	20,020
4. 2012.....	XXX	XXX	604,513	227,720	113,624	53,133	59,510	38,040	30,699	27,530
5. 2013.....	XXX	XXX	XXX	627,278	230,632	113,373	102,885	59,628	37,367	31,067
6. 2014.....	XXX	XXX	XXX	XXX	653,715	270,162	182,338	108,767	66,411	52,400
7. 2015.....	XXX	XXX	XXX	XXX	XXX	678,478	336,987	194,841	111,342	75,233
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	687,992	347,727	181,229	112,207
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	762,314	362,647	204,585
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	807,286	396,178
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	854,494

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 1A - HOMEOWNERS/FARMOWNERS

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1 Direct and Assumed	2 Ceded	3 Net (1 - 2)	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10	11	Number of Claims Reported Direct and Assumed
				4 Direct and Assumed	5 Ceded	6 Direct and Assumed	7 Ceded	8 Direct and Assumed	9 Ceded	Salvage and Subrogation Received	Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	
1. Prior.....	XXX	XXX	XXX	24	0	42	0	4	0	14	70	XXX
2. 2010.....	507,380	28,467	478,914	311,665	353	5,189	1	35,527	0	3,502	352,027	61,047
3. 2011.....	523,954	29,235	494,719	413,719	124	5,160	2	40,887	0	3,412	459,641	82,583
4. 2012.....	545,383	38,200	507,183	332,472	5,942	5,027	250	27,195	0	3,471	358,503	60,408
5. 2013.....	541,215	32,133	509,082	251,766	3,670	3,989	101	25,771	0	3,436	277,755	43,311
6. 2014.....	517,880	19,919	497,960	298,800	0	5,094	0	35,211	0	4,595	339,105	50,306
7. 2015.....	524,337	20,475	503,863	265,462	531	4,815	3	34,997	0	3,763	304,740	39,739
8. 2016.....	540,173	21,629	518,544	223,072	3,194	4,457	74	32,706	0	2,665	256,968	34,774
9. 2017.....	571,929	22,052	549,877	279,711	48	3,821	2	33,401	0	1,987	316,882	45,816
10. 2018.....	608,817	22,747	586,070	286,489	0	3,630	0	32,207	0	1,450	322,327	44,675
11. 2019.....	644,391	23,284	621,106	232,646	0	2,056	0	32,224	0	425	266,925	40,459
12. Totals	XXX	XXX	XXX	2,895,826	13,862	43,280	433	330,131	0	28,721	3,254,942	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR						
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	254	(9)	(1)	(5)	0	0	25	1	10	0	0	302	7
2. 2010.....	134	0	24	1	0	0	20	1	8	0	0	184	6
3. 2011.....	(136)	0	63	2	0	0	35	2	3	0	4	(40)	2
4. 2012.....	268	(17)	156	3	0	0	53	2	4	0	7	495	3
5. 2013.....	383	17	211	27	27	0	54	2	11	0	17	639	8
6. 2014.....	929	0	476	35	49	0	106	3	14	0	42	1,536	10
7. 2015.....	5,267	996	488	128	244	0	86	12	46	0	152	4,995	34
8. 2016.....	4,879	59	1,211	194	174	0	512	18	86	0	273	6,591	64
9. 2017.....	11,341	250	1,613	498	299	0	1,339	24	156	0	685	13,977	114
10. 2018.....	17,893	663	6,915	620	193	0	2,398	55	408	0	1,872	26,469	298
11. 2019.....	46,793	262	60,385	865	214	0	3,656	78	2,635	0	3,263	112,479	1,901
12. Totals	88,006	2,221	71,542	2,368	1,200	0	8,284	198	3,382	0	6,315	167,628	2,447

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34 Inter-Company Pooling Participation Percentage	Net Balance Sheet Reserves After Discount	
	26 Direct and Assumed	27 Ceded	28 Net	29 Direct and Assumed	30 Ceded	31 Net	32 Loss	33 Loss Expense		35 Losses Unpaid	36 Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	268	34
2. 2010.....	352,568	357	352,211	69.5	1.3	73.5	0	0	0.0	157	27
3. 2011.....	459,731	130	459,601	87.7	0.4	92.9	0	0	0.0	(76)	36
4. 2012.....	365,177	6,179	358,998	67.0	16.2	70.8	0	0	0.0	439	56
5. 2013.....	282,211	3,817	278,394	52.1	11.9	54.7	0	0	0.0	549	90
6. 2014.....	340,679	38	340,641	65.8	0.2	68.4	0	0	0.0	1,370	167
7. 2015.....	311,405	1,670	309,735	59.4	8.2	61.5	0	0	0.0	4,631	364
8. 2016.....	267,098	3,539	263,559	49.4	16.4	50.8	0	0	0.0	5,838	754
9. 2017.....	331,682	823	330,859	58.0	3.7	60.2	0	0	0.0	12,206	1,771
10. 2018.....	350,134	1,338	348,796	57.5	5.9	59.5	0	0	0.0	23,526	2,943
11. 2019.....	380,609	1,205	379,405	59.1	5.2	61.1	0	0	0.0	106,052	6,428
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	154,960	12,669

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY
SCHEDULE P - PART 1B - PRIVATE PASSENGER AUTO LIABILITY/MEDICAL
(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1 Direct and Assumed	2 Ceded	3 Net (1 - 2)	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10 Salvage and Subrogation Received	11 Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	Number of Claims Reported Direct and Assumed
				4 Direct and Assumed	5 Ceded	6 Direct and Assumed	7 Ceded	8 Direct and Assumed	9 Ceded			
1. Prior.....	XXX	XXX	XXX	50,493	47,951	486	(2)	16	0	32	3,047	XXX
2. 2010.....	596,646	63,211	533,435	400,912	31,173	17,348	19	45,267	0	8,113	432,335	79,696
3. 2011.....	582,607	67,389	515,219	367,666	5,581	17,329	(8)	47,237	0	7,966	426,660	72,808
4. 2012.....	593,944	77,999	515,945	380,699	26,467	18,526	193	44,555	0	7,033	417,120	70,785
5. 2013.....	589,285	77,254	512,031	332,111	12,594	16,510	38	42,295	0	8,110	378,284	68,379
6. 2014.....	554,734	70,826	483,907	296,190	7,567	15,661	8	37,599	0	7,592	341,875	62,746
7. 2015.....	551,830	65,510	486,320	313,492	14,574	18,770	12	35,963	0	7,709	353,638	61,329
8. 2016.....	552,168	56,947	495,220	319,309	8,825	18,949	6	36,576	0	7,239	366,002	60,549
9. 2017.....	593,366	61,158	532,208	294,698	7,167	15,195	0	40,607	0	7,097	343,334	59,199
10. 2018.....	647,758	69,282	578,476	232,944	3,667	7,916	0	37,813	0	5,658	275,006	57,786
11. 2019.....	698,394	82,428	615,966	130,754	841	1,081	0	32,175	0	1,684	163,170	49,363
12. Totals	XXX	XXX	XXX	3,119,268	166,405	147,772	266	400,103	0	68,232	3,500,471	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR						
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	144,735	130,943	289,521	272,490	0	0	2,732	1,696	917	0	0	32,776	818
2. 2010.....	6,263	4,815	46,771	46,460	0	0	878	305	52	0	1	2,385	48
3. 2011.....	5,091	3,766	36,455	36,103	0	0	1,236	383	41	0	4	2,571	38
4. 2012.....	6,980	4,978	51,767	51,215	1	0	1,508	479	58	0	13	3,642	57
5. 2013.....	8,718	4,759	44,151	43,127	0	0	1,704	462	66	0	29	6,292	79
6. 2014.....	7,397	2,175	39,013	37,016	0	0	2,207	490	72	0	89	9,009	99
7. 2015.....	16,820	4,697	53,283	50,431	93	0	3,651	896	167	0	215	17,990	236
8. 2016.....	34,497	5,332	54,263	51,853	150	0	5,871	1,231	439	0	543	36,804	607
9. 2017.....	70,986	6,077	61,102	54,321	221	0	10,125	1,341	1,159	0	1,276	81,852	1,579
10. 2018.....	106,293	4,441	102,264	62,553	135	0	18,312	1,904	2,676	0	2,777	160,781	3,657
11. 2019.....	124,102	1,380	225,718	73,177	34	0	26,832	1,934	8,839	0	6,892	309,034	13,562
12. Totals	531,882	173,362	1,004,307	778,746	634	0	75,056	11,121	14,488	0	11,840	663,138	20,780

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34 Inter-Company Pooling Participation Percentage	Net Balance Sheet Reserves After Discount	
	26	27	28	29	30	31	32	33		35	36
	Direct and Assumed	Ceded	Net	Direct and Assumed	Ceded	Net	Loss	Loss Expense		Losses Unpaid	Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	30,823	1,953
2. 2010.....	517,491	82,772	434,720	86.7	130.9	81.5	0	0	0.0	1,759	625
3. 2011.....	475,055	45,825	429,231	81.5	68.0	83.3	0	0	0.0	1,677	894
4. 2012.....	504,093	83,331	420,762	84.9	106.8	81.6	0	0	0.0	2,554	1,088
5. 2013.....	445,555	60,979	384,576	75.6	78.9	75.1	0	0	0.0	4,984	1,308
6. 2014.....	398,141	47,256	350,884	71.8	66.7	72.5	0	0	0.0	7,220	1,789
7. 2015.....	442,239	70,611	371,628	80.1	107.8	76.4	0	0	0.0	14,975	3,015
8. 2016.....	470,054	67,247	402,807	85.1	118.1	81.3	0	0	0.0	31,575	5,229
9. 2017.....	494,093	68,907	425,186	83.3	112.7	79.9	0	0	0.0	71,689	10,163
10. 2018.....	508,353	72,565	435,788	78.5	104.7	75.3	0	0	0.0	141,562	19,219
11. 2019.....	549,535	77,331	472,204	78.7	93.8	76.7	0	0	0.0	275,263	33,771
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	584,081	79,057

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY
SCHEDULE P - PART 1C - COMMERCIAL AUTO/TRUCK LIABILITY/MEDICAL
(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1 Direct and Assumed	2 Ceded	3 Net (1 - 2)	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10 Salvage and Subrogation Received	11 Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	Number of Claims Reported Direct and Assumed
				4 Direct and Assumed	5 Ceded	6 Direct and Assumed	7 Ceded	8 Direct and Assumed	9 Ceded			
1. Prior.....	XXX	XXX	XXX	1,257	883	126	2	8	0	0	505	XXX
2. 2010.....	210,997	23,752	187,245	129,968	13,496	12,165	1,465	8,584	194	623	135,562	19,735
3. 2011.....	245,279	22,517	222,762	170,288	13,868	21,623	1,738	12,005	92	1,531	188,218	21,902
4. 2012.....	269,916	11,635	258,282	181,854	5,267	21,994	1,027	13,285	121	1,633	210,718	20,463
5. 2013.....	280,369	3,526	276,843	205,820	5,162	21,838	318	14,194	28	1,725	236,345	21,265
6. 2014.....	270,642	7,210	263,432	165,403	5,431	17,268	977	14,392	7	1,086	190,648	19,629
7. 2015.....	262,123	6,598	255,526	134,449	2,267	12,455	125	12,789	3	1,083	157,299	18,867
8. 2016.....	253,561	5,983	247,578	127,943	3,934	10,428	435	12,964	1	515	146,965	17,123
9. 2017.....	258,471	5,939	252,533	103,929	4,092	6,501	472	13,242	1	597	119,107	17,133
10. 2018.....	273,258	5,438	267,820	57,752	348	2,326	31	11,662	0	739	71,361	16,139
11. 2019.....	275,648	5,290	270,358	29,408	372	497	(4)	9,071	0	428	38,607	12,740
12. Totals	XXX	XXX	XXX	1,308,071	55,119	127,221	6,586	122,196	448	9,960	1,495,334	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR				Salvage and Subrogation Anticipated	Total Net Losses and Expenses Unpaid	Number of Claims Outstanding Direct and Assumed
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	4,879	2,294	1,007	623	(66)	0	111	61	26	0	0	2,979	57
2. 2010.....	981	(21)	305	105	221	6	33	16	9	0	0	1,443	17
3. 2011.....	2,600	(35)	1,038	522	114	4	158	42	26	3	0	3,400	28
4. 2012.....	2,789	(241)	1,181	179	52	7	521	65	34	5	0	4,562	33
5. 2013.....	4,998	149	1,887	774	378	21	760	138	59	8	0	6,992	45
6. 2014.....	5,904	762	2,365	593	184	2	1,864	179	62	6	4	8,838	74
7. 2015.....	20,599	467	1,466	879	381	15	2,164	173	132	9	46	23,199	153
8. 2016.....	27,928	975	10,116	1,226	502	26	4,154	190	249	12	151	40,520	301
9. 2017.....	48,061	208	21,327	1,717	1,318	9	7,875	385	549	33	244	76,777	552
10. 2018.....	57,732	922	53,345	4,776	1,030	16	10,965	958	1,105	52	376	117,454	1,179
11. 2019.....	50,188	877	93,161	5,382	614	8	14,722	1,516	3,559	208	608	154,252	3,431
12. Totals	226,660	6,355	187,197	16,775	4,728	114	43,326	3,724	5,811	337	1,429	440,417	5,870

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34 Inter-Company Pooling Participation Percentage	Net Balance Sheet Reserves After Discount	
	26 Direct and Assumed	27 Ceded	28 Net	29 Direct and Assumed	30 Ceded	31 Net	32 Loss	33 Loss Expense		35 Losses Unpaid	36 Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	2,969	10
2. 2010.....	152,265	15,260	137,005	72.2	64.2	73.2	0	0	0.0	1,203	241
3. 2011.....	207,853	16,234	191,618	84.7	72.1	86.0	0	0	0.0	3,152	249
4. 2012.....	221,710	6,430	215,280	82.1	55.3	83.4	0	0	0.0	4,032	530
5. 2013.....	249,935	6,598	243,337	89.1	187.1	87.9	0	0	0.0	5,963	1,029
6. 2014.....	207,442	7,957	199,485	76.6	110.4	75.7	0	0	0.0	6,915	1,923
7. 2015.....	184,435	3,938	180,497	70.4	59.7	70.6	0	0	0.0	20,718	2,480
8. 2016.....	194,284	6,799	187,485	76.6	113.6	75.7	0	0	0.0	35,844	4,676
9. 2017.....	202,802	6,917	195,884	78.5	116.5	77.6	0	0	0.0	67,463	9,314
10. 2018.....	195,918	7,103	188,815	71.7	130.6	70.5	0	0	0.0	105,378	12,076
11. 2019.....	201,220	8,360	192,860	73.0	158.0	71.3	0	0	0.0	137,090	17,162
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	390,727	49,690

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 1D - WORKERS' COMPENSATION
(EXCLUDING EXCESS WORKERS' COMPENSATION)

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments							12	
	1 Direct and Assumed	2 Ceded	3 Net (1 - 2)	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10	11	Number of Claims Reported Direct and Assumed
				4 Direct and Assumed	5 Ceded	6 Direct and Assumed	7 Ceded	8 Direct and Assumed	9 Ceded	Salvage and Subrogation Received	Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	
1. Prior.....	XXX	XXX	XXX	7,858	2,648	497	160	114	0	(73)	5,660	XXX
2. 2010.....	173,160	16,550	156,610	110,631	13,046	12,008	1,583	12,405	448	1,308	119,967	15,458
3. 2011.....	227,381	13,855	213,526	120,016	1,785	16,414	462	15,537	38	1,948	149,681	19,058
4. 2012.....	269,851	15,578	254,273	126,807	2,699	20,090	479	16,786	19	1,727	160,484	20,612
5. 2013.....	299,592	13,919	285,673	116,464	1,222	16,478	296	19,050	2	2,213	150,472	20,442
6. 2014.....	325,903	34,740	291,163	110,676	6,231	14,658	1,299	22,291	(5)	2,831	140,100	19,751
7. 2015.....	354,709	45,434	309,275	102,980	8,561	13,448	2,048	22,368	4	1,531	128,183	20,595
8. 2016.....	375,124	53,659	321,465	112,211	11,619	13,127	2,627	25,303	18	1,427	136,377	22,083
9. 2017.....	395,993	54,754	341,239	95,006	9,773	10,963	2,102	23,283	1	844	117,377	22,868
10. 2018.....	401,833	51,324	350,509	79,914	6,005	8,094	1,313	21,755	0	267	102,445	24,566
11. 2019.....	402,534	50,389	352,145	33,441	2,217	2,420	351	18,440	0	25	51,733	20,854
12. Totals	XXX	XXX	XXX	1,016,003	65,805	128,198	12,720	197,332	526	14,048	1,262,480	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR						
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	102,329	42,622	40,936	17,372	47	106	4,116	690	1,126	0	0	87,764	1,215
2. 2010.....	7,786	3,717	5,524	1,961	164	46	426	14	48	0	2	8,209	66
3. 2011.....	6,827	19	8,146	2,588	97	1	1,072	36	165	0	14	13,665	97
4. 2012.....	8,985	(114)	9,373	2,118	265	23	1,678	61	189	0	29	18,402	142
5. 2013.....	14,261	524	10,330	2,859	315	28	2,108	111	218	0	47	23,709	207
6. 2014.....	20,849	4,293	15,951	4,895	267	65	2,628	157	312	0	93	30,598	284
7. 2015.....	22,349	866	20,784	5,647	480	220	3,698	380	427	0	349	40,625	370
8. 2016.....	36,061	8,396	23,816	9,010	840	433	5,410	1,158	689	0	831	47,819	574
9. 2017.....	48,448	4,579	27,841	11,812	1,142	613	8,412	2,116	1,181	0	1,349	67,904	1,041
10. 2018.....	77,132	8,359	38,279	16,663	1,566	805	12,680	2,387	2,270	0	2,097	103,714	2,107
11. 2019.....	92,881	3,958	68,387	19,860	1,776	1,077	19,934	3,456	8,290	0	2,453	162,915	6,864
12. Totals	437,907	77,219	269,367	94,785	6,960	3,417	62,162	10,565	14,915	0	7,264	605,325	12,967

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34 Inter-Company Pooling Participation Percentage	Net Balance Sheet Reserves After Discount	
	26 Direct and Assumed	27 Ceded	28 Net	29 Direct and Assumed	30 Ceded	31 Net	32 Loss	33 Loss Expense		35 Losses Unpaid	36 Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	83,271	4,493
2. 2010.....	148,992	20,816	128,176	86.0	125.8	81.8	0	0	0.0	7,631	578
3. 2011.....	168,274	4,928	163,346	74.0	35.6	76.5	0	0	0.0	12,367	1,298
4. 2012.....	184,171	5,285	178,887	68.2	33.9	70.4	0	0	0.0	16,354	2,048
5. 2013.....	179,223	5,042	174,181	59.8	36.2	61.0	0	0	0.0	21,207	2,502
6. 2014.....	187,633	16,935	170,699	57.6	48.7	58.6	0	0	0.0	27,612	2,986
7. 2015.....	186,534	17,727	168,807	52.6	39.0	54.6	0	0	0.0	36,620	4,004
8. 2016.....	217,458	33,261	184,197	58.0	62.0	57.3	0	0	0.0	42,471	5,348
9. 2017.....	216,277	30,996	185,281	54.6	56.6	54.3	0	0	0.0	59,898	8,006
10. 2018.....	241,691	35,531	206,159	60.1	69.2	58.8	0	0	0.0	90,388	13,326
11. 2019.....	245,569	30,921	214,648	61.0	61.4	61.0	0	0	0.0	137,449	25,466
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	535,269	70,056

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 1E - COMMERCIAL MULTIPLE PERIL

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1 Direct and Assumed	2 Ceded	3 Net (1 - 2)	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10	11	Number of Claims Reported Direct and Assumed
				4 Direct and Assumed	5 Ceded	6 Direct and Assumed	7 Ceded	8 Direct and Assumed	9 Ceded	Salvage and Subrogation Received	Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	
1. Prior.....	XXX	XXX	XXX	1,826	534	2,570	893	1,346	0	73	4,315	XXX
2. 2010.....	591,855	74,533	517,322	296,308	20,401	43,353	2,290	23,896	65	5,461	340,800	27,359
3. 2011.....	732,379	98,174	634,205	489,792	58,870	60,491	1,641	33,560	6	9,188	523,326	37,110
4. 2012.....	797,611	124,987	672,624	481,885	85,215	67,250	3,797	36,785	26	7,342	496,883	34,443
5. 2013.....	838,011	131,812	706,198	340,735	27,150	54,214	1,494	38,977	136	8,739	405,147	30,023
6. 2014.....	880,274	123,473	756,801	400,543	45,192	53,677	1,280	38,220	47	8,596	445,921	30,244
7. 2015.....	927,427	125,545	801,882	382,298	38,717	55,282	1,866	40,926	2	7,501	437,921	29,526
8. 2016.....	974,030	131,609	842,422	332,207	36,614	48,387	1,818	44,164	2	6,692	386,325	30,766
9. 2017.....	1,020,009	143,795	876,214	395,920	61,294	37,447	1,453	45,014	2	9,277	415,633	32,314
10. 2018.....	1,074,050	137,957	936,093	318,867	30,315	18,316	653	44,215	0	10,626	350,430	31,114
11. 2019.....	1,122,501	138,498	984,003	172,332	8,812	5,867	96	38,239	1	1,296	207,530	23,796
12. Totals	XXX	XXX	XXX	3,612,712	413,114	446,856	17,279	385,342	286	74,792	4,014,231	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR						
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	13,521	2,881	10,758	3,186	3,522	40	11,138	5,647	418	0	11	27,603	346
2. 2010.....	2,477	56	3,410	832	871	6	1,973	137	71	0	14	7,770	60
3. 2011.....	2,577	(737)	5,640	813	1,108	7	3,379	149	156	0	33	12,628	115
4. 2012.....	5,301	490	6,851	1,166	1,966	(24)	3,551	191	126	0	48	15,971	101
5. 2013.....	13,704	(205)	7,347	1,408	2,265	6	5,830	562	151	0	69	27,525	152
6. 2014.....	15,836	(2)	11,041	1,789	3,308	54	9,080	756	294	0	107	36,962	302
7. 2015.....	39,684	1,505	14,509	3,127	6,297	305	14,432	1,735	610	0	296	68,861	478
8. 2016.....	60,296	1,160	24,976	4,791	11,595	556	17,323	2,403	1,270	0	691	106,549	1,053
9. 2017.....	102,531	5,865	44,859	6,099	17,642	132	32,018	3,928	2,537	0	2,026	183,564	1,779
10. 2018.....	120,221	9,226	93,624	11,711	14,391	216	53,356	5,794	4,187	0	4,705	258,832	2,888
11. 2019.....	179,579	17,394	194,175	23,049	9,477	216	79,977	8,115	11,343	0	8,977	425,777	6,611
12. Totals	555,727	37,632	417,189	57,972	72,443	1,515	232,057	29,417	21,162	0	16,976	1,172,042	13,885

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34	Net Balance Sheet Reserves After Discount	
	26	27	28	29	30	31	32	33	Inter- Company Pooling Participation Percentage	35	36
	Direct and Assumed	Ceded	Net	Direct and Assumed	Ceded	Net	Loss	Loss Expense		Losses Unpaid	Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	18,212	9,392
2. 2010.....	372,358	23,787	348,570	62.9	31.9	67.4	0	0	0.0	4,999	2,771
3. 2011.....	596,702	60,748	535,954	81.5	61.9	84.5	0	0	0.0	8,141	4,487
4. 2012.....	603,716	90,862	512,853	75.7	72.7	76.2	0	0	0.0	10,495	5,475
5. 2013.....	463,224	30,552	432,672	55.3	23.2	61.3	0	0	0.0	19,847	7,678
6. 2014.....	532,000	49,117	482,884	60.4	39.8	63.8	0	0	0.0	25,091	11,872
7. 2015.....	554,038	47,256	506,782	59.7	37.6	63.2	0	0	0.0	49,561	19,299
8. 2016.....	540,217	47,343	492,874	55.5	36.0	58.5	0	0	0.0	79,320	27,228
9. 2017.....	677,969	78,772	599,197	66.5	54.8	68.4	0	0	0.0	135,427	48,136
10. 2018.....	667,178	57,915	609,263	62.1	42.0	65.1	0	0	0.0	192,908	65,924
11. 2019.....	690,989	57,682	633,306	61.6	41.6	64.4	0	0	0.0	333,310	92,467
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	877,312	294,730

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 1F - SECTION 1 - MEDICAL PROFESSIONAL LIABILITY - OCCURRENCE

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1 Direct and Assumed	2 Ceded	3 Net (1 - 2)	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10 Salvage and Subrogation Received	11 Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	Number of Claims Reported Direct and Assumed
				4	5	6	7	8	9			
				Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	XXX	XXX	XXX	0	0	0	0	5	0	0	5	XXX
2. 2010.....	1,856	228	1,628	702	0	554	0	130	0	0	1,386	26
3. 2011.....	1,987	160	1,827	300	0	508	0	45	0	0	854	12
4. 2012.....	2,181	166	2,015	749	0	1,031	0	56	0	0	1,836	31
5. 2013.....	2,018	178	1,840	243	0	304	0	27	1	0	572	22
6. 2014.....	2,089	267	1,822	550	0	761	0	55	1	0	1,365	36
7. 2015.....	2,231	189	2,042	108	0	392	0	56	0	0	555	41
8. 2016.....	2,605	194	2,411	65	0	218	0	57	0	0	341	45
9. 2017.....	2,871	184	2,687	29	0	134	0	56	1	0	218	37
10. 2018.....	2,854	114	2,740	6	0	13	0	61	0	0	80	20
11. 2019.....	3,338	225	3,113	0	0	40	0	67	0	0	107	17
12. Totals	XXX	XXX	XXX	2,750	0	3,955	0	616	3	0	7,318	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR						
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	0	0	4	1	0	0	0	0	0	0	0	3	0
2. 2010.....	0	0	5	2	0	0	0	0	0	0	0	4	0
3. 2011.....	0	0	4	1	0	0	0	0	0	0	0	4	1
4. 2012.....	0	0	1	0	2	0	70	2	6	0	0	77	1
5. 2013.....	85	0	2	0	86	0	9	0	1	0	0	181	3
6. 2014.....	170	0	31	6	151	0	168	5	17	0	0	526	8
7. 2015.....	875	13	186	52	173	0	262	8	34	0	0	1,457	9
8. 2016.....	618	0	336	68	130	0	382	12	66	0	0	1,452	11
9. 2017.....	786	0	115	26	196	0	693	23	78	0	0	1,819	15
10. 2018.....	125	0	882	187	44	0	499	17	133	0	0	1,479	5
11. 2019.....	565	0	608	152	108	0	550	18	99	0	0	1,761	15
12. Totals	3,225	13	2,175	496	890	0	2,634	88	436	0	0	8,763	68

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34 Inter-Company Pooling Participation Percentage	Net Balance Sheet Reserves After Discount	
	26	27	28	29	30	31	32	33		35	36
	Direct and Assumed	Ceded	Net	Direct and Assumed	Ceded	Net	Loss	Loss Expense		Losses Unpaid	Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	3	0
2. 2010.....	1,392	2	1,390	75.0	0.7	85.4	0	0	0.0	4	0
3. 2011.....	858	1	857	43.2	0.7	46.9	0	0	0.0	3	1
4. 2012.....	1,915	3	1,912	87.8	1.6	94.9	0	0	0.0	1	76
5. 2013.....	755	2	753	37.4	1.1	41.0	0	0	0.0	86	95
6. 2014.....	1,903	12	1,891	91.1	4.7	103.8	0	0	0.0	195	331
7. 2015.....	2,086	74	2,012	93.5	38.9	98.5	0	0	0.0	996	461
8. 2016.....	1,872	80	1,792	71.9	41.2	74.3	0	0	0.0	887	565
9. 2017.....	2,088	50	2,038	72.7	27.3	75.8	0	0	0.0	875	944
10. 2018.....	1,763	204	1,559	61.8	179.7	56.9	0	0	0.0	820	659
11. 2019.....	2,038	170	1,868	61.1	75.7	60.0	0	0	0.0	1,022	739
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	4,891	3,872

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 1F - SECTION 2 - MEDICAL PROFESSIONAL LIABILITY - CLAIMS-MADE

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1 Direct and Assumed	2 Ceded	3 Net (1 - 2)	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10 Salvage and Subrogation Received	11 Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	Number of Claims Reported Direct and Assumed
				4 Direct and Assumed	5 Ceded	6 Direct and Assumed	7 Ceded	8 Direct and Assumed	9 Ceded			
1. Prior.....	XXX	XXX	XXX	234	55	379	95	163	0	0	627	XXX
2. 2010.....	5,990	521	5,469	1,994	0	1,715	7	260	0	0	3,963	54
3. 2011.....	6,204	615	5,589	1,705	0	1,470	0	287	0	0	3,462	59
4. 2012.....	6,637	599	6,037	2,411	0	1,622	0	246	0	0	4,279	68
5. 2013.....	6,891	459	6,432	2,015	0	2,249	0	230	0	0	4,494	106
6. 2014.....	5,735	554	5,180	2,831	0	2,116	0	141	0	0	5,088	99
7. 2015.....	6,928	578	6,350	2,511	0	1,606	0	187	0	0	4,304	77
8. 2016.....	9,312	691	8,622	2,440	0	1,365	0	236	0	0	4,041	127
9. 2017.....	9,684	651	9,033	2,040	0	774	0	242	0	0	3,056	93
10. 2018.....	9,752	571	9,181	765	0	403	0	185	0	0	1,353	89
11. 2019.....	11,491	998	10,493	100	0	87	0	173	0	0	361	98
12. Totals	XXX	XXX	XXX	19,047	55	13,787	102	2,350	0	0	35,027	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR						
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	51	13	81	47	67	17	433	174	43	0	0	426	2
2. 2010.....	50	0	109	63	8	0	133	53	18	0	0	203	1
3. 2011.....	0	0	2	1	0	0	140	56	12	0	0	97	0
4. 2012.....	10	0	585	337	28	0	163	66	50	0	0	434	2
5. 2013.....	125	0	3	2	70	0	3	1	0	0	0	200	4
6. 2014.....	180	0	5	3	59	0	277	92	24	0	0	451	6
7. 2015.....	75	0	18	10	131	0	340	97	30	0	0	487	6
8. 2016.....	355	0	833	441	34	0	589	196	103	0	0	1,278	4
9. 2017.....	55	0	114	39	212	0	525	151	52	0	0	768	8
10. 2018.....	1,016	0	991	350	272	0	607	126	115	0	0	2,525	22
11. 2019.....	1,066	0	2,303	675	657	0	1,124	114	244	0	0	4,605	61
12. Totals	2,984	13	5,046	1,967	1,539	17	4,334	1,125	692	0	0	11,473	116

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34 Inter-Company Pooling Participation Percentage	Net Balance Sheet Reserves After Discount	
	26	27	28	29	30	31	32	33		35	36
	Direct and Assumed	Ceded	Net	Direct and Assumed	Ceded	Net	Loss	Loss Expense		Losses Unpaid	Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	73	353
2. 2010.....	4,289	123	4,166	71.6	23.6	76.2	0	0	0.0	97	106
3. 2011.....	3,617	57	3,560	58.3	9.3	63.7	0	0	0.0	1	96
4. 2012.....	5,115	403	4,713	77.1	67.2	78.1	0	0	0.0	258	176
5. 2013.....	4,696	3	4,693	68.1	0.6	73.0	0	0	0.0	126	73
6. 2014.....	5,634	94	5,540	98.2	17.0	106.9	0	0	0.0	183	268
7. 2015.....	4,898	107	4,791	70.7	18.5	75.4	0	0	0.0	83	404
8. 2016.....	5,955	636	5,319	64.0	92.2	61.7	0	0	0.0	748	530
9. 2017.....	4,015	190	3,825	41.5	29.2	42.3	0	0	0.0	130	638
10. 2018.....	4,354	476	3,878	44.6	83.4	42.2	0	0	0.0	1,657	868
11. 2019.....	5,754	789	4,965	50.1	79.1	47.3	0	0	0.0	2,694	1,910
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	6,050	5,423

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 1G - SPECIAL LIABILITY (OCEAN MARINE, AIRCRAFT (ALL PERILS),
BOILER AND MACHINERY)

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1	2	3	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10	11	Number of Claims Reported Direct and Assumed
	Direct and Assumed	Ceded	Net (1 - 2)	4	5	6	7	8	9	Salvage and Subrogation Received	Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	
1. Prior.....	XXX	XXX	XXX	28	0	19	0	1	0	0	48	XXX
2. 2010.....	25,357	3,774	21,583	12,377	1,427	1,947	1	920	13	250	13,803	XXX
3. 2011.....	29,159	4,817	24,342	19,358	329	1,857	0	1,150	3	285	22,032	XXX
4. 2012.....	29,590	7,174	22,416	16,447	1,248	1,722	40	1,059	0	104	17,941	XXX
5. 2013.....	41,058	18,283	22,775	10,839	4,826	1,639	246	1,238	0	390	8,643	XXX
6. 2014.....	43,592	17,985	25,606	16,473	6,020	777	295	1,061	3	202	11,993	XXX
7. 2015.....	49,049	19,550	29,499	27,370	11,572	959	90	1,355	0	402	18,021	XXX
8. 2016.....	51,455	18,267	33,188	37,072	26,391	1,620	766	1,370	0	594	12,905	XXX
9. 2017.....	51,053	16,489	34,564	26,792	12,563	1,200	629	1,424	0	528	16,225	XXX
10. 2018.....	54,582	16,976	37,607	17,905	7,339	458	17	1,490	0	257	12,497	XXX
11. 2019.....	57,906	17,866	40,040	9,940	2,898	241	0	1,176	0	72	8,460	XXX
12. Totals.....	XXX	XXX	XXX	194,601	74,613	12,440	2,084	12,242	18	3,085	142,568	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR		21	22	Salvage and Subrogation Anticipated	Total Net Losses and Expenses Unpaid	Number of Claims Outstanding Direct and Assumed
	13	14	15	16	17	18	19	20					
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior	1,725	(45)	24	24	63	0	7	7	6	0	0	1,839	6
2. 2010	125	(30)	10	10	1,229	0	2	0	4	0	0	1,390	4
3. 2011	0	0	23	23	0	0	0	0	0	0	0	0	0
4. 2012	225	7	23	23	44	28	12	2	1	0	0	245	1
5. 2013	152	195	105	54	0	0	61	3	3	0	2	70	3
6. 2014	1,173	401	207	101	0	0	86	30	11	0	2	945	11
7. 2015	270	284	610	184	8	0	273	74	18	0	9	637	18
8. 2016	2,220	738	712	731	291	0	535	465	62	0	24	1,887	63
9. 2017	3,579	2,201	1,605	271	213	0	973	40	42	0	172	3,900	43
10. 2018	4,136	664	4,075	1,019	146	0	1,481	282	76	0	306	7,950	76
11. 2019	8,284	435	8,411	3,219	112	0	2,542	594	277	1	805	15,377	280
12. Totals	21,889	4,849	15,805	5,658	2,105	28	5,973	1,497	500	1	1,321	34,239	505

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34	Net Balance Sheet Reserves After Discount	
	26	27	28	29	30	31	32	33	Inter-Company Pooling Participation Percentage	35	36
	Direct and Assumed	Ceded	Net	Direct and Assumed	Ceded	Net	Loss	Loss Expense		Losses Unpaid	Loss Expenses Unpaid
1. Prior	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	1,770	69
2. 2010	16,614	1,421	15,192	65.5	37.7	70.4	0	0	0.0	155	1,235
3. 2011	22,387	354	22,032	76.8	7.4	90.5	0	0	0.0	0	0
4. 2012	19,534	1,349	18,186	66.0	18.8	81.1	0	0	0.0	218	27
5. 2013	14,037	5,324	8,713	34.2	29.1	38.3	0	0	0.0	9	61
6. 2014	19,788	6,850	12,938	45.4	38.1	50.5	0	0	0.0	878	67
7. 2015	30,863	12,205	18,658	62.9	62.4	63.3	0	0	0.0	411	226
8. 2016	43,881	29,089	14,792	85.3	159.2	44.6	0	0	0.0	1,463	423
9. 2017	35,828	15,702	20,125	70.2	95.2	58.2	0	0	0.0	2,712	1,188
10. 2018	29,768	9,321	20,447	54.5	54.9	54.4	0	0	0.0	6,529	1,421
11. 2019	30,983	7,146	23,837	53.5	40.0	59.5	0	0	0.0	13,041	2,336
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	27,187	7,053

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 1H - SECTION 1 - OTHER LIABILITY - OCCURRENCE

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1 Direct and Assumed	2 Ceded	3 Net (1 - 2)	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10	11	Number of Claims Reported Direct and Assumed
				4 Direct and Assumed	5 Ceded	6 Direct and Assumed	7 Ceded	8 Direct and Assumed	9 Ceded	Salvage and Subrogation Received	Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	
1. Prior.....	XXX	XXX	XXX	2,884	583	1,500	362	62	0	0	3,501	XXX
2. 2010.....	150,065	40,920	109,145	46,707	10,143	16,015	4,472	4,782	158	(32)	52,731	3,186
3. 2011.....	175,330	52,099	123,231	59,960	15,365	19,712	4,413	5,496	24	132	65,366	4,363
4. 2012.....	184,716	51,475	133,241	82,874	32,521	20,431	3,922	5,122	21	325	71,962	5,488
5. 2013.....	216,181	58,541	157,639	81,708	26,693	18,586	2,536	7,357	24	629	78,399	6,583
6. 2014.....	230,905	56,970	173,935	92,402	23,214	21,853	1,353	9,003	10	766	98,681	5,602
7. 2015.....	242,676	50,095	192,581	80,300	26,757	16,988	1,174	8,448	15	1,096	77,790	8,537
8. 2016.....	247,377	51,575	195,802	52,942	13,027	15,442	646	8,573	21	532	63,264	5,305
9. 2017.....	254,616	58,657	195,959	53,135	25,316	7,825	868	8,230	38	535	42,968	4,865
10. 2018.....	267,830	69,295	198,535	18,164	4,203	3,571	410	5,534	57	265	22,600	4,287
11. 2019.....	291,769	89,475	202,294	13,639	6,535	649	192	3,819	62	109	11,318	3,163
12. Totals	XXX	XXX	XXX	584,715	184,357	142,573	20,347	66,426	430	4,356	588,580	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR						
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	17,806	1,870	42,001	8,629	404	(72)	10,122	4,137	615	0	0	56,385	197
2. 2010.....	676	590	3,800	1,986	334	159	1,097	458	11	0	0	2,726	19
3. 2011.....	4,250	1,563	5,412	3,147	843	176	890	396	105	2	0	6,217	21
4. 2012.....	4,941	2,077	6,875	4,527	1,139	417	913	172	121	2	0	6,795	43
5. 2013.....	9,285	2,946	8,413	4,129	844	334	2,438	790	176	3	0	12,953	79
6. 2014.....	6,836	643	9,782	3,976	2,304	72	3,380	1,209	247	3	0	16,645	137
7. 2015.....	24,337	7,425	15,662	5,492	2,999	225	5,226	1,608	789	8	0	34,255	179
8. 2016.....	29,911	5,966	22,489	6,748	4,508	207	7,575	2,359	787	8	0	49,983	338
9. 2017.....	33,987	1,243	35,812	7,222	6,185	420	13,792	3,260	1,593	18	6	79,206	618
10. 2018.....	44,397	9,474	54,544	14,604	4,702	418	20,739	5,439	2,497	28	23	96,917	854
11. 2019.....	24,305	6,122	87,761	24,478	1,950	370	30,548	9,768	5,852	91	38	109,586	1,246
12. Totals	200,730	39,918	292,552	84,937	26,214	2,727	96,720	29,595	12,794	163	68	471,669	3,731

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34 Inter-Company Pooling Participation Percentage	Net Balance Sheet Reserves After Discount	
	26	27	28	29	30	31	32	33		35	36
	Direct and Assumed	Ceded	Net	Direct and Assumed	Ceded	Net	Loss	Loss Expense		Losses Unpaid	Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	49,309	7,076
2. 2010.....	73,422	17,965	55,457	48.9	43.9	50.8	0	0	0.0	1,900	826
3. 2011.....	96,669	25,086	71,583	55.1	48.1	58.1	0	0	0.0	4,953	1,264
4. 2012.....	122,417	43,660	78,757	66.3	84.8	59.1	0	0	0.0	5,212	1,583
5. 2013.....	128,807	37,455	91,353	59.6	64.0	58.0	0	0	0.0	10,622	2,331
6. 2014.....	145,807	30,481	115,326	63.1	53.5	66.3	0	0	0.0	11,999	4,647
7. 2015.....	154,749	42,704	112,045	63.8	85.2	58.2	0	0	0.0	27,082	7,173
8. 2016.....	142,227	28,980	113,247	57.5	56.2	57.8	0	0	0.0	39,686	10,297
9. 2017.....	160,559	38,385	122,174	63.1	65.4	62.3	0	0	0.0	61,333	17,873
10. 2018.....	154,149	34,632	119,517	57.6	50.0	60.2	0	0	0.0	74,864	22,053
11. 2019.....	168,523	47,619	120,904	57.8	53.2	59.8	0	0	0.0	81,466	28,120
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	368,427	103,243

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 1H - SECTION 2 - OTHER LIABILITY - CLAIMS-MADE

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1	2	3	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10	11	Number of Claims Reported Direct and Assumed
				4	5	6	7	8	9			
	Direct and Assumed	Ceded	Net (1 - 2)	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Salvage and Subrogation Received		
1. Prior.....	XXX	XXX	XXX	0	(25)	93	(13)	20	0	0	150	XXX
2. 2010.....	49,502	10,795	38,708	24,282	1,910	13,448	175	2,340	0	0	37,985	1,225
3. 2011.....	65,246	14,621	50,625	38,736	6,437	19,481	1,155	3,036	0	5	53,661	1,162
4. 2012.....	97,984	19,360	78,624	44,773	6,670	29,852	1,524	2,525	0	(3)	68,955	903
5. 2013.....	121,080	22,401	98,679	39,941	3,325	32,069	1,528	3,442	0	13	70,600	1,965
6. 2014.....	148,707	18,126	130,582	53,865	6,901	34,265	2,108	6,335	0	21	85,456	3,593
7. 2015.....	171,819	14,987	156,832	44,612	658	38,767	892	7,947	0	(275)	89,775	4,445
8. 2016.....	187,689	8,916	178,773	43,057	0	32,429	0	9,165	0	0	84,652	4,599
9. 2017.....	201,728	9,361	192,366	40,981	428	26,717	27	9,949	0	1	77,191	4,982
10. 2018.....	221,810	11,498	210,312	32,240	538	24,414	65	10,706	0	66	66,757	5,728
11. 2019.....	241,856	14,744	227,112	12,189	223	5,879	43	11,068	0	(72)	28,870	5,448
12. Totals	XXX	XXX	XXX	374,676	27,066	257,413	7,504	66,533	0	(243)	664,051	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR						
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	375	42	113	21	158	13	36	5	40	0	0	641	28
2. 2010.....	130	0	202	74	60	(22)	61	7	73	0	0	466	2
3. 2011.....	525	34	131	31	31	23	54	78	4	0	0	580	2
4. 2012.....	780	0	475	79	218	0	159	41	29	0	0	1,541	9
5. 2013.....	871	0	283	88	362	0	351	121	71	0	0	1,729	14
6. 2014.....	1,637	0	1,897	549	428	0	776	357	29	0	0	3,861	24
7. 2015.....	3,695	1	2,519	493	1,425	200	1,677	191	80	0	0	8,512	71
8. 2016.....	5,962	0	2,982	370	3,454	0	2,497	311	128	0	0	14,342	120
9. 2017.....	11,008	0	8,826	1,608	5,406	0	8,502	1,293	423	0	0	31,264	255
10. 2018.....	29,169	59	17,295	2,133	10,883	4	18,235	1,624	946	0	0	72,707	780
11. 2019.....	31,394	271	36,219	5,458	17,526	0	34,076	4,523	3,385	0	0	112,349	2,248
12. Totals	85,547	408	70,941	10,903	39,950	218	66,423	8,549	5,208	0	0	247,990	3,553

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34 Inter-Company Pooling Participation Percentage	Net Balance Sheet Reserves After Discount	
	26 Direct and Assumed	27 Ceded	28 Net	29 Direct and Assumed	30 Ceded	31 Net	32 Loss	33 Loss Expense		35 Losses Unpaid	36 Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	426	215
2. 2010.....	40,595	2,144	38,451	82.0	19.9	99.3	0	0	0.0	257	208
3. 2011.....	61,998	7,758	54,240	95.0	53.1	107.1	0	0	0.0	591	(12)
4. 2012.....	78,811	8,315	70,496	80.4	42.9	89.7	0	0	0.0	1,176	365
5. 2013.....	77,390	5,061	72,330	63.9	22.6	73.3	0	0	0.0	1,066	663
6. 2014.....	99,231	9,915	89,316	66.7	54.7	68.4	0	0	0.0	2,984	876
7. 2015.....	100,722	2,435	98,287	58.6	16.2	62.7	0	0	0.0	5,720	2,792
8. 2016.....	99,674	681	98,994	53.1	7.6	55.4	0	0	0.0	8,575	5,768
9. 2017.....	111,811	3,356	108,455	55.4	35.9	56.4	0	0	0.0	18,226	13,038
10. 2018.....	143,886	4,423	139,463	64.9	38.5	66.3	0	0	0.0	44,271	28,435
11. 2019.....	151,736	10,517	141,219	62.7	71.3	62.2	0	0	0.0	61,884	50,465
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	145,177	102,814

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 11 - SPECIAL PROPERTY (FIRE, ALLIED LINES, INLAND MARINE, EARTHQUAKE, BURGLARY AND THEFT)

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1	2	3	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10	11	Number of Claims Reported Direct and Assumed
				4	5	6	7	8	9			
Direct and Assumed	Ceded	Net (1 - 2)	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Salvage and Subrogation Received	Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)		
1. Prior	XXX	XXX	XXX	8,912	1,847	1,062	124	195	0	2,254	8,198	XXX
2. 2018	429,703	53,319	376,384	175,257	8,139	2,887	170	11,681	0	3,451	181,517	XXX
3. 2019	474,265	68,278	405,986	176,539	31,422	2,584	416	11,534	0	959	158,819	XXX
4. Totals	XXX	XXX	XXX	360,708	41,407	6,533	711	23,411	0	6,663	348,534	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR				Salvage and Subrogation Anticipated	Total Net Losses and Expenses Unpaid	Number of Claims Outstanding Direct and Assumed
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior	5,377	700	6,440	2,460	66	(4)	2,526	548	119	1	1,014	10,823	358
2. 2018	10,045	1,001	4,416	811	41	1	2,067	196	337	6	1,705	14,891	294
3. 2019	80,040	27,230	30,606	8,274	192	48	4,981	481	2,642	12	4,395	82,417	1,377
4. Totals	95,462	28,931	41,462	11,544	299	45	9,574	1,225	3,098	19	7,114	108,131	2,029

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34 Inter-Company Pooling Participation Percentage	Net Balance Sheet Reserves After Discount	
	26	27	28	29	30	31	32	33		35	36
	Direct and Assumed	Ceded	Net	Direct and Assumed	Ceded	Net	Loss	Loss Expense		Losses Unpaid	Loss Expenses Unpaid
1. Prior	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	8,657	2,166
2. 2018	206,731	10,323	196,408	48.1	19.4	52.2	0	0	0.0	12,649	2,242
3. 2019	309,118	67,882	241,236	65.2	99.4	59.4	0	0	0.0	75,142	7,274
4. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	96,449	11,682

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 1J - AUTO PHYSICAL DAMAGE

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1 Direct and Assumed	2 Ceded	3 Net (1 - 2)	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10 Salvage and Subrogation Received	11 Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	Number of Claims Reported Direct and Assumed
				4 Direct and Assumed	5 Ceded	6 Direct and Assumed	7 Ceded	8 Direct and Assumed	9 Ceded			
1. Prior.....	XXX	XXX	XXX	(732)	188	95	10	118	0	2,511	(717)	XXX
2. 2018.....	594,127	1,767	592,361	342,683	146	454	5	47,126	0	73,888	390,112	212,871
3. 2019.....	632,599	2,036	630,562	353,899	162	195	5	46,189	0	35,630	400,116	209,998
4. Totals.....	XXX	XXX	XXX	695,850	496	745	20	93,432	0	112,029	789,511	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR						
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior	636	453	1,003	53	41	14	127	24	10	0	668	1,273	97
2. 2018	217	0	(571)	69	0	0	150	37	38	0	1,778	(272)	129
3. 2019	20,129	24	630	341	57	1	504	42	3,937	0	40,253	24,850	9,653
4. Totals	20,981	477	1,062	463	98	14	782	103	3,986	0	42,699	25,851	9,879

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34	Net Balance Sheet Reserves After Discount	
	26	27	28	29	30	31	32	33	Inter- Company Pooling Participation Percentage	35	36
	Direct and Assumed	Ceded	Net	Direct and Assumed	Ceded	Net	Loss	Loss Expense		Losses Unpaid	Loss Expenses Unpaid
1. Prior	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	1,132	141
2. 2018	390,097	257	389,841	65.7	14.5	65.8	0	0	0.0	(423)	151
3. 2019	425,540	574	424,966	67.3	28.2	67.4	0	0	0.0	20,394	4,456
4. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	21,103	4,748

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 1K - FIDELITY/SURETY

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1 Direct and Assumed	2 Ceded	3 Net (1 - 2)	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10 Salvage and Subrogation Received	11 Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	Number of Claims Reported Direct and Assumed
				4 Direct and Assumed	5 Ceded	6 Direct and Assumed	7 Ceded	8 Direct and Assumed	9 Ceded			
1. Prior.....	XXX	XXX	XXX	10,776	5,325	9,028	4,017	731	0	1,902	11,191	XXX
2. 2018.....	102,201	10,281	91,920	24,146	4,479	2,060	428	2,612	0	786	23,911	XXX
3. 2019.....	101,312	10,302	91,010	6,476	0	174	0	2,679	0	84	9,329	XXX
4. Totals.....	XXX	XXX	XXX	41,398	9,804	11,262	4,446	6,022	0	2,771	44,432	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR						
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior	20,777	4,313	18,565	6,752	565	0	13,319	5,408	2,776	0	4,567	39,530	220
2. 2018	6,864	3,612	5,234	2,079	624	407	4,586	1,218	616	0	2,125	10,608	37
3. 2019	5,814	0	9,832	2,431	290	0	4,120	15	1,799	0	1,801	19,410	108
4. Totals	33,456	7,925	33,632	11,262	1,480	407	22,025	6,641	5,191	0	8,493	69,548	365

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34 Inter-Company Pooling Participation Percentage	Net Balance Sheet Reserves After Discount	
	26	27	28	29	30	31	32	33		35	36
	Direct and Assumed	Ceded	Net	Direct and Assumed	Ceded	Net	Loss	Loss Expense		Losses Unpaid	Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	28,277	11,253
2. 2018.....	46,743	12,223	34,519	45.7	118.9	37.6	0	0	0.0	6,408	4,200
3. 2019.....	31,185	2,445	28,740	30.8	23.7	31.6	0	0	0.0	13,216	6,195
4. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	47,900	21,648

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 1L - OTHER (INCLUDING CREDIT, ACCIDENT AND HEALTH)

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1 Direct and Assumed	2 Ceded	3 Net (1 - 2)	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10 Salvage and Subrogation Received	11 Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	Number of Claims Reported Direct and Assumed
				4 Direct and Assumed	5 Ceded	6 Direct and Assumed	7 Ceded	8 Direct and Assumed	9 Ceded			
1. Prior.....	XXX	XXX	XXX	8,064	(133)	0	0	1	0	0	8,197	XXX
2. 2018.....	3,501	759	2,741	2,343	1,171	0	0	28	0	0	1,200	XXX
3. 2019.....	2,876	533	2,343	1,542	836	0	0	3	0	0	710	XXX
4. Totals	XXX	XXX	XXX	11,949	1,875	0	0	33	0	0	10,107	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR						
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior	79,040	0	34,920	34	40	0	12	11	10	0	0	113,978	0
2. 2018	0	0	82	65	0	0	22	21	10	0	0	27	0
3. 2019	0	0	135	109	0	0	37	35	48	0	0	76	0
4. Totals	79,040	0	35,138	208	40	0	71	67	68	0	0	114,081	0

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34 Inter-Company Pooling Participation Percentage	Net Balance Sheet Reserves After Discount	
	26	27	28	29	30	31	32	33		35	36
	Direct and Assumed	Ceded	Net	Direct and Assumed	Ceded	Net	Loss	Loss Expense		Losses Unpaid	Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	2,374	0	XXX	111,553	51
2. 2018.....	2,485	1,257	1,227	71.0	165.6	44.8	0	0	0.0	16	11
3. 2019.....	1,766	980	786	61.4	184.0	33.5	0	0	0.0	26	50
4. Totals	XXX	XXX	XXX	XXX	XXX	XXX	2,374	0	XXX	111,595	112

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 1M - INTERNATIONAL

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1	2	3	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10	11	Number of Claims Reported Direct and Assumed
				4	5	6	7	8	9			
	Direct and Assumed	Ceded	Net (1 - 2)	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Salvage and Subrogation Received	Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	
1. Prior.....	XXX	XXX	XXX	0	0	0	0	0	0	0	0	XXX
2. 2010.....	0	0	0	0	0	0	0	0	0	0	0	XXX
3. 2011.....	0	0	0	0	0	0	0	0	0	0	0	XXX
4. 2012.....	0	0	0	0	0	0	0	0	0	0	0	XXX
5. 2013.....	0	0	0	0	0	0	0	0	0	0	0	XXX
6. 2014.....	0	0	0	0	0	0	0	0	0	0	0	XXX
7. 2015.....	0	0	0	0	0	0	0	0	0	0	0	XXX
8. 2016.....	0	0	0	0	0	0	0	0	0	0	0	XXX
9. 2017.....	0	0	0	0	0	0	0	0	0	0	0	XXX
10. 2018.....	356	0	356	0	0	0	0	0	0	0	0	XXX
11. 2019.....	7	38	(30)	53	0	0	0	0	0	0	54	XXX
12. Totals	XXX	XXX	XXX	53	0	0	0	0	0	0	54	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR						
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	0	0	0	0	0	0	0	0	0	0	0	0	0
2. 2010.....	0	0	0	0	0	0	0	0	0	0	0	0	0
3. 2011.....	0	0	0	0	0	0	0	0	0	0	0	0	0
4. 2012.....	0	0	0	0	0	0	0	0	0	0	0	0	0
5. 2013.....	0	0	0	0	0	0	0	0	0	0	0	0	0
6. 2014.....	0	0	0	0	0	0	0	0	0	0	0	0	0
7. 2015.....	0	0	0	0	0	0	0	0	0	0	0	0	0
8. 2016.....	0	0	0	0	0	0	0	0	0	0	0	0	0
9. 2017.....	0	0	0	0	0	0	0	0	0	0	0	0	0
10. 2018.....	0	0	0	0	0	0	0	0	0	0	0	0	0
11. 2019.....	0	0	121	0	0	0	47	0	0	0	0	168	0
12. Totals	0	0	121	0	0	0	47	0	0	0	0	168	0

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34	Net Balance Sheet Reserves After Discount	
	26	27	28	29	30	31	32	33	Inter- Company Pooling Participation Percentage	35	36
	Direct and Assumed	Ceded	Net	Direct and Assumed	Ceded	Net	Loss	Loss Expense		Losses Unpaid	Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	0	0
2. 2010.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
3. 2011.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
4. 2012.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
5. 2013.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
6. 2014.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
7. 2015.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
8. 2016.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
9. 2017.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
10. 2018.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
11. 2019.....	222	0	222	3,010.7	0.0	(734.9)	0	0	0.0	121	47
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	121	47

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 1N - REINSURANCE - NONPROPORTIONAL ASSUMED PROPERTY

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1 Direct and Assumed	2 Ceded	3 Net (1 - 2)	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10 Salvage and Subrogation Received	11 Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	Number of Claims Reported Direct and Assumed
				4 Direct and Assumed	5 Ceded	6 Direct and Assumed	7 Ceded	8 Direct and Assumed	9 Ceded			
1. Prior.....	XXX	XXX	XXX	52	0	0	0	0	0	0	52	XXX
2. 2010.....	14	0	14	0	0	0	0	39	0	0	39	XXX
3. 2011.....	2	0	2	0	0	0	0	0	0	0	0	XXX
4. 2012.....	0	0	0	0	0	0	0	0	0	0	0	XXX
5. 2013.....	13	0	13	0	0	0	0	0	0	0	0	XXX
6. 2014.....	0	0	0	0	0	0	0	169	0	0	169	XXX
7. 2015.....	0	0	0	0	0	0	0	0	0	0	0	XXX
8. 2016.....	0	0	0	0	0	0	0	160	0	0	160	XXX
9. 2017.....	0	0	0	0	0	0	0	0	0	0	0	XXX
10. 2018.....	0	0	0	0	0	0	0	140	0	0	140	XXX
11. 2019.....	0	0	0	0	0	0	0	0	0	0	0	XXX
12. Totals	XXX	XXX	XXX	52	0	0	0	508	0	0	560	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR						
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	303	19	365	0	0	0	0	0	0	0	0	649	XXX
2. 2010.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
3. 2011.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
4. 2012.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
5. 2013.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
6. 2014.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
7. 2015.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
8. 2016.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
9. 2017.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
10. 2018.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
11. 2019.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
12. Totals	303	19	365	0	0	0	0	0	0	0	0	649	XXX

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34	Net Balance Sheet Reserves After Discount	
	26	27	28	29	30	31	32	33	Inter- Company Pooling Participation Percentage	35	36
	Direct and Assumed	Ceded	Net	Direct and Assumed	Ceded	Net	Loss	Loss Expense		Losses Unpaid	Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	649	0
2. 2010.....	39	0	39	282.5	0.0	282.5	0	0	0.0	0	0
3. 2011.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
4. 2012.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
5. 2013.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
6. 2014.....	169	0	169	1,643,763.0	0.0	1,643,763.0	0	0	0.0	0	0
7. 2015.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
8. 2016.....	160	0	160	777,033.1	0.0	777,033.1	0	0	0.0	0	0
9. 2017.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
10. 2018.....	140	0	140	0.0	0.0	0.0	0	0	0.0	0	0
11. 2019.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	649	0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 10 - REINSURANCE - NONPROPORTIONAL ASSUMED LIABILITY

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1 Direct and Assumed	2 Ceded	3 Net (1 - 2)	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10 Salvage and Subrogation Received	11 Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	Number of Claims Reported Direct and Assumed
				4 Direct and Assumed	5 Ceded	6 Direct and Assumed	7 Ceded	8 Direct and Assumed	9 Ceded			
1. Prior.....	XXX	XXX	XXX	0	0	0	0	0	0	0	0	XXX
2. 2010.....	0	0	0	0	0	0	0	0	0	0	0	XXX
3. 2011.....	0	0	0	0	0	0	0	0	0	0	0	XXX
4. 2012.....	0	0	0	0	0	0	0	0	0	0	0	XXX
5. 2013.....	0	0	0	0	0	0	0	0	0	0	0	XXX
6. 2014.....	0	0	0	0	0	0	0	0	0	0	0	XXX
7. 2015.....	73	0	73	0	0	0	0	0	0	0	0	XXX
8. 2016.....	7	0	7	0	0	0	0	0	0	0	0	XXX
9. 2017.....	0	0	0	0	0	0	0	0	0	0	0	XXX
10. 2018.....	0	0	0	0	0	0	0	0	0	0	0	XXX
11. 2019.....	0	0	0	0	0	0	0	0	0	0	0	XXX
12. Totals	XXX	XXX	XXX	0	0	0	0	0	0	0	0	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR						
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
2. 2010.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
3. 2011.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
4. 2012.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
5. 2013.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
6. 2014.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
7. 2015.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
8. 2016.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
9. 2017.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
10. 2018.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
11. 2019.....	0	0	0	0	0	0	0	0	0	0	0	0	XXX
12. Totals	0	0	0	0	0	0	0	0	0	0	0	0	XXX

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34	Net Balance Sheet Reserves After Discount	
	26	27	28	29	30	31	32	33	Inter- Company Pooling Participation Percentage	35	36
	Direct and Assumed	Ceded	Net	Direct and Assumed	Ceded	Net	Loss	Loss Expense		Losses Unpaid	Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	0	0
2. 2010.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
3. 2011.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
4. 2012.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
5. 2013.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
6. 2014.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
7. 2015.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
8. 2016.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
9. 2017.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
10. 2018.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
11. 2019.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	0	0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 1P - REINSURANCE - NONPROPORTIONAL ASSUMED FINANCIAL LINES

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1	2	3	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10	11	Number of Claims Reported Direct and Assumed
				4	5	6	7	8	9			
				Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	XXX	XXX	XXX									XXX
2. 2010.....												XXX
3. 2011.....												XXX
4. 2012.....												XXX
5. 2013.....												XXX
6. 2014.....												XXX
7. 2015.....												XXX
8. 2016.....												XXX
9. 2017.....												XXX
10. 2018.....												XXX
11. 2019.....												XXX
12. Totals	XXX	XXX	XXX									XXX

NONE

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23 Salvage and Subrogation Anticipated	24 Total Net Losses and Expenses Unpaid	25 Number of Claims Outstanding Direct and Assumed
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR		Adjusting and Other Unpaid				
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....													XXX
2. 2010.....													XXX
3. 2011.....													XXX
4. 2012.....													XXX
5. 2013.....													XXX
6. 2014.....													XXX
7. 2015.....													XXX
8. 2016.....													XXX
9. 2017.....													XXX
10. 2018.....													XXX
11. 2019.....													XXX
12. Totals													XXX

NONE

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34 Inter-Company Pooling Participation Percentage	Net Balance Sheet Reserves After Discount	
	26	27	28	29	30	31	32	33		35	36
	Direct and Assumed	Ceded	Net	Direct and Assumed	Ceded	Net	Loss	Loss Expense		Losses Unpaid	Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX			XXX		
2. 2010.....											
3. 2011.....											
4. 2012.....											
5. 2013.....											
6. 2014.....											
7. 2015.....											
8. 2016.....											
9. 2017.....											
10. 2018.....											
11. 2019.....											
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX			XXX		

NONE

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY
SCHEDULE P - PART 1R - SECTION 1 - PRODUCTS LIABILITY - OCCURRENCE
(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1 Direct and Assumed	2 Ceded	3 Net (1 - 2)	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10 Salvage and Subrogation Received	11 Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	Number of Claims Reported Direct and Assumed
				4 Direct and Assumed	5 Ceded	6 Direct and Assumed	7 Ceded	8 Direct and Assumed	9 Ceded			
1. Prior.....	XXX	XXX	XXX	39	6	183	26	120	0	0	309	XXX
2. 2010.....	8,246	1,211	7,035	1,273	14	1,058	19	211	0	(1)	2,509	310
3. 2011.....	9,128	631	8,498	1,497	84	1,957	89	200	0	(1)	3,481	309
4. 2012.....	9,231	113	9,118	3,818	651	3,185	580	450	0	0	6,222	459
5. 2013.....	9,942	93	9,849	5,003	1,127	5,624	2,150	2,332	0	(1)	9,682	4,458
6. 2014.....	12,776	94	12,682	4,123	733	5,645	2,897	514	0	(7)	6,652	527
7. 2015.....	14,623	388	14,235	1,300	0	928	0	682	0	0	2,910	599
8. 2016.....	15,846	374	15,473	832	0	817	0	702	0	0	2,352	506
9. 2017.....	16,795	473	16,322	1,652	208	867	30	971	0	0	3,252	566
10. 2018.....	18,915	487	18,429	977	0	603	0	744	0	0	2,324	391
11. 2019.....	20,441	651	19,791	175	0	56	0	706	0	0	937	265
12. Totals	XXX	XXX	XXX	20,689	2,822	20,922	5,791	7,632	0	(11)	40,630	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR				Salvage and Subrogation Anticipated	Total Net Losses and Expenses Unpaid	Number of Claims Outstanding Direct and Assumed
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	666	190	587	274	912	0	905	259	27	12	0	2,362	90
2. 2010.....	265	0	81	65	217	0	21	13	0	0	0	506	7
3. 2011.....	117	0	141	15	68	0	80	64	16	0	0	343	2
4. 2012.....	371	0	183	17	281	0	230	171	0	0	0	875	13
5. 2013.....	60	129	554	212	160	0	358	110	0	0	0	681	5
6. 2014.....	990	0	454	43	882	0	412	291	(1)	0	0	2,404	23
7. 2015.....	837	0	909	53	319	0	566	52	2	0	0	2,528	18
8. 2016.....	1,557	0	1,443	237	699	0	1,148	260	6	0	0	4,355	30
9. 2017.....	4,618	31	2,204	216	669	0	2,041	88	10	0	0	9,207	71
10. 2018.....	4,171	703	3,205	199	892	0	3,148	150	18	0	0	10,382	50
11. 2019.....	979	0	6,789	423	874	0	4,375	513	29	0	0	12,110	108
12. Totals	14,631	1,053	16,550	1,754	5,973	0	13,287	1,973	106	12	0	45,754	417

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34 Inter-Company Pooling Participation Percentage	Net Balance Sheet Reserves After Discount	
	26 Direct and Assumed	27 Ceded	28 Net	29 Direct and Assumed	30 Ceded	31 Net	32 Loss	33 Loss Expense		35 Losses Unpaid	36 Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	.0	.0	XXX	.790	1,572
2. 2010.....	3,126	.111	3,015	37.9	9.2	42.9	.0	.0	0.0	.281	.225
3. 2011.....	4,076	.252	3,824	44.7	40.0	45.0	.0	.0	0.0	.243	.101
4. 2012.....	8,517	1,419	7,098	92.3	1,250.4	77.8	.0	.0	0.0	.536	.339
5. 2013.....	14,091	3,728	10,363	141.7	4,015.5	105.2	.0	.0	0.0	.273	.408
6. 2014.....	13,020	3,963	9,057	101.9	4,200.7	71.4	.0	.0	0.0	1,402	1,003
7. 2015.....	5,543	.105	5,438	37.9	27.1	38.2	.0	.0	0.0	1,693	.835
8. 2016.....	7,204	.497	6,707	45.5	133.1	43.3	.0	.0	0.0	2,762	1,593
9. 2017.....	13,032	.573	12,459	77.6	121.1	76.3	.0	.0	0.0	6,575	2,632
10. 2018.....	13,758	1,052	12,706	72.7	216.2	68.9	.0	.0	0.0	6,474	3,908
11. 2019.....	13,984	.936	13,048	68.4	143.9	65.9	.0	.0	0.0	7,346	4,764
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	28,374	17,380

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 1R - SECTION 2 - PRODUCTS LIABILITY - CLAIMS-MADE

(\$000 OMITTED)

Years in Which Premiums Were Earned and Losses Were Incurred	Premiums Earned			Loss and Loss Expense Payments								12
	1 Direct and Assumed	2 Ceded	3 Net (1 - 2)	Loss Payments		Defense and Cost Containment Payments		Adjusting and Other Payments		10 Salvage and Subrogation Received	11 Total Net Paid Cols (4 - 5 + 6 - 7 + 8 - 9)	Number of Claims Reported Direct and Assumed
				4 Direct and Assumed	5 Ceded	6 Direct and Assumed	7 Ceded	8 Direct and Assumed	9 Ceded			
1. Prior.....	XXX	XXX	XXX	0	0	0	0	0	0	0	0	XXX
2. 2010.....	0	(10)	10	0	0	0	0	0	0	0	0	0
3. 2011.....	18	2	16	0	0	0	0	0	0	0	0	0
4. 2012.....	42	2	39	0	0	0	0	1	0	0	1	1
5. 2013.....	2	0	2	0	0	0	0	0	0	0	0	0
6. 2014.....	0	0	0	0	0	0	0	0	0	0	0	0
7. 2015.....	0	0	0	0	0	0	0	0	0	0	0	0
8. 2016.....	0	0	0	0	0	0	0	0	0	0	0	0
9. 2017.....	165	4	160	0	0	0	0	0	0	0	0	0
10. 2018.....	1,027	22	1,005	0	0	0	0	0	0	0	0	2
11. 2019.....	2,402	111	2,291	0	0	0	0	1	0	0	1	3
12. Totals	XXX	XXX	XXX	0	0	0	0	1	0	0	1	XXX

	Losses Unpaid				Defense and Cost Containment Unpaid				Adjusting and Other Unpaid		23	24	25
	Case Basis		Bulk + IBNR		Case Basis		Bulk + IBNR						
	13	14	15	16	17	18	19	20	21	22			
	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded	Direct and Assumed	Ceded			
1. Prior.....	0	0	0	0	0	0	0	0	0	0	0	0	0
2. 2010.....	0	0	0	0	0	0	0	0	0	0	0	0	0
3. 2011.....	0	0	0	0	0	0	0	0	0	0	0	0	0
4. 2012.....	0	0	0	0	0	0	0	0	0	0	0	0	0
5. 2013.....	0	0	0	0	0	0	0	0	0	0	0	0	0
6. 2014.....	0	0	0	0	0	0	0	0	0	0	0	0	0
7. 2015.....	0	0	0	0	0	0	0	0	0	0	0	0	0
8. 2016.....	0	0	0	0	0	0	0	0	0	0	0	0	0
9. 2017.....	0	0	0	0	0	0	0	0	0	0	0	0	0
10. 2018.....	0	0	212	0	0	0	191	0	0	0	0	403	2
11. 2019.....	0	0	129	0	0	0	193	0	0	0	0	322	1
12. Totals	0	0	342	0	0	0	383	0	0	0	0	725	3

	Total Losses and Loss Expenses Incurred			Loss and Loss Expense Percentage (Incurred /Premiums Earned)			Nontabular Discount		34 Inter-Company Pooling Participation Percentage	Net Balance Sheet Reserves After Discount	
	26	27	28	29	30	31	32	33		35	36
	Direct and Assumed	Ceded	Net	Direct and Assumed	Ceded	Net	Loss	Loss Expense		Losses Unpaid	Loss Expenses Unpaid
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	0	0
2. 2010.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
3. 2011.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
4. 2012.....	1	0	1	1.3	0.0	1.4	0	0	0.0	0	0
5. 2013.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
6. 2014.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
7. 2015.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
8. 2016.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
9. 2017.....	0	0	0	0.0	0.0	0.0	0	0	0.0	0	0
10. 2018.....	403	0	403	39.3	0.0	40.1	0	0	0.0	213	191
11. 2019.....	322	0	322	13.4	0.0	14.1	0	0	0.0	129	193
12. Totals	XXX	XXX	XXX	XXX	XXX	XXX	0	0	XXX	342	383

Schedule P - Part 1S - Financial Guaranty/Mortgage Guaranty

N O N E

Schedule P - Part 1T - Warranty

N O N E

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 2A - HOMEOWNERS/FARMOWNERS

Years in Which Losses Were Incurred	INCURRED NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)										DEVELOPMENT	
	1 2010	2 2011	3 2012	4 2013	5 2014	6 2015	7 2016	8 2017	9 2018	10 2019	11 One Year	12 Two Year
1. Prior.....	38,497	34,824	32,886	33,207	34,229	33,213	33,834	32,640	32,872	32,753	(119)	113
2. 2010.....	311,892	317,101	315,046	316,868	317,249	316,923	316,769	316,565	316,727	316,676	(51)	111
3. 2011.....	XXX	394,320	414,056	419,139	419,773	419,296	418,925	418,841	418,632	418,711	79	(130)
4. 2012.....	XXX	XXX	328,052	331,243	332,036	330,985	330,986	332,124	332,248	331,798	(449)	(326)
5. 2013.....	XXX	XXX	XXX	260,049	258,569	254,459	253,129	252,617	252,682	252,612	(70)	(5)
6. 2014.....	XXX	XXX	XXX	XXX	297,304	302,583	304,010	304,858	306,110	305,416	(694)	559
7. 2015.....	XXX	XXX	XXX	XXX	XXX	267,138	271,998	272,030	274,170	274,693	522	2,663
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	222,083	226,511	231,415	230,767	(648)	4,255
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	291,367	296,554	297,302	747	5,934
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	312,905	316,180	3,276	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	344,545	XXX	XXX
12. Totals											2,593	13,176

SCHEDULE P - PART 2B - PRIVATE PASSENGER AUTO LIABILITY/MEDICAL

1. Prior.....	352,018	315,166	310,500	311,129	316,656	319,356	318,970	319,199	318,533	314,300	(4,233)	(4,899)
2. 2010.....	391,562	388,577	392,779	392,023	391,142	391,772	390,210	390,642	390,482	389,401	(1,081)	(1,241)
3. 2011.....	XXX	365,293	377,525	379,644	380,654	383,276	384,518	384,714	384,416	381,952	(2,464)	(2,762)
4. 2012.....	XXX	XXX	358,395	366,915	366,264	376,500	379,805	379,826	378,875	376,150	(2,726)	(3,676)
5. 2013.....	XXX	XXX	XXX	348,202	339,627	338,269	342,998	342,758	343,217	342,215	(1,002)	(543)
6. 2014.....	XXX	XXX	XXX	XXX	323,111	304,136	308,775	310,177	312,542	313,213	671	3,035
7. 2015.....	XXX	XXX	XXX	XXX	XXX	327,429	334,124	328,638	332,376	335,498	3,122	6,860
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	337,845	344,471	355,256	365,792	10,535	21,321
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	363,650	362,289	383,419	21,131	19,769
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	394,239	395,299	1,060	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	431,190	XXX	XXX
12. Totals											25,014	37,864

SCHEDULE P - PART 2C - COMMERCIAL AUTO/TRUCK LIABILITY/MEDICAL

1. Prior.....	103,329	102,499	104,108	111,078	113,911	115,809	115,691	117,040	116,716	116,720	4	(320)
2. 2010.....	107,691	114,593	116,976	120,919	124,429	127,305	127,935	127,717	128,724	128,607	(117)	890
3. 2011.....	XXX	120,354	142,091	147,966	162,804	177,027	179,588	179,023	178,653	179,683	1,030	659
4. 2012.....	XXX	XXX	166,758	167,489	173,669	189,899	197,985	199,581	201,545	202,088	542	2,507
5. 2013.....	XXX	XXX	XXX	177,744	179,410	205,346	227,509	225,635	231,024	229,120	(1,904)	3,485
6. 2014.....	XXX	XXX	XXX	XXX	168,462	163,339	177,252	181,670	185,083	185,045	(37)	3,375
7. 2015.....	XXX	XXX	XXX	XXX	XXX	163,377	168,314	166,918	167,827	167,588	(239)	669
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	157,028	157,705	162,983	174,284	11,302	16,579
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	159,445	170,128	182,127	11,999	22,682
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	182,754	176,099	(6,654)	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	180,438	XXX	XXX
12. Totals											15,924	50,526

SCHEDULE P - PART 2D - WORKERS' COMPENSATION
(EXCLUDING EXCESS WORKERS' COMPENSATION)

1. Prior.....	289,006	271,382	263,286	253,238	251,549	239,290	235,776	236,956	239,483	234,865	(4,618)	(2,091)
2. 2010.....	115,470	116,884	115,821	115,858	116,250	114,904	114,648	115,863	116,479	116,171	(309)	308
3. 2011.....	XXX	141,437	144,189	144,325	145,500	143,839	146,699	148,316	147,863	147,682	(180)	(634)
4. 2012.....	XXX	XXX	176,321	171,074	165,232	157,184	162,930	163,704	163,653	161,931	(1,722)	(1,773)
5. 2013.....	XXX	XXX	XXX	179,338	167,434	160,093	154,416	155,340	155,431	154,916	(515)	(424)
6. 2014.....	XXX	XXX	XXX	XXX	182,052	172,920	154,733	152,053	150,308	148,091	(2,217)	(3,962)
7. 2015.....	XXX	XXX	XXX	XXX	XXX	189,578	164,246	157,501	150,302	146,017	(4,286)	(11,485)
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	189,637	180,463	164,624	158,223	(6,401)	(22,240)
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	186,083	172,103	160,817	(11,285)	(25,266)
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	187,190	182,135	(5,055)	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	187,918	XXX	XXX
12. Totals											(36,588)	(67,566)

SCHEDULE P - PART 2E - COMMERCIAL MULTIPLE PERIL

1. Prior.....	270,542	247,694	240,717	241,103	250,580	256,150	261,761	259,692	262,294	263,467	1,174	3,775
2. 2010.....	316,750	321,851	314,737	313,237	315,148	321,011	324,125	323,224	323,010	324,669	1,659	1,445
3. 2011.....	XXX	455,441	453,258	469,097	478,760	494,726	505,411	501,059	502,568	502,244	(324)	1,184
4. 2012.....	XXX	XXX	480,009	462,777	456,201	459,654	475,559	474,924	476,583	475,968	(615)	1,043
5. 2013.....	XXX	XXX	XXX	379,965	362,451	367,869	391,804	392,053	393,036	393,680	644	1,628
6. 2014.....	XXX	XXX	XXX	XXX	443,851	439,557	464,818	459,415	449,066	444,417	(4,649)	(14,998)
7. 2015.....	XXX	XXX	XXX	XXX	XXX	445,989	456,242	463,745	467,352	465,248	(2,104)	1,503
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	447,131	449,594	448,680	447,443	(1,237)	(2,152)
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	538,708	544,821	551,647	6,826	12,940
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	578,218	560,861	(17,357)	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	583,725	XXX	XXX
12. Totals											(15,984)	6,369

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 2F - SECTION 1 - MEDICAL PROFESSIONAL LIABILITY - OCCURRENCE

Years in Which Losses Were Incurred	INCURRED NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)										DEVELOPMENT	
	1 2010	2 2011	3 2012	4 2013	5 2014	6 2015	7 2016	8 2017	9 2018	10 2019	11 One Year	12 Two Year
1. Prior.....	4,637	4,016	2,832	2,283	2,983	2,936	3,584	3,442	3,270	3,315	46	(127)
2. 2010.....	1,227	1,580	1,826	1,747	1,560	1,408	1,303	1,345	1,340	1,260	(80)	(85)
3. 2011.....	XXX	1,461	1,527	1,090	830	936	989	974	944	812	(132)	(162)
4. 2012.....	XXX	XXX	1,680	1,409	1,349	1,386	1,781	1,814	1,952	1,850	(102)	36
5. 2013.....	XXX	XXX	XXX	1,625	1,570	1,112	875	902	870	727	(143)	(175)
6. 2014.....	XXX	XXX	XXX	XXX	1,462	1,142	1,505	1,464	1,921	1,819	(102)	355
7. 2015.....	XXX	XXX	XXX	XXX	XXX	1,548	1,311	1,277	2,001	1,922	(79)	645
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	2,108	1,799	1,835	1,669	(166)	(129)
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,703	1,630	1,904	274	201
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,358	1,365	6	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,701	XXX	XXX
12. Totals											(477)	559

SCHEDULE P - PART 2F - SECTION 2 - MEDICAL PROFESSIONAL LIABILITY - CLAIMS-MADE

1. Prior.....	10,173	7,205	5,401	5,953	5,725	5,275	5,324	5,347	5,440	6,186	746	839
2. 2010.....	4,596	5,620	5,192	4,144	3,947	3,870	3,785	3,904	3,893	3,887	(7)	(17)
3. 2011.....	XXX	4,487	4,758	4,442	4,072	3,370	3,231	3,326	3,330	3,260	(70)	(65)
4. 2012.....	XXX	XXX	5,932	5,555	4,996	3,679	4,219	4,165	4,071	4,417	346	252
5. 2013.....	XXX	XXX	XXX	5,889	5,412	6,824	5,214	4,908	4,715	4,463	(252)	(445)
6. 2014.....	XXX	XXX	XXX	XXX	4,947	3,620	5,009	6,148	5,857	5,374	(483)	(774)
7. 2015.....	XXX	XXX	XXX	XXX	XXX	3,532	4,040	3,661	4,514	4,574	60	913
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	4,488	4,246	4,437	4,980	543	734
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	4,018	3,859	3,531	(329)	(488)
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	4,103	3,578	(525)	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	4,548	XXX	XXX
12. Totals											28	949

**SCHEDULE P - PART 2G - SPECIAL LIABILITY (OCEAN MARINE, AIRCRAFT (ALL PERILS),
BOILER AND MACHINERY)**

1. Prior.....	7,613	9,787	10,772	10,682	10,554	10,900	10,835	10,831	11,358	11,470	112	639
2. 2010.....	9,796	10,072	11,313	12,117	12,862	12,913	12,994	13,059	13,072	14,282	1,210	1,222
3. 2011.....	XXX	16,252	18,272	18,852	20,986	21,140	21,078	20,987	20,885	20,885	0	(102)
4. 2012.....	XXX	XXX	13,040	14,118	14,828	15,645	16,408	16,527	17,157	17,126	(32)	599
5. 2013.....	XXX	XXX	XXX	6,672	6,298	6,628	7,239	7,253	7,512	7,472	(40)	220
6. 2014.....	XXX	XXX	XXX	XXX	11,674	11,925	13,087	11,664	11,591	11,869	278	205
7. 2015.....	XXX	XXX	XXX	XXX	XXX	16,151	17,012	19,074	18,323	17,285	(1,038)	(1,788)
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	15,769	16,074	14,421	13,360	(1,061)	(2,714)
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	25,944	20,583	18,659	(1,924)	(7,285)
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	21,375	18,881	(2,494)	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	22,385	XXX	XXX
12. Totals											(4,990)	(9,004)

SCHEDULE P - PART 2H - SECTION 1 - OTHER LIABILITY - OCCURRENCE

1. Prior.....	135,804	131,324	135,383	145,427	150,930	151,374	163,481	162,739	164,290	167,489	3,199	4,750
2. 2010.....	47,976	42,218	42,133	40,494	41,462	41,471	43,722	46,161	50,503	50,822	319	4,661
3. 2011.....	XXX	54,884	50,781	45,576	49,128	58,320	62,844	62,572	64,662	66,008	1,346	3,436
4. 2012.....	XXX	XXX	81,253	61,879	64,691	66,816	73,378	76,612	71,458	73,538	2,079	(3,074)
5. 2013.....	XXX	XXX	XXX	88,234	71,476	74,959	91,690	87,767	84,768	83,846	(921)	(3,921)
6. 2014.....	XXX	XXX	XXX	XXX	104,624	84,832	103,158	106,610	104,759	106,090	1,331	(520)
7. 2015.....	XXX	XXX	XXX	XXX	XXX	107,230	102,445	102,335	100,980	102,830	1,851	495
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	99,161	104,632	104,874	103,916	(959)	(716)
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	100,879	110,795	112,407	1,612	11,527
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	103,590	111,571	7,981	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	111,386	XXX	XXX
12. Totals											17,838	16,638

SCHEDULE P - PART 2H - SECTION 2 - OTHER LIABILITY - CLAIMS-MADE

1. Prior.....	17,905	21,593	23,765	24,285	26,334	27,029	26,802	26,762	26,476	26,673	197	(88)
2. 2010.....	26,673	28,539	33,399	35,681	36,765	36,901	35,965	36,177	36,147	36,038	(109)	(139)
3. 2011.....	XXX	36,366	42,279	47,770	50,883	50,581	52,890	52,169	51,150	51,200	50	(969)
4. 2012.....	XXX	XXX	43,207	46,929	57,895	66,239	67,736	68,113	68,190	67,942	(248)	(171)
5. 2013.....	XXX	XXX	XXX	54,936	55,353	60,563	71,393	69,200	68,428	68,816	388	(384)
6. 2014.....	XXX	XXX	XXX	XXX	61,672	69,569	83,854	86,206	82,466	82,953	487	(3,253)
7. 2015.....	XXX	XXX	XXX	XXX	XXX	93,165	98,785	98,421	90,159	90,260	101	(8,161)
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	103,602	101,711	97,141	89,700	(7,441)	(12,011)
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	103,287	104,600	98,083	(6,517)	(5,204)
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	120,874	127,812	6,938	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	126,765	XXX	XXX
12. Totals											(6,153)	(30,381)

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 2I - SPECIAL PROPERTY (FIRE, ALLIED LINES, INLAND MARINE, EARTHQUAKE, BURGLARY, AND THEFT)

Years in Which Losses Were Incurred	INCURRED NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)										DEVELOPMENT	
	1 2010	2 2011	3 2012	4 2013	5 2014	6 2015	7 2016	8 2017	9 2018	10 2019	11 One Year	12 Two Year
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	96,011	88,422	77,710	(10,713)	(18,301)
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	193,001	184,396	(8,605)	XXX
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	227,072	XXX	XXX
4. Totals											(19,317)	(18,301)

SCHEDULE P - PART 2J - AUTO PHYSICAL DAMAGE

1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	21,329	22,831	21,898	(933)	570
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	345,983	342,677	(3,307)	XXX
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	374,840	XXX	XXX
4. Totals											(4,240)	570

SCHEDULE P - PART 2K - FIDELITY/SURETY

1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	68,075	59,105	55,148	(3,957)	(12,927)
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	29,859	31,292	1,432	XXX
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	24,261	XXX	XXX
4. Totals											(2,525)	(12,927)

SCHEDULE P - PART 2L - OTHER (INCLUDING CREDIT, ACCIDENT AND HEALTH)

1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	202,842	178,332	184,613	6,282	(18,228)
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,409	1,189	(220)	XXX
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	734	XXX	XXX
4. Totals											6,062	(18,228)

SCHEDULE P - PART 2M - INTERNATIONAL

1. Prior.....	0	0	0	0	0	0	0	0	0	0	0	0
2. 2010.....	0	0	0	0	0	0	0	0	0	0	0	0
3. 2011.....	XXX	0	0	0	0	0	0	0	0	0	0	0
4. 2012.....	XXX	XXX	0	0	0	0	0	0	0	0	0	0
5. 2013.....	XXX	XXX	XXX	0	0	0	0	0	0	0	0	0
6. 2014.....	XXX	XXX	XXX	XXX	0	0	0	0	0	0	0	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0	0	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	341	0	(341)	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	221	XXX	XXX
12. Totals											(341)	0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 2N - REINSURANCE
NONPROPORTIONAL ASSUMED PROPERTY

Years in Which Losses Were Incurred	INCURRED NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)										DEVELOPMENT	
	1 2010	2 2011	3 2012	4 2013	5 2014	6 2015	7 2016	8 2017	9 2018	10 2019	11 One Year	12 Two Year
1. Prior.....	1,242	1,040	1,118	1,103	1,202	1,242	1,244	1,244	1,243	1,243	0	(1)
2. 2010.....	0	0	0	0	0	0	0	0	0	0	0	0
3. 2011.....	XXX	0	0	0	0	0	0	0	0	0	0	0
4. 2012.....	XXX	XXX	0	0	0	0	0	0	0	0	0	0
5. 2013.....	XXX	XXX	XXX	0	0	0	0	0	0	0	0	0
6. 2014.....	XXX	XXX	XXX	XXX	0	0	0	0	0	0	0	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0	0	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	XXX	XXX
12. Totals											0	(1)

SCHEDULE P - PART 2O - REINSURANCE
NONPROPORTIONAL ASSUMED LIABILITY

1. Prior.....	1	1	1	5	5	5	5	5	5	5	0	0
2. 2010.....	0	0	0	0	0	0	0	0	0	0	0	0
3. 2011.....	XXX	0	0	0	0	0	0	0	0	0	0	0
4. 2012.....	XXX	XXX	0	0	0	0	0	0	0	0	0	0
5. 2013.....	XXX	XXX	XXX	0	0	0	0	0	0	0	0	0
6. 2014.....	XXX	XXX	XXX	XXX	0	0	0	0	0	0	0	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0	0	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	XXX	XXX
12. Totals											0	0

SCHEDULE P - PART 2P - REINSURANCE
NONPROPORTIONAL ASSUMED FINANCIAL LINES

1. Prior.....												
2. 2010.....												
3. 2011.....	XXX											
4. 2012.....	XXX	XXX										
5. 2013.....	XXX	XXX	XXX									
6. 2014.....	XXX	XXX	XXX	XXX	XXX	XXX						
7. 2015.....	XXX	XXX	XXX	XXX	XXX	XXX						
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX						
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX						
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX				XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX		XXX	XXX
12. Totals												

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 2R - SECTION 1 - PRODUCTS LIABILITY - OCCURRENCE

Years in Which Losses Were Incurred	INCURRED NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)										DEVELOPMENT	
	1 2010	2 2011	3 2012	4 2013	5 2014	6 2015	7 2016	8 2017	9 2018	10 2019	11 One Year	12 Two Year
1. Prior.....	7,320	6,705	6,097	10,739	9,299	9,245	9,455	9,511	10,094	10,559	465	1,048
2. 2010.....	1,967	2,003	1,456	2,221	1,701	1,871	2,455	2,924	2,896	2,804	(92)	(120)
3. 2011.....	XXX	2,033	2,424	3,690	2,367	2,177	3,772	3,725	3,682	3,608	(74)	(117)
4. 2012.....	XXX	XXX	934	4,199	3,616	4,665	6,405	6,435	6,553	6,648	95	213
5. 2013.....	XXX	XXX	XXX	5,181	6,977	7,979	8,010	8,744	8,031	8,031	.0	(713)
6. 2014.....	XXX	XXX	XXX	XXX	9,498	6,067	7,540	7,695	8,151	8,544	393	848
7. 2015.....	XXX	XXX	XXX	XXX	XXX	7,962	8,052	6,466	5,833	4,755	(1,078)	(1,711)
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	9,297	7,818	5,658	5,999	341	(1,819)
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	10,337	11,118	11,478	360	1,142
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	11,280	11,944	664	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	12,313	XXX	XXX
12. Totals											1,073	(1,229)

SCHEDULE P - PART 2R - SECTION 2 - PRODUCTS LIABILITY - CLAIMS-MADE

1. Prior.....	.0	.0	.0	.0	.0	.0	.0	.1	.0	.0	.0	(1)
2. 2010.....	.0	.0	.0	.0	.0	.0	.0	.0	.0	.0	.0	.0
3. 2011.....	XXX	.11	.8	.6	.6	.1	.0	.0	(1)	.0	.1	.0
4. 2012.....	XXX	XXX	.28	.27	.28	.3	.2	.0	.0	.0	.0	.0
5. 2013.....	XXX	XXX	XXX	.3	.3	.11	.0	.0	.0	.0	.0	.0
6. 2014.....	XXX	XXX	XXX	XXX	.0	.10	.0	.0	.0	.0	.0	.0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	.12	.0	.0	.0	.0	.0	.0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	.0	.0	.0	.0	.0	.0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.68	.254	.0	(254)	(68)
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.109	.403	.294	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.322	XXX	XXX
12. Totals											.41	(69)

SCHEDULE P - PART 2S - FINANCIAL GUARANTY/MORTGAGE GUARANTY

1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX					
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX				XXX
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX			XXX	XXX
4. Totals												

SCHEDULE P - PART 2T - WARRANTY

1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX					
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX				XXX
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX			XXX	XXX
4. Totals												

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 3A - HOMEOWNERS/FARMOWNERS

Years in Which Losses Were Incurred	CUMULATIVE PAID NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)										11 Number of Claims Closed With Loss Payment	12 Number of Claims Closed Without Loss Payment
	1	2	3	4	5	6	7	8	9	10		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019		
1. Prior.....	.000	.15,127	.22,707	.26,791	.29,806	.31,160	.31,922	.32,145	.32,395	.32,461	.868	.0
2. 2010.....	241,696	303,115	308,824	312,943	315,295	316,250	316,326	316,382	316,470	316,500	46,686	14,355
3. 2011.....	XXX	320,049	402,049	411,844	415,619	418,154	418,529	418,749	418,637	418,754	64,330	18,251
4. 2012.....	XXX	XXX	240,910	312,264	322,554	326,563	328,817	329,982	331,222	331,307	46,090	14,315
5. 2013.....	XXX	XXX	XXX	183,680	239,171	247,847	250,141	251,402	251,839	251,984	32,232	11,071
6. 2014.....	XXX	XXX	XXX	XXX	235,347	286,183	295,571	300,059	303,910	303,894	38,468	11,828
7. 2015.....	XXX	XXX	XXX	XXX	XXX	199,871	253,812	260,557	267,536	269,744	30,404	9,301
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	154,315	207,950	218,179	224,262	25,398	9,312
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	204,535	271,645	283,481	33,352	12,350
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	213,677	290,119	32,346	12,031
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	234,701	28,367	10,191

SCHEDULE P - PART 3B - PRIVATE PASSENGER AUTO LIABILITY/MEDICAL

1. Prior.....	.000	.117,802	.189,408	.227,092	.250,599	.262,586	.270,335	.275,268	.279,410	.282,441	.28,593	.0
2. 2010.....	127,734	254,524	321,249	357,399	375,680	381,874	384,112	385,470	386,368	387,068	58,522	21,126
3. 2011.....	XXX	124,441	245,147	308,194	347,442	365,993	372,751	377,333	378,960	379,423	53,424	19,346
4. 2012.....	XXX	XXX	126,604	234,643	305,079	342,243	361,865	368,600	371,469	372,565	51,748	18,980
5. 2013.....	XXX	XXX	XXX	115,306	210,525	273,307	310,070	326,374	333,892	335,989	49,338	18,962
6. 2014.....	XXX	XXX	XXX	XXX	107,219	188,616	241,083	279,381	298,415	304,276	43,290	19,357
7. 2015.....	XXX	XXX	XXX	XXX	XXX	112,863	205,408	261,487	301,869	317,675	42,175	18,918
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	112,778	213,083	288,010	329,426	41,732	18,210
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	115,019	229,249	302,726	41,190	16,430
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	121,702	237,194	38,675	15,454
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	130,994	25,006	10,795

SCHEDULE P - PART 3C - COMMERCIAL AUTO/TRUCK LIABILITY/MEDICAL

1. Prior.....	.000	.48,171	.77,252	.94,619	104,828	107,196	109,374	112,853	113,270	113,767	.1,742	.0
2. 2010.....	.21,993	47,927	74,005	97,168	113,903	120,670	124,648	125,757	127,063	127,172	13,684	6,034
3. 2011.....	XXX	27,660	64,685	102,363	135,476	160,460	170,229	172,874	175,704	176,305	15,423	6,451
4. 2012.....	XXX	XXX	33,340	77,031	117,036	156,916	176,323	185,938	195,154	197,554	14,733	5,697
5. 2013.....	XXX	XXX	XXX	35,937	89,628	137,576	176,282	200,559	214,929	222,179	15,237	5,983
6. 2014.....	XXX	XXX	XXX	XXX	33,050	70,835	102,716	137,059	168,240	176,264	13,399	6,156
7. 2015.....	XXX	XXX	XXX	XXX	XXX	32,166	63,738	96,370	129,314	144,512	12,683	6,031
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	27,807	60,717	98,320	134,002	11,364	5,458
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	26,920	71,214	105,866	10,902	5,679
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	29,170	59,699	9,915	5,045
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	29,536	6,057	3,252

SCHEDULE P - PART 3D - WORKERS' COMPENSATION
(EXCLUDING EXCESS WORKERS' COMPENSATION)

1. Prior.....	.000	.44,027	.69,944	.87,265	103,767	115,557	126,048	135,075	142,681	148,227	4,594	.0
2. 2010.....	22,148	57,243	76,882	89,527	96,546	101,002	104,246	106,269	107,196	108,010	10,108	5,284
3. 2011.....	XXX	29,964	71,282	97,296	114,032	122,858	128,033	130,876	132,811	134,182	12,372	6,589
4. 2012.....	XXX	XXX	30,410	74,838	102,565	120,051	130,677	136,004	141,452	143,718	12,923	7,547
5. 2013.....	XXX	XXX	XXX	30,883	74,577	101,221	114,055	122,789	127,365	131,424	11,508	8,727
6. 2014.....	XXX	XXX	XXX	XXX	30,580	70,474	92,297	105,651	112,470	117,805	10,637	8,830
7. 2015.....	XXX	XXX	XXX	XXX	XXX	27,956	65,693	87,194	99,392	105,819	11,077	9,148
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	33,877	78,118	99,515	111,092	15,282	6,227
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	32,762	72,979	94,094	15,588	6,239
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	35,617	80,690	15,164	7,295
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	33,293	8,758	5,232

SCHEDULE P - PART 3E - COMMERCIAL MULTIPLE PERIL

1. Prior.....	.000	.77,254	136,442	168,578	193,094	210,485	220,554	228,619	233,313	236,282	3,479	.0
2. 2010.....	126,583	203,421	237,043	265,213	286,020	301,818	309,599	313,616	314,707	316,969	14,433	12,866
3. 2011.....	XXX	217,796	328,491	381,505	418,551	453,996	471,554	479,046	486,661	489,772	18,997	17,998
4. 2012.....	XXX	XXX	175,779	307,544	350,770	389,257	424,152	442,837	454,858	460,123	16,878	17,464
5. 2013.....	XXX	XXX	XXX	137,606	221,495	262,326	306,455	334,588	355,914	366,306	14,663	15,208
6. 2014.....	XXX	XXX	XXX	XXX	171,722	267,826	316,007	363,406	395,200	407,748	15,596	14,346
7. 2015.....	XXX	XXX	XXX	XXX	XXX	161,927	260,066	315,560	363,201	396,997	15,145	13,903
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	140,257	237,893	290,231	342,164	14,865	14,848
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	170,890	296,390	370,621	14,933	15,602
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	178,791	306,215	14,255	13,971
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	169,291	8,923	8,262

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 3F - SECTION 1 - MEDICAL PROFESSIONAL LIABILITY - OCCURRENCE

Years in Which Losses Were Incurred	CUMULATIVE PAID NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)										11 Number of Claims Closed With Loss Payment	12 Number of Claims Closed Without Loss Payment
	1	2	3	4	5	6	7	8	9	10		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019		
1. Prior.....	.000	.304	.823	1,363	2,004	2,715	3,620	3,301	3,312	3,312	29	0
2. 2010.....	4	35	172	604	738	1,194	1,199	1,201	1,210	1,256	11	15
3. 2011.....	XXX	1	13	32	149	585	700	808	808	808	2	9
4. 2012.....	XXX	XXX	0	30	141	444	703	1,289	1,674	1,780	11	19
5. 2013.....	XXX	XXX	XXX	13	249	229	277	340	476	546	3	16
6. 2014.....	XXX	XXX	XXX	XXX	1	49	420	584	898	1,311	6	22
7. 2015.....	XXX	XXX	XXX	XXX	XXX	2	24	110	356	500	2	30
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	6	15	139	283	1	33
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	2	44	162	2	20
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	6	19	3	12
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	40	0	2

SCHEDULE P - PART 3F - SECTION 2 - MEDICAL PROFESSIONAL LIABILITY - CLAIMS-MADE

1. Prior.....	.000	.927	1,916	3,387	4,215	4,712	4,861	5,062	5,339	5,803	51	0
2. 2010.....	553	1,526	2,635	3,152	3,506	3,572	3,644	3,672	3,687	3,702	30	23
3. 2011.....	XXX	146	734	2,242	2,532	2,991	3,041	3,082	3,116	3,175	26	33
4. 2012.....	XXX	XXX	272	830	1,934	3,245	3,489	3,671	3,682	4,033	19	47
5. 2013.....	XXX	XXX	XXX	217	670	2,019	2,960	4,114	4,249	4,264	35	67
6. 2014.....	XXX	XXX	XXX	XXX	109	864	2,897	4,493	4,865	4,947	19	74
7. 2015.....	XXX	XXX	XXX	XXX	XXX	272	1,207	1,428	3,322	4,117	12	59
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	336	1,223	2,943	3,805	23	100
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	209	1,296	2,814	15	70
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	69	1,168	12	55
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	187	2	35

SCHEDULE P - PART 3G - SPECIAL LIABILITY (OCEAN MARINE, AIRCRAFT (ALL PERILS),
BOILER AND MACHINERY)

1. Prior.....	.000	5,135	7,079	8,073	8,452	9,310	9,389	9,416	9,589	9,637	XXX	XXX
2. 2010.....	5,177	6,917	8,313	10,386	12,165	12,418	12,543	12,859	12,860	12,896	XXX	XXX
3. 2011.....	XXX	9,696	14,268	16,327	19,121	20,418	20,938	20,921	20,885	20,885	XXX	XXX
4. 2012.....	XXX	XXX	5,516	11,329	12,904	14,517	15,811	16,057	16,862	16,882	XXX	XXX
5. 2013.....	XXX	XXX	XXX	2,906	4,074	5,070	5,879	6,876	7,408	7,406	XXX	XXX
6. 2014.....	XXX	XXX	XXX	XXX	6,083	9,161	9,918	10,689	10,998	10,935	XXX	XXX
7. 2015.....	XXX	XXX	XXX	XXX	XXX	7,391	10,031	15,177	16,559	16,666	XXX	XXX
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	6,290	9,529	10,769	11,535	XXX	XXX
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	11,377	13,068	14,801	XXX	XXX
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	6,994	11,007	XXX	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	7,284	XXX	XXX

SCHEDULE P - PART 3H - SECTION 1 - OTHER LIABILITY - OCCURRENCE

1. Prior.....	.000	31,104	54,194	69,105	86,258	95,199	99,834	104,844	108,280	111,719	861	0
2. 2010.....	2,739	9,129	20,152	27,538	34,574	36,577	39,877	41,633	45,066	48,107	1,150	2,017
3. 2011.....	XXX	2,297	8,727	22,733	36,522	46,640	52,908	54,862	57,659	59,894	1,419	2,923
4. 2012.....	XXX	XXX	2,314	13,718	31,610	45,685	53,922	62,905	65,374	66,862	1,741	3,704
5. 2013.....	XXX	XXX	XXX	2,445	11,316	29,062	45,519	58,996	67,028	71,066	1,942	4,562
6. 2014.....	XXX	XXX	XXX	XXX	3,090	14,575	34,869	57,124	76,152	89,688	1,991	3,474
7. 2015.....	XXX	XXX	XXX	XXX	XXX	3,365	15,484	31,431	51,726	69,356	2,319	6,039
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	4,097	16,144	33,767	54,712	1,596	3,371
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	4,475	17,083	34,776	1,244	3,003
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	4,144	17,123	988	2,445
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	7,561	447	1,470

SCHEDULE P - PART 3H - SECTION 2 - OTHER LIABILITY - CLAIMS-MADE

1. Prior.....	.000	14,005	18,651	20,349	22,176	24,178	25,338	25,835	25,942	26,072	266	0
2. 2010.....	4,618	17,721	28,327	32,304	33,558	34,881	35,167	35,268	35,690	35,645	449	774
3. 2011.....	XXX	7,483	25,406	35,518	43,159	46,469	49,398	49,879	50,189	50,625	415	745
4. 2012.....	XXX	XXX	8,573	29,147	46,281	57,311	61,757	64,379	66,138	66,430	360	534
5. 2013.....	XXX	XXX	XXX	9,288	36,228	53,738	61,103	64,548	65,715	67,158	628	1,323
6. 2014.....	XXX	XXX	XXX	XXX	11,029	38,842	59,142	71,550	75,363	79,121	878	2,691
7. 2015.....	XXX	XXX	XXX	XXX	XXX	10,033	43,648	64,244	75,995	81,828	945	3,429
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	11,108	42,868	66,147	75,486	902	3,577
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	12,254	42,262	67,242	901	3,826
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	17,336	56,051	756	4,192
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	17,802	319	2,881

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SCHEDULE P - PART 3I - SPECIAL PROPERTY (FIRE, ALLIED LINES, INLAND MARINE, EARTHQUAKE, BURGLARY, AND THEFT)

Years in Which Losses Were Incurred	CUMULATIVE PAID NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)										11 Number of Claims Closed With Loss Payment	12 Number of Claims Closed Without Loss Payment
	1	2	3	4	5	6	7	8	9	10		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019		
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.000	59,002	67,005	XXX	XXX
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	120,331	169,836	XXX	XXX
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	147,285	XXX	XXX

SCHEDULE P - PART 3J - AUTO PHYSICAL DAMAGE

1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.000	21,471	20,636	0	0
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	323,821	342,987	191,921	20,821
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	353,927	180,885	19,460

SCHEDULE P - PART 3K - FIDELITY/SURETY

1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.000	7,933	18,394	XXX	XXX
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	2,573	21,299	XXX	XXX
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	6,650	XXX	XXX

SCHEDULE P - PART 3L - OTHER (INCLUDING CREDIT, ACCIDENT AND HEALTH)

1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.000	6,565	14,762	XXX	XXX
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.890	1,171	XXX	XXX
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	706	XXX	XXX

SCHEDULE P - PART 3M - INTERNATIONAL

1. Prior.....	.000	.0	.0	.0	.0	.0	.0	.0	.0	.0	XXX	XXX
2. 2010.....	.0	.0	.0	.0	.0	.0	.0	.0	.0	.0	XXX	XXX
3. 2011.....	XXX	.0	.0	.0	.0	.0	.0	.0	.0	.0	XXX	XXX
4. 2012.....	XXX	XXX	.0	.0	.0	.0	.0	.0	.0	.0	XXX	XXX
5. 2013.....	XXX	XXX	XXX	.0	.0	.0	.0	.0	.0	.0	XXX	XXX
6. 2014.....	XXX	XXX	XXX	XXX	.0	.0	.0	.0	.0	.0	XXX	XXX
7. 2015.....	XXX	XXX	XXX	XXX	XXX	.0	.0	.0	.0	.0	XXX	XXX
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	.0	.0	.0	.0	XXX	XXX
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.0	.0	.0	XXX	XXX
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.0	.0	XXX	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	53	XXX	XXX

SCHEDULE P - PART 3N - REINSURANCE
NONPROPORTIONAL ASSUMED PROPERTY

Years in Which Losses Were Incurred	CUMULATIVE PAID NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)										11 Number of Claims Closed With Loss Payment	12 Number of Claims Closed Without Loss Payment
	1	2	3	4	5	6	7	8	9	10		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019		
1. Prior.....	.000	.125	.195	.216	.259	.367	.447	.511	.543	.594	XXX	XXX
2. 2010.....	.0	.0	.0	.0	.0	.0	.0	.0	.0	.0	XXX	XXX
3. 2011.....	XXX	.0	.0	.0	.0	.0	.0	.0	.0	.0	XXX	XXX
4. 2012.....	XXX	XXX	.0	.0	.0	.0	.0	.0	.0	.0	XXX	XXX
5. 2013.....	XXX	XXX	XXX	.0	.0	.0	.0	.0	.0	.0	XXX	XXX
6. 2014.....	XXX	XXX	XXX	XXX	.0	.0	.0	.0	.0	.0	XXX	XXX
7. 2015.....	XXX	XXX	XXX	XXX	XXX	.0	.0	.0	.0	.0	XXX	XXX
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	.0	.0	.0	.0	XXX	XXX
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.0	.0	.0	XXX	XXX
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.0	.0	XXX	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.0	XXX	XXX

SCHEDULE P - PART 3O - REINSURANCE
NONPROPORTIONAL ASSUMED LIABILITY

1. Prior.....	.000	.0	.0	.5	.5	.5	.5	.5	.5	.5	XXX	XXX
2. 2010.....	.0	.0	.0	.0	.0	.0	.0	.0	.0	.0	XXX	XXX
3. 2011.....	XXX	.0	.0	.0	.0	.0	.0	.0	.0	.0	XXX	XXX
4. 2012.....	XXX	XXX	.0	.0	.0	.0	.0	.0	.0	.0	XXX	XXX
5. 2013.....	XXX	XXX	XXX	.0	.0	.0	.0	.0	.0	.0	XXX	XXX
6. 2014.....	XXX	XXX	XXX	XXX	.0	.0	.0	.0	.0	.0	XXX	XXX
7. 2015.....	XXX	XXX	XXX	XXX	XXX	.0	.0	.0	.0	.0	XXX	XXX
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	.0	.0	.0	.0	XXX	XXX
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.0	.0	.0	XXX	XXX
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.0	.0	XXX	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.0	XXX	XXX

SCHEDULE P - PART 3P - REINSURANCE
NONPROPORTIONAL ASSUMED FINANCIAL LINES

1. Prior.....	.000										XXX	XXX
2. 2010.....											XXX	XXX
3. 2011.....	XXX										XXX	XXX
4. 2012.....	XXX	XXX									XXX	XXX
5. 2013.....	XXX	XXX	XXX								XXX	XXX
6. 2014.....	XXX	XXX	XXX	XXX							XXX	XXX
7. 2015.....	XXX	XXX	XXX	XXX	XXX						XXX	XXX
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX					XXX	XXX
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX				XXX	XXX
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX			XXX	XXX
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX		XXX	XXX

NONE

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 3R - SECTION 1 - PRODUCTS LIABILITY - OCCURRENCE

Years in Which Losses Were Incurred	CUMULATIVE PAID NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)										11 Number of Claims Closed With Loss Payment	12 Number of Claims Closed Without Loss Payment
	1	2	3	4	5	6	7	8	9	10		
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019		
1. Prior.....	.000	1,507	2,853	4,436	6,252	7,689	7,725	7,787	8,022	8,211	90	0
2. 2010.....	122	312	483	713	883	1,616	1,842	2,086	2,173	2,298	99	204
3. 2011.....	XXX	228	433	681	1,355	1,668	2,574	2,912	3,316	3,281	66	241
4. 2012.....	XXX	XXX	41	815	1,972	3,041	5,386	5,220	5,254	5,772	85	361
5. 2013.....	XXX	XXX	XXX	1,158	2,827	5,874	6,309	6,953	7,291	7,350	1,162	3,291
6. 2014.....	XXX	XXX	XXX	XXX	245	876	3,873	5,018	5,364	6,139	95	409
7. 2015.....	XXX	XXX	XXX	XXX	XXX	308	576	892	1,456	2,228	89	492
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	183	703	1,121	1,649	93	383
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	224	638	2,281	82	413
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	316	1,580	64	277
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	231	34	123

SCHEDULE P - PART 3R - SECTION 2 - PRODUCTS LIABILITY - CLAIMS-MADE

1. Prior.....	.000	.0	.0	.0	.0	.0	.0	.0	.0	.0	.0	.0
2. 2010.....	.0	.0	.0	.0	.0	.0	.0	.0	.0	.0	.0	.0
3. 2011.....	XXX	.0	.0	.0	.0	.0	.0	.0	.0	.0	.0	.0
4. 2012.....	XXX	XXX	.0	.0	.0	.0	.0	.0	.0	.0	.0	1
5. 2013.....	XXX	XXX	XXX	.0	.0	.0	.0	.0	.0	.0	.0	.0
6. 2014.....	XXX	XXX	XXX	XXX	.0	.0	.0	.0	.0	.0	.0	.0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	.0	.0	.0	.0	.0	.0	.0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	.0	.0	.0	.0	.0	.0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.0	.0	.0	.0	.0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.0	.0	.0	.0
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	2

SCHEDULE P - PART 3S - FINANCIAL GUARANTY/MORTGAGE GUARANTY

1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.000			XXX	XXX
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX			XXX	XXX
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX		XXX	XXX

NONE

SCHEDULE P - PART 3T - WARRANTY

1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	.000				
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX				
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX			

NONE

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 4A - HOMEOWNERS/FARMOWNERS

Years in Which Losses Were Incurred	BULK AND IBNR RESERVES ON NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	12,843	6,857	3,317	2,332	2,682	980	1,418	80	83	29
2. 2010.....	22,729	4,838	2,039	1,790	1,133	415	252	56	63	42
3. 2011.....	XXX	21,431	949	3,501	2,458	818	380	107	109	94
4. 2012.....	XXX	XXX	34,814	3,623	1,135	696	461	185	213	205
5. 2013.....	XXX	XXX	XXX	36,714	8,079	2,274	895	450	426	236
6. 2014.....	XXX	XXX	XXX	XXX	29,763	3,309	1,273	678	849	544
7. 2015.....	XXX	XXX	XXX	XXX	XXX	31,893	4,991	1,904	1,722	433
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	27,825	4,402	3,244	1,511
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	39,102	3,358	2,430
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	45,959	8,637
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	63,099

SCHEDULE P - PART 4B - PRIVATE PASSENGER AUTO LIABILITY/MEDICAL

1. Prior.....	140,078	78,965	48,887	32,671	29,702	27,921	24,904	23,461	22,622	18,067
2. 2010.....	128,752	48,512	18,712	6,498	4,346	3,403	2,110	2,012	1,918	885
3. 2011.....	XXX	115,689	37,872	12,560	4,449	3,840	4,282	2,978	3,090	1,205
4. 2012.....	XXX	XXX	100,129	29,121	5,858	4,602	5,677	4,505	3,869	1,581
5. 2013.....	XXX	XXX	XXX	118,534	40,450	12,424	6,479	4,619	3,571	2,266
6. 2014.....	XXX	XXX	XXX	XXX	114,037	35,563	15,122	6,767	4,708	3,714
7. 2015.....	XXX	XXX	XXX	XXX	XXX	104,909	40,472	15,119	5,648	5,607
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	109,742	35,279	11,510	7,050
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	134,745	35,049	15,564
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	151,731	56,119
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	177,439

SCHEDULE P - PART 4C - COMMERCIAL AUTO/TRUCK LIABILITY/MEDICAL

1. Prior.....	38,814	17,467	1,699	710	802	945	831	624	529	433
2. 2010.....	51,963	28,054	12,159	2,989	572	1,426	1,251	208	350	216
3. 2011.....	XXX	53,876	21,477	5,919	(1,187)	1,973	2,391	1,042	250	632
4. 2012.....	XXX	XXX	76,297	34,811	12,716	6,635	5,682	2,507	558	1,458
5. 2013.....	XXX	XXX	XXX	81,015	19,695	14,648	16,676	6,142	1,404	1,736
6. 2014.....	XXX	XXX	XXX	XXX	94,532	42,483	28,682	13,062	6,429	3,457
7. 2015.....	XXX	XXX	XXX	XXX	XXX	90,053	51,010	27,091	9,983	2,578
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	87,580	45,830	16,369	12,854
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	90,610	43,363	27,099
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	110,746	58,576
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	100,984

**SCHEDULE P - PART 4D - WORKERS' COMPENSATION
(EXCLUDING EXCESS WORKERS' COMPENSATION)**

1. Prior.....	111,798	82,491	68,035	59,514	52,050	35,839	30,647	31,621	31,149	26,990
2. 2010.....	48,059	23,794	12,498	7,208	6,219	2,367	2,553	3,308	3,311	3,974
3. 2011.....	XXX	50,787	19,169	11,657	8,502	7,009	7,504	7,799	7,074	6,595
4. 2012.....	XXX	XXX	76,795	39,658	24,508	9,867	12,577	10,163	10,191	8,873
5. 2013.....	XXX	XXX	XXX	81,730	35,429	22,430	15,569	13,733	12,337	9,468
6. 2014.....	XXX	XXX	XXX	XXX	84,608	43,755	22,297	18,055	15,214	13,528
7. 2015.....	XXX	XXX	XXX	XXX	XXX	89,041	38,204	28,717	22,523	18,455
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	75,075	46,377	24,513	19,058
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	80,697	35,411	22,325
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	69,436	31,910
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	65,004

SCHEDULE P - PART 4E - COMMERCIAL MULTIPLE PERIL

1. Prior.....	145,307	88,092	51,881	35,947	33,298	28,918	26,923	18,785	15,142	13,063
2. 2010.....	102,618	62,300	34,964	20,915	11,380	8,897	9,024	4,554	4,667	4,413
3. 2011.....	XXX	116,347	47,297	31,496	16,567	16,169	17,221	10,287	9,334	8,057
4. 2012.....	XXX	XXX	159,068	78,091	49,647	24,876	20,462	9,850	8,820	9,044
5. 2013.....	XXX	XXX	XXX	151,289	71,174	42,421	33,935	15,737	10,200	11,207
6. 2014.....	XXX	XXX	XXX	XXX	168,430	83,671	62,858	35,960	22,594	17,576
7. 2015.....	XXX	XXX	XXX	XXX	XXX	174,217	100,141	52,363	32,971	24,080
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	181,731	107,352	55,481	35,104
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	214,978	122,225	66,851
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	228,273	129,475
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	242,988

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 4F - SECTION 1 - MEDICAL PROFESSIONAL LIABILITY - OCCURRENCE

Years in Which Losses Were Incurred	BULK AND IBNR RESERVES ON NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	3,414	2,384	1,301	454	387	(557)	1	135	13	3
2. 2010.....	1,166	1,275	1,021	544	326	122	17	114	32	4
3. 2011.....	XXX	1,460	1,448	769	459	180	101	165	135	3
4. 2012.....	XXX	XXX	1,680	1,225	835	197	331	217	134	69
5. 2013.....	XXX	XXX	XXX	1,570	1,209	708	281	259	112	10
6. 2014.....	XXX	XXX	XXX	XXX	1,461	857	746	235	308	187
7. 2015.....	XXX	XXX	XXX	XXX	XXX	1,521	1,237	528	540	387
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	2,102	1,542	1,100	639
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,365	1,397	759
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,289	1,176
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	988

SCHEDULE P - PART 4F - SECTION 2 - MEDICAL PROFESSIONAL LIABILITY - CLAIMS-MADE

1. Prior.....	5,718	3,018	965	780	540	45	13	126	10	294
2. 2010.....	1,811	2,682	1,007	564	263	117	55	169	143	127
3. 2011.....	XXX	3,667	2,192	1,047	695	(18)	110	165	170	85
4. 2012.....	XXX	XXX	3,610	2,515	1,311	(130)	220	369	275	346
5. 2013.....	XXX	XXX	XXX	4,476	2,773	1,672	440	220	212	4
6. 2014.....	XXX	XXX	XXX	XXX	3,445	1,030	929	809	688	188
7. 2015.....	XXX	XXX	XXX	XXX	XXX	2,478	1,797	718	762	250
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	3,319	1,461	702	786
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	2,577	1,411	449
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	2,790	1,121
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	2,638

SCHEDULE P - PART 4G - SPECIAL LIABILITY (OCEAN MARINE, AIRCRAFT (ALL PERILS),
BOILER AND MACHINERY)

1. Prior.....	1,016	49	(44)	(23)	(1)	0	9	1	0	0
2. 2010.....	2,779	1,081	144	50	305	135	109	(12)	0	2
3. 2011.....	XXX	2,988	1,031	75	320	89	132	66	0	0
4. 2012.....	XXX	XXX	2,698	629	111	93	144	88	57	9
5. 2013.....	XXX	XXX	XXX	2,535	506	210	302	288	244	110
6. 2014.....	XXX	XXX	XXX	XXX	2,829	1,502	1,463	463	310	162
7. 2015.....	XXX	XXX	XXX	XXX	XXX	4,225	1,927	1,608	1,642	625
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	7,179	3,118	1,562	51
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	10,170	4,152	2,267
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	8,364	4,256
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	7,141

SCHEDULE P - PART 4H - SECTION 1 - OTHER LIABILITY - OCCURRENCE

1. Prior.....	79,637	55,687	44,965	46,648	41,616	37,741	43,468	39,206	38,053	39,358
2. 2010.....	34,027	18,206	11,411	5,495	3,919	4,101	3,556	1,321	2,514	2,454
3. 2011.....	XXX	40,550	20,582	7,766	2,882	3,595	5,748	3,336	3,347	2,760
4. 2012.....	XXX	XXX	61,242	26,699	13,919	8,711	10,167	5,897	3,752	3,090
5. 2013.....	XXX	XXX	XXX	64,942	28,582	17,670	22,228	13,707	8,342	5,932
6. 2014.....	XXX	XXX	XXX	XXX	83,308	41,538	31,502	19,877	10,737	7,977
7. 2015.....	XXX	XXX	XXX	XXX	XXX	83,308	55,036	35,644	21,561	13,788
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	70,738	52,541	34,467	20,958
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	69,966	55,982	39,122
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	76,585	55,239
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	84,063

SCHEDULE P - PART 4H - SECTION 2 - OTHER LIABILITY - CLAIMS-MADE

1. Prior.....	1,546	(1,593)	(908)	(452)	(324)	226	195	326	14	123
2. 2010.....	9,490	(459)	(581)	(226)	193	33	174	286	25	181
3. 2011.....	XXX	12,498	2,945	223	226	685	692	554	123	77
4. 2012.....	XXX	XXX	17,154	(867)	605	(994)	2,033	904	671	514
5. 2013.....	XXX	XXX	XXX	23,812	3,496	(3,871)	3,337	2,668	921	425
6. 2014.....	XXX	XXX	XXX	XXX	24,645	7,379	10,918	7,867	2,869	1,767
7. 2015.....	XXX	XXX	XXX	XXX	XXX	51,640	29,816	17,052	4,868	3,513
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	60,095	31,843	18,420	4,798
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	53,609	35,464	14,427
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	59,513	31,773
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	60,315

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SCHEDULE P - PART 4I - SPECIAL PROPERTY (FIRE, ALLIED LINES, INLAND MARINE, EARTHQUAKE, BURGLARY, AND THEFT)

Years in Which Losses Were Incurred	BULK AND IBNR RESERVES ON NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	41,250	14,415	5,959
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	24,268	5,476
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	26,832

SCHEDULE P - PART 4J - AUTO PHYSICAL DAMAGE

1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	2,131	520	1,053
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	3,865	(526)
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	751

SCHEDULE P - PART 4K - FIDELITY/SURETY

1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	44,302	25,291	19,724
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	14,500	6,522
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	11,507

SCHEDULE P - PART 4L - OTHER (INCLUDING CREDIT, ACCIDENT AND HEALTH)

1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	52,372	55,969	52,787
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	519	18
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	28

SCHEDULE P - PART 4M - INTERNATIONAL

1. Prior.....	0	0	0	0	0	0	0	0	0	0
2. 2010.....	0	0	0	0	0	0	0	0	0	0
3. 2011.....	XXX	0	0	0	0	0	0	0	0	0
4. 2012.....	XXX	XXX	0	0	0	0	0	0	0	0
5. 2013.....	XXX	XXX	XXX	0	0	0	0	0	0	0
6. 2014.....	XXX	XXX	XXX	XXX	0	0	0	0	0	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	341	0
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	168

SCHEDULE P - PART 4N - REINSURANCE
NONPROPORTIONAL ASSUMED PROPERTY

Years in Which Losses Were Incurred	BULK AND IBNR RESERVES ON NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior	399	334	321	273	267	378	372	349	368	365
2. 2010	0	0	0	0	0	0	0	0	0	0
3. 2011	XXX	0	0	0	0	0	0	0	0	0
4. 2012	XXX	XXX	0	0	0	0	0	0	0	0
5. 2013	XXX	XXX	XXX	0	0	0	0	0	0	0
6. 2014	XXX	XXX	XXX	XXX	0	0	0	0	0	0
7. 2015	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0
8. 2016	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0
9. 2017	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0
10. 2018	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
11. 2019	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0

SCHEDULE P - PART 4O - REINSURANCE
NONPROPORTIONAL ASSUMED LIABILITY

1. Prior										
2. 2010										
3. 2011	XXX									
4. 2012	XXX	XXX								
5. 2013	XXX	XXX	XXX							
6. 2014	XXX	XXX	XXX	XXX						
7. 2015	XXX	XXX	XXX	XXX	XXX					
8. 2016	XXX	XXX	XXX	XXX	XXX	XXX				
9. 2017	XXX	XXX	XXX	XXX	XXX	XXX	XXX			
10. 2018	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX		
11. 2019	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	

SCHEDULE P - PART 4P - REINSURANCE
NONPROPORTIONAL ASSUMED FINANCIAL LINES

1. Prior										
2. 2010										
3. 2011	XXX									
4. 2012	XXX	XXX								
5. 2013	XXX	XXX	XXX							
6. 2014	XXX	XXX	XXX	XXX						
7. 2015	XXX	XXX	XXX	XXX	XXX					
8. 2016	XXX	XXX	XXX	XXX	XXX	XXX				
9. 2017	XXX	XXX	XXX	XXX	XXX	XXX	XXX			
10. 2018	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX		
11. 2019	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 4R - SECTION 1 - PRODUCTS LIABILITY - OCCURRENCE

Years in Which Losses Were Incurred	BULK AND IBNR RESERVES ON NET LOSSES AND DEFENSE AND COST CONTAINMENT EXPENSES REPORTED AT YEAR END (\$000 OMITTED)									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	4,853	3,151	1,825	3,217	1,505	1,084	1,256	1,146	1,068	959
2. 2010.....	1,455	1,499	602	879	239	96	148	96	81	24
3. 2011.....	XXX	1,270	937	1,966	861	101	580	283	203	142
4. 2012.....	XXX	XXX	451	2,652	950	1,134	1,070	612	399	225
5. 2013.....	XXX	XXX	XXX	2,632	2,440	1,571	2,208	1,435	725	590
6. 2014.....	XXX	XXX	XXX	XXX	8,640	3,571	3,408	2,136	1,335	533
7. 2015.....	XXX	XXX	XXX	XXX	XXX	7,008	6,184	3,194	2,283	1,370
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	8,063	5,913	3,110	2,094
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	8,677	4,933	3,941
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	8,999	6,004
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	10,228

SCHEDULE P - PART 4R - SECTION 2 - PRODUCTS LIABILITY - CLAIMS-MADE

1. Prior.....	0	0	0	0	0	0	0	1	0	0
2. 2010.....	0	0	0	0	0	0	0	0	0	0
3. 2011.....	XXX	11	8	6	6	1	0	0	(1)	0
4. 2012.....	XXX	XXX	28	27	28	3	2	0	0	0
5. 2013.....	XXX	XXX	XXX	3	3	11	0	0	0	0
6. 2014.....	XXX	XXX	XXX	XXX	0	10	0	0	0	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	12	0	0	0	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	68	254	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	109	403
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	322

SCHEDULE P - PART 4S - FINANCIAL GUARANTY/MORTGAGE GUARANTY

1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX			
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX		
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	

NONE

SCHEDULE P - PART 4T - WARRANTY

1. Prior.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX			
2. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX		
3. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	

NONE

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 5A - HOMEOWNERS/FARMOWNERS

SECTION 1

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS CLOSED WITH LOSS PAYMENT DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	5,706	500	167	91	52	20	18	10	6	4
2. 2010.....	41,193	46,190	46,518	46,617	46,664	46,681	46,683	46,683	46,684	46,686
3. 2011.....	XXX	56,619	63,636	64,138	64,250	64,305	64,320	64,326	64,327	64,330
4. 2012.....	XXX	XXX	39,204	45,551	45,920	46,011	46,048	46,076	46,083	46,090
5. 2013.....	XXX	XXX	XXX	27,476	31,816	32,112	32,194	32,218	32,228	32,232
6. 2014.....	XXX	XXX	XXX	XXX	34,770	38,086	38,355	38,429	38,461	38,468
7. 2015.....	XXX	XXX	XXX	XXX	XXX	26,618	30,082	30,294	30,380	30,404
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	22,117	25,111	25,309	25,398
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	29,378	33,082	33,352
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	28,558	32,346
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	28,367

SECTION 2

Years in Which Premiums Were Earned and Losses Were Incurred	NUMBER OF CLAIMS OUTSTANDING DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	695	331	159	84	53	38	22	17	9	7
2. 2010.....	2,939	378	141	65	30	11	7	5	8	6
3. 2011.....	XXX	3,153	352	127	57	17	6	3	1	2
4. 2012.....	XXX	XXX	3,006	341	127	63	40	17	4	3
5. 2013.....	XXX	XXX	XXX	2,092	303	104	39	16	11	8
6. 2014.....	XXX	XXX	XXX	XXX	1,623	312	134	64	18	10
7. 2015.....	XXX	XXX	XXX	XXX	XXX	1,665	274	137	56	34
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	1,634	264	147	64
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,647	312	114
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,929	298
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,901

SECTION 3

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS REPORTED DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	4,807	396	115	63	49	24	14	14	4	6
2. 2010.....	56,585	60,662	60,909	60,982	61,029	61,035	61,040	61,041	61,046	61,047
3. 2011.....	XXX	75,658	81,973	82,414	82,515	82,556	82,571	82,575	82,577	82,583
4. 2012.....	XXX	XXX	54,239	59,952	60,240	60,331	60,374	60,390	60,397	60,408
5. 2013.....	XXX	XXX	XXX	38,939	42,972	43,195	43,273	43,293	43,305	43,311
6. 2014.....	XXX	XXX	XXX	XXX	46,886	50,001	50,229	50,285	50,299	50,306
7. 2015.....	XXX	XXX	XXX	XXX	XXX	36,087	39,456	39,647	39,713	39,739
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	31,866	34,529	34,711	34,774
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	41,963	45,623	45,816
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	41,176	44,675
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	40,459

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 5B - PRIVATE PASSENGER AUTO LIABILITY/MEDICAL

SECTION 1

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS CLOSED WITH LOSS PAYMENT DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	28,743	10,951	8,711	7,464	647	354	166	118	101	81
2. 2010.....	38,169	52,786	56,013	57,305	58,046	58,324	58,442	58,480	58,504	58,522
3. 2011.....	XXX	33,824	48,447	51,067	52,429	53,011	53,223	53,342	53,394	53,424
4. 2012.....	XXX	XXX	32,626	46,898	49,573	50,883	51,417	51,629	51,704	51,748
5. 2013.....	XXX	XXX	XXX	30,858	44,944	47,554	48,637	49,054	49,243	49,338
6. 2014.....	XXX	XXX	XXX	XXX	28,313	39,670	41,807	42,784	43,140	43,290
7. 2015.....	XXX	XXX	XXX	XXX	XXX	27,236	38,738	40,837	41,802	42,175
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	26,318	38,451	40,754	41,732
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	26,369	38,884	41,190
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	26,245	38,675
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	25,006

SECTION 2

Years in Which Premiums Were Earned and Losses Were Incurred	NUMBER OF CLAIMS OUTSTANDING DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	8,329	4,439	2,584	1,790	1,410	1,197	1,086	1,015	917	818
2. 2010.....	15,888	4,482	1,816	830	362	182	109	80	63	48
3. 2011.....	XXX	15,187	3,831	1,852	794	337	168	108	56	38
4. 2012.....	XXX	XXX	14,302	3,912	1,798	733	283	132	87	57
5. 2013.....	XXX	XXX	XXX	14,297	3,738	1,604	641	266	128	79
6. 2014.....	XXX	XXX	XXX	XXX	13,108	3,256	1,461	571	216	99
7. 2015.....	XXX	XXX	XXX	XXX	XXX	12,875	3,251	1,386	556	236
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	13,159	3,461	1,460	607
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	12,779	3,316	1,579
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	12,919	3,657
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	13,562

SECTION 3

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS REPORTED DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	19,104	8,325	7,321	6,870	324	180	69	51	8	(13)
2. 2010.....	68,096	77,120	78,482	79,049	79,452	79,599	79,660	79,680	79,689	79,696
3. 2011.....	XXX	61,692	70,584	71,808	72,413	72,638	72,724	72,787	72,796	72,808
4. 2012.....	XXX	XXX	59,628	68,734	69,939	70,453	70,638	70,723	70,765	70,785
5. 2013.....	XXX	XXX	XXX	58,207	66,588	67,727	68,121	68,253	68,324	68,379
6. 2014.....	XXX	XXX	XXX	XXX	54,442	61,275	62,230	62,588	62,683	62,746
7. 2015.....	XXX	XXX	XXX	XXX	XXX	52,904	59,907	60,800	61,197	61,329
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	51,544	59,160	60,132	60,549
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	49,679	58,016	59,199
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	49,501	57,786
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	49,363

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 5C - COMMERCIAL AUTO/TRUCK LIABILITY/MEDICAL

SECTION 1

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS CLOSED WITH LOSS PAYMENT DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	3,696	895	431	213	105	39	26	10	3	20
2. 2010.....	9,313	12,273	13,032	13,358	13,571	13,627	13,661	13,673	13,683	13,684
3. 2011.....	XXX	9,738	13,618	14,576	15,065	15,251	15,356	15,402	15,417	15,423
4. 2012.....	XXX	XXX	8,584	12,825	13,891	14,325	14,569	14,668	14,718	14,733
5. 2013.....	XXX	XXX	XXX	8,916	13,396	14,239	14,831	15,063	15,177	15,237
6. 2014.....	XXX	XXX	XXX	XXX	8,678	11,923	12,727	13,131	13,324	13,399
7. 2015.....	XXX	XXX	XXX	XXX	XXX	8,217	11,404	12,146	12,520	12,683
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	7,298	10,347	11,048	11,364
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	7,163	10,180	10,902
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	6,921	9,915
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	6,057

SECTION 2

Years in Which Premiums Were Earned and Losses Were Incurred	NUMBER OF CLAIMS OUTSTANDING DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	1,646	863	483	271	175	128	103	90	81	57
2. 2010.....	3,135	1,293	601	306	139	71	43	25	19	17
3. 2011.....	XXX	4,349	1,670	874	481	241	101	46	32	28
4. 2012.....	XXX	XXX	4,549	1,909	1,033	497	217	111	52	33
5. 2013.....	XXX	XXX	XXX	4,829	1,833	1,040	478	218	97	45
6. 2014.....	XXX	XXX	XXX	XXX	3,895	1,388	737	365	153	74
7. 2015.....	XXX	XXX	XXX	XXX	XXX	3,743	1,319	687	318	153
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	3,450	1,129	581	301
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	3,506	1,163	552
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	3,417	1,179
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	3,431

SECTION 3

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS REPORTED DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	2,452	394	136	61	31	9	6	9	(3)	12
2. 2010.....	16,643	19,206	19,535	19,658	19,722	19,718	19,730	19,732	19,735	19,735
3. 2011.....	XXX	18,231	21,276	21,721	21,921	21,870	21,890	21,898	21,900	21,902
4. 2012.....	XXX	XXX	16,643	19,902	20,435	20,367	20,419	20,444	20,455	20,463
5. 2013.....	XXX	XXX	XXX	17,520	20,792	20,991	21,173	21,222	21,247	21,265
6. 2014.....	XXX	XXX	XXX	XXX	16,906	19,032	19,417	19,559	19,604	19,629
7. 2015.....	XXX	XXX	XXX	XXX	XXX	15,996	18,350	18,683	18,821	18,867
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	14,341	16,624	16,974	17,123
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	14,366	16,757	17,133
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	13,713	16,139
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	12,740

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 5D - WORKERS' COMPENSATION

(EXCLUDING EXCESS WORKERS' COMPENSATION)

SECTION 1

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS CLOSED WITH LOSS PAYMENT DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	3,900	1,409	1,247	542	392	249	233	196	201	125
2. 2010.....	5,459	8,642	9,360	9,689	9,892	9,968	10,036	10,067	10,085	10,108
3. 2011.....	XXX	6,594	10,317	11,303	11,825	12,061	12,197	12,293	12,340	12,372
4. 2012.....	XXX	XXX	6,904	10,654	11,809	12,254	12,559	12,726	12,854	12,923
5. 2013.....	XXX	XXX	XXX	5,849	9,644	10,543	11,029	11,283	11,427	11,508
6. 2014.....	XXX	XXX	XXX	XXX	5,686	8,808	9,772	10,236	10,501	10,637
7. 2015.....	XXX	XXX	XXX	XXX	XXX	5,583	9,371	10,390	10,851	11,077
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	8,780	13,828	14,836	15,282
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	9,160	14,486	15,588
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	9,832	15,164
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	8,758

SECTION 2

Years in Which Premiums Were Earned and Losses Were Incurred	NUMBER OF CLAIMS OUTSTANDING DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	4,155	3,154	2,336	1,945	1,670	1,468	1,300	1,293	1,169	1,215
2. 2010.....	3,525	1,225	675	414	294	172	116	106	89	66
3. 2011.....	XXX	4,360	1,714	920	562	335	231	162	125	97
4. 2012.....	XXX	XXX	4,503	1,945	1,083	654	424	293	188	142
5. 2013.....	XXX	XXX	XXX	4,726	1,845	973	583	359	256	207
6. 2014.....	XXX	XXX	XXX	XXX	4,349	1,745	976	600	379	284
7. 2015.....	XXX	XXX	XXX	XXX	XXX	4,605	1,787	964	566	370
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	5,323	1,772	954	574
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	5,694	1,919	1,041
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	5,879	2,107
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	6,864

SECTION 3

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS REPORTED DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	1,711	654	574	242	173	76	111	216	116	193
2. 2010.....	12,929	14,937	15,253	15,368	15,430	15,396	15,415	15,443	15,448	15,458
3. 2011.....	XXX	16,025	18,375	18,724	18,899	18,935	18,990	19,023	19,041	19,058
4. 2012.....	XXX	XXX	17,207	19,816	20,313	20,388	20,494	20,550	20,584	20,612
5. 2013.....	XXX	XXX	XXX	17,272	19,900	20,094	20,251	20,337	20,400	20,442
6. 2014.....	XXX	XXX	XXX	XXX	17,272	19,108	19,449	19,608	19,694	19,751
7. 2015.....	XXX	XXX	XXX	XXX	XXX	17,670	19,968	20,353	20,497	20,595
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	18,603	21,577	21,936	22,083
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	19,365	22,444	22,868
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	21,289	24,566
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	20,854

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 5E - COMMERCIAL MULTIPLE PERIL

SECTION 1

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS CLOSED WITH LOSS PAYMENT DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	4,001	1,588	956	429	229	42	97	62	44	32
2. 2010.....	9,435	12,858	13,542	14,003	14,175	14,323	14,391	14,413	14,425	14,433
3. 2011.....	XXX	12,346	16,592	17,767	18,310	18,655	18,824	18,904	18,960	18,997
4. 2012.....	XXX	XXX	9,789	14,673	15,668	16,216	16,585	16,766	16,837	16,878
5. 2013.....	XXX	XXX	XXX	8,607	12,439	13,449	14,105	14,425	14,592	14,663
6. 2014.....	XXX	XXX	XXX	XXX	9,577	13,304	14,415	15,108	15,469	15,596
7. 2015.....	XXX	XXX	XXX	XXX	XXX	9,192	13,050	14,132	14,789	15,145
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	9,163	13,120	14,223	14,865
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	9,452	13,691	14,933
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	10,125	14,255
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	8,923

SECTION 2

Years in Which Premiums Were Earned and Losses Were Incurred	NUMBER OF CLAIMS OUTSTANDING DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	3,644	2,317	1,265	852	589	486	439	351	441	346
2. 2010.....	4,369	1,550	893	490	339	188	117	93	68	60
3. 2011.....	XXX	7,144	2,812	1,382	828	514	339	230	141	115
4. 2012.....	XXX	XXX	7,611	2,368	1,328	884	469	236	146	101
5. 2013.....	XXX	XXX	XXX	5,584	2,382	1,482	806	441	238	152
6. 2014.....	XXX	XXX	XXX	XXX	5,917	2,714	1,687	920	453	302
7. 2015.....	XXX	XXX	XXX	XXX	XXX	5,847	2,760	1,730	942	478
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	6,349	2,814	1,758	1,053
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	6,570	2,983	1,779
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	6,591	2,888
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	6,611

SECTION 3

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS REPORTED DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	4,287	1,245	669	418	100	230	696	563	990	1,114
2. 2010.....	22,225	26,104	26,862	27,205	27,244	27,303	27,318	27,337	27,344	27,359
3. 2011.....	XXX	30,422	35,181	36,292	36,645	36,848	36,937	37,021	37,065	37,110
4. 2012.....	XXX	XXX	27,507	32,832	33,691	34,094	34,278	34,359	34,405	34,443
5. 2013.....	XXX	XXX	XXX	23,678	28,424	29,286	29,719	29,897	29,983	30,023
6. 2014.....	XXX	XXX	XXX	XXX	24,304	28,338	29,463	29,940	30,131	30,244
7. 2015.....	XXX	XXX	XXX	XXX	XXX	23,247	27,833	28,856	29,354	29,526
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	24,638	29,206	30,297	30,766
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	26,107	31,127	32,314
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	26,233	31,114
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	23,796

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 5F - MEDICAL PROFESSIONAL LIABILITY - OCCURRENCE

SECTION 1A

Years in Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS CLOSED WITH LOSS PAYMENT DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	5	11	1	3	9	1	2	2	0	0
2. 2010.....	0	3	3	3	8	10	10	10	11	11
3. 2011.....	XXX	1	1	1	1	1	2	2	2	2
4. 2012.....	XXX	XXX	0	1	3	3	4	5	8	11
5. 2013.....	XXX	XXX	XXX	0	1	2	2	2	2	3
6. 2014.....	XXX	XXX	XXX	XXX	1	1	3	3	5	6
7. 2015.....	XXX	XXX	XXX	XXX	XXX	0	0	0	1	2
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	1	1
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	1	2
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	3
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0

SECTION 2A

Years in Years in Which Premiums Were Earned and Losses Were Incurred	NUMBER OF CLAIMS OUTSTANDING DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	27	24	23	17	12	6	2	1	0	0
2. 2010.....	5	7	12	11	6	2	2	2	1	0
3. 2011.....	XXX	1	1	8	8	6	5	1	1	1
4. 2012.....	XXX	XXX	3	6	14	15	13	9	4	1
5. 2013.....	XXX	XXX	XXX	3	4	7	7	7	6	3
6. 2014.....	XXX	XXX	XXX	XXX	3	8	18	17	10	8
7. 2015.....	XXX	XXX	XXX	XXX	XXX	6	4	13	12	9
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	7	6	16	11
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	9	13	15
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	7	5
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	15

SECTION 3A

Years in Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS REPORTED DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	15	10	19	(2)	5	0	1	2	0	0
2. 2010.....	5	11	26	25	26	26	26	26	26	26
3. 2011.....	XXX	2	4	11	11	12	12	12	12	12
4. 2012.....	XXX	XXX	3	11	21	24	26	27	30	31
5. 2013.....	XXX	XXX	XXX	5	11	20	20	21	21	22
6. 2014.....	XXX	XXX	XXX	XXX	9	17	32	33	34	36
7. 2015.....	XXX	XXX	XXX	XXX	XXX	16	27	37	41	41
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	9	23	43	45
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	15	29	37
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	10	20
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	17

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 5F - MEDICAL PROFESSIONAL LIABILITY - CLAIMS-MADE

SECTION 1B

Years in Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS CLOSED WITH LOSS PAYMENT DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	19	26	4	2	17	2	0	0	0	0
2. 2010.....	0	16	21	22	30	30	30	30	30	30
3. 2011.....	XXX	6	9	14	21	22	24	25	26	26
4. 2012.....	XXX	XXX	1	7	13	17	17	19	19	19
5. 2013.....	XXX	XXX	XXX	1	18	23	27	32	33	35
6. 2014.....	XXX	XXX	XXX	XXX	1	2	9	15	19	19
7. 2015.....	XXX	XXX	XXX	XXX	XXX	2	5	5	10	12
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	2	12	21	23
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1	9	15
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	2	12
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	2

SECTION 2B

Years in Years in Which Premiums Were Earned and Losses Were Incurred	NUMBER OF CLAIMS OUTSTANDING DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	83	37	35	28	14	8	5	3	2	2
2. 2010.....	44	28	20	8	4	4	3	1	1	1
3. 2011.....	XXX	28	35	18	12	6	4	2	1	0
4. 2012.....	XXX	XXX	47	23	19	9	9	2	2	2
5. 2013.....	XXX	XXX	XXX	53	39	27	21	11	10	4
6. 2014.....	XXX	XXX	XXX	XXX	54	34	21	15	9	6
7. 2015.....	XXX	XXX	XXX	XXX	XXX	46	22	18	9	6
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	66	27	8	4
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	52	16	8
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	47	22
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	61

SECTION 3B

Years in Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS REPORTED DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	28	(13)	14	1	4	3	1	0	1	0
2. 2010.....	51	54	54	50	54	54	54	54	54	54
3. 2011.....	XXX	34	58	57	58	58	58	59	59	59
4. 2012.....	XXX	XXX	58	64	66	67	68	68	68	68
5. 2013.....	XXX	XXX	XXX	71	96	99	101	104	106	106
6. 2014.....	XXX	XXX	XXX	XXX	89	92	94	98	99	99
7. 2015.....	XXX	XXX	XXX	XXX	XXX	69	75	76	77	77
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	118	124	126	127
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	88	93	93
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	74	89
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	98

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 5H - OTHER LIABILITY - OCCURRENCE

SECTION 1A

Years in Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS CLOSED WITH LOSS PAYMENT DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	629	429	192	174	(32)	25	23	21	17	12
2. 2010.....	380	781	937	1,063	1,094	1,110	1,138	1,144	1,148	1,150
3. 2011.....	XXX	500	954	1,234	1,304	1,359	1,394	1,407	1,414	1,419
4. 2012.....	XXX	XXX	593	1,286	1,460	1,570	1,652	1,702	1,731	1,741
5. 2013.....	XXX	XXX	XXX	726	1,289	1,542	1,745	1,854	1,922	1,942
6. 2014.....	XXX	XXX	XXX	XXX	664	1,244	1,586	1,794	1,927	1,991
7. 2015.....	XXX	XXX	XXX	XXX	XXX	719	1,455	1,725	2,203	2,319
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	613	1,124	1,451	1,596
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	497	974	1,244
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	498	988
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	447

SECTION 2A

Years in Years in Which Premiums Were Earned and Losses Were Incurred	NUMBER OF CLAIMS OUTSTANDING DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	1,379	943	519	466	376	318	334	275	210	197
2. 2010.....	1,005	519	342	214	137	88	40	23	26	19
3. 2011.....	XXX	1,281	637	362	183	120	49	33	31	21
4. 2012.....	XXX	XXX	1,954	898	387	228	140	93	63	43
5. 2013.....	XXX	XXX	XXX	2,895	785	554	335	207	116	79
6. 2014.....	XXX	XXX	XXX	XXX	1,516	854	589	367	221	137
7. 2015.....	XXX	XXX	XXX	XXX	XXX	2,091	833	599	363	179
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	1,546	899	575	338
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,432	880	618
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,427	854
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,246

SECTION 3A

Years in Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS REPORTED DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	902	182	143	219	(58)	12	108	21	(6)	45
2. 2010.....	2,424	2,964	3,091	3,170	3,175	3,164	3,170	3,171	3,183	3,186
3. 2011.....	XXX	3,368	4,116	4,345	4,323	4,338	4,337	4,346	4,358	4,363
4. 2012.....	XXX	XXX	4,423	5,458	5,378	5,375	5,428	5,462	5,486	5,488
5. 2013.....	XXX	XXX	XXX	6,622	6,191	6,349	6,495	6,551	6,574	6,583
6. 2014.....	XXX	XXX	XXX	XXX	4,290	5,026	5,366	5,515	5,580	5,602
7. 2015.....	XXX	XXX	XXX	XXX	XXX	5,339	6,474	6,782	8,493	8,537
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	3,884	4,690	5,191	5,305
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	3,705	4,582	4,865
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	3,416	4,287
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	3,163

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 5H - OTHER LIABILITY - CLAIMS-MADE

SECTION 1B

Years in Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS CLOSED WITH LOSS PAYMENT DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	177	136	57	34	9	9	16	3	1	1
2. 2010.....	98	272	365	397	416	429	442	443	444	449
3. 2011.....	XXX	92	253	313	361	383	406	411	415	415
4. 2012.....	XXX	XXX	46	123	241	310	332	350	358	360
5. 2013.....	XXX	XXX	XXX	10	340	487	568	609	621	628
6. 2014.....	XXX	XXX	XXX	XXX	193	544	731	823	852	878
7. 2015.....	XXX	XXX	XXX	XXX	XXX	234	619	837	916	945
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	248	671	829	902
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	280	693	901
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	313	756
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	319

SECTION 2B

Years in Years in Which Premiums Were Earned and Losses Were Incurred	NUMBER OF CLAIMS OUTSTANDING DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	273	130	77	39	34	25	9	6	7	28
2. 2010.....	457	173	86	52	32	21	8	8	7	2
3. 2011.....	XXX	446	153	175	67	40	12	7	3	2
4. 2012.....	XXX	XXX	218	450	164	75	44	21	11	9
5. 2013.....	XXX	XXX	XXX	581	440	198	88	41	24	14
6. 2014.....	XXX	XXX	XXX	XXX	1,497	541	253	108	55	24
7. 2015.....	XXX	XXX	XXX	XXX	XXX	1,733	634	263	119	71
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	1,857	563	253	120
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,972	617	255
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	2,273	780
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	2,248

SECTION 3B

Years in Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS REPORTED DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	71	9	6	(1)	4	0	0	0	2	22
2. 2010.....	1,112	1,200	1,216	1,222	1,222	1,224	1,224	1,225	1,225	1,225
3. 2011.....	XXX	1,085	1,103	1,200	1,159	1,162	1,160	1,162	1,163	1,162
4. 2012.....	XXX	XXX	504	874	840	868	886	899	902	903
5. 2013.....	XXX	XXX	XXX	626	1,758	1,862	1,909	1,955	1,961	1,965
6. 2014.....	XXX	XXX	XXX	XXX	3,056	3,359	3,494	3,557	3,584	3,593
7. 2015.....	XXX	XXX	XXX	XXX	XXX	3,736	4,222	4,377	4,422	4,445
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	4,009	4,425	4,555	4,599
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	4,429	4,863	4,982
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	5,263	5,728
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	5,448

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 5R - PRODUCTS LIABILITY - OCCURRENCE

SECTION 1A

Years in Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS CLOSED WITH LOSS PAYMENT DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	63	31	18	7	13	7	8	2	2	2
2. 2010.....	42	65	75	79	85	92	94	94	97	99
3. 2011.....	XXX	25	42	48	53	53	57	61	65	66
4. 2012.....	XXX	XXX	20	43	63	71	78	84	84	85
5. 2013.....	XXX	XXX	XXX	562	1,076	1,143	1,151	1,155	1,160	1,162
6. 2014.....	XXX	XXX	XXX	XXX	31	59	78	87	92	95
7. 2015.....	XXX	XXX	XXX	XXX	XXX	29	60	72	84	89
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	31	68	83	93
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	34	61	82
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	33	64
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	34

SECTION 2A

Years in Years in Which Premiums Were Earned and Losses Were Incurred	NUMBER OF CLAIMS OUTSTANDING DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	137	106	104	63	38	41	30	51	72	90
2. 2010.....	73	31	22	20	9	6	7	8	10	7
3. 2011.....	XXX	63	21	13	14	23	16	8	3	2
4. 2012.....	XXX	XXX	90	50	36	45	28	15	16	13
5. 2013.....	XXX	XXX	XXX	719	202	74	63	45	12	5
6. 2014.....	XXX	XXX	XXX	XXX	79	81	64	12	10	23
7. 2015.....	XXX	XXX	XXX	XXX	XXX	134	60	39	28	18
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	108	44	36	30
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	139	84	71
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	111	50
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	108

SECTION 3A

Years in Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS REPORTED DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	93	26	46	22	13	32	157	173	197	86
2. 2010.....	213	261	280	290	292	296	302	305	310	310
3. 2011.....	XXX	199	257	271	286	301	308	309	309	309
4. 2012.....	XXX	XXX	287	364	412	441	450	457	459	459
5. 2013.....	XXX	XXX	XXX	3,911	4,256	4,353	4,402	4,444	4,456	4,458
6. 2014.....	XXX	XXX	XXX	XXX	315	433	480	492	502	527
7. 2015.....	XXX	XXX	XXX	XXX	XXX	354	535	574	590	599
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	369	447	483	506
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	419	529	566
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	309	391
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	265

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 5R - PRODUCTS LIABILITY - CLAIMS-MADE

SECTION 1B

Years in Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS CLOSED WITH LOSS PAYMENT DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....										
2. 2010.....										
3. 2011.....	XXX									
4. 2012.....	XXX	XXX								
5. 2013.....	XXX	XXX	XX							
6. 2014.....	XXX	XXX	XX	XX						
7. 2015.....	XXX	XXX	XX	XXX	XXX					
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX				
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX			
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX		
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	

SECTION 2B

Years in Years in Which Premiums Were Earned and Losses Were Incurred	NUMBER OF CLAIMS OUTSTANDING DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	0	0	0	0	0	0	0	0	0	0
2. 2010.....	0	0	0	0	0	0	0	0	0	0
3. 2011.....	XXX	0	0	0	0	0	0	0	0	0
4. 2012.....	XXX	XXX	1	0	0	0	0	0	0	0
5. 2013.....	XXX	XXX	XXX	0	0	0	0	0	0	0
6. 2014.....	XXX	XXX	XXX	XXX	0	0	0	0	0	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	2
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1

SECTION 3B

Years in Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE NUMBER OF CLAIMS REPORTED DIRECT AND ASSUMED AT YEAR END									
	1	2	3	4	5	6	7	8	9	10
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
1. Prior.....	0	0	0	0	0	0	0	0	0	0
2. 2010.....	0	0	0	0	0	0	0	0	0	0
3. 2011.....	XXX	0	0	0	0	0	0	0	0	0
4. 2012.....	XXX	XXX	1	1	1	1	1	1	1	1
5. 2013.....	XXX	XXX	XXX	0	0	0	0	0	0	0
6. 2014.....	XXX	XXX	XXX	XXX	0	0	0	0	0	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	2
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	3

Schedule P - Part 5T - Warranty - Section 1

N O N E

Schedule P - Part 5T - Warranty - Section 2

N O N E

Schedule P - Part 5T - Warranty - Section 3

N O N E

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 6C - COMMERCIAL AUTO/TRUCK LIABILITY/MEDICAL

SECTION 1

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED DIRECT AND ASSUMED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	(331)	(68)	(12)	0	0	0	0	0	0	0	0
2. 2010.....	211,328	211,108	211,120	211,122	211,122	211,122	211,122	211,122	211,122	211,122	0
3. 2011.....	XXX	245,568	245,557	245,553	245,553	245,553	245,553	245,553	245,553	245,553	0
4. 2012.....	XXX	XXX	269,927	269,839	269,896	269,896	269,896	269,896	269,896	269,896	0
5. 2013.....	XXX	XXX	XXX	280,459	280,630	280,654	280,647	280,647	280,647	280,647	0
6. 2014.....	XXX	XXX	XXX	XXX	270,415	270,697	270,723	270,723	270,723	270,723	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	261,817	261,806	261,839	261,839	261,839	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	253,553	253,782	253,787	253,785	(1)
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	258,209	258,306	258,291	(15)
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	273,157	273,162	5
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	275,660	275,660
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	275,648
13. Earned Premiums (Sch P-Pt. 1)	210,997	245,279	269,916	280,369	270,642	262,123	253,561	258,471	273,258	275,648	XXX

SECTION 2

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED CEDED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	(153)	17	0	0	0	0	0	0	0	0	0
2. 2010.....	23,905	23,931	23,938	23,938	23,938	23,938	23,938	23,938	23,938	23,938	0
3. 2011.....	XXX	22,474	22,461	22,463	22,463	22,463	22,463	22,463	22,463	22,463	0
4. 2012.....	XXX	XXX	11,641	11,648	11,663	11,663	11,663	11,663	11,663	11,663	0
5. 2013.....	XXX	XXX	XXX	3,516	3,529	3,529	3,529	3,529	3,529	3,529	0
6. 2014.....	XXX	XXX	XXX	XXX	7,182	7,195	7,195	7,195	7,195	7,195	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	6,585	6,592	6,594	6,594	6,594	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	5,976	5,974	5,973	5,973	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	5,938	5,938	5,939	1
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	5,439	5,441	2
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	5,287	5,287
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	5,290
13. Earned Premiums (Sch P-Pt. 1)	23,752	22,517	11,635	3,526	7,210	6,598	5,983	5,939	5,438	5,290	XXX

SCHEDULE P - PART 6D - WORKERS' COMPENSATION

(EXCLUDING EXCESS WORKERS' COMPENSATION)

SECTION 1

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED DIRECT AND ASSUMED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	(1,441)	(1,073)	(271)	(202)	507	(195)	139	0	0	0	0
2. 2010.....	174,602	177,539	177,094	177,039	177,031	177,031	177,024	177,024	177,024	177,015	(9)
3. 2011.....	XXX	225,517	231,694	231,670	231,578	231,519	231,510	231,510	231,510	231,510	0
4. 2012.....	XXX	XXX	264,390	273,747	273,635	273,481	273,422	273,418	273,418	273,421	3
5. 2013.....	XXX	XXX	XXX	290,517	298,946	299,679	298,833	298,792	298,786	298,792	7
6. 2014.....	XXX	XXX	XXX	XXX	317,178	330,332	329,471	329,241	329,217	329,259	42
7. 2015.....	XXX	XXX	XXX	XXX	XXX	341,229	353,702	353,558	353,495	353,477	(17)
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	364,295	377,882	377,468	377,203	(265)
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	382,824	395,493	396,003	511
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	389,672	405,202	15,531
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	386,733	386,733
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	402,534
13. Earned Premiums (Sch P-Pt. 1)	173,160	227,381	269,851	299,592	325,903	354,709	375,124	395,993	401,833	402,534	XXX

SECTION 2

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED CEDED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	26	0	0	0	0	0	0	0	0	0	0
2. 2010.....	16,524	16,525	16,525	16,525	16,525	16,525	16,525	16,525	16,525	16,525	0
3. 2011.....	XXX	13,853	13,853	13,853	13,853	13,853	13,853	13,853	13,853	13,853	0
4. 2012.....	XXX	XXX	15,579	15,580	15,580	15,580	15,580	15,580	15,580	15,580	0
5. 2013.....	XXX	XXX	XXX	13,919	13,919	13,919	13,919	13,919	13,919	13,919	0
6. 2014.....	XXX	XXX	XXX	XXX	34,740	34,740	34,740	34,740	34,740	34,740	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	45,434	45,434	45,434	45,434	45,434	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	53,659	53,659	53,659	53,659	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	54,754	54,754	54,754	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	51,324	51,324	0
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	50,389	50,389
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	50,389
13. Earned Premiums (Sch P-Pt. 1)	16,550	13,855	15,578	13,919	34,740	45,434	53,659	54,754	51,324	50,389	XXX

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 6E - COMMERCIAL MULTIPLE PERIL

SECTION 1

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED DIRECT AND ASSUMED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	(2,720)	(179)	(70)	(25)	(8)	0	0	0	0	0	0
2. 2010.....	594,575	594,683	594,674	594,662	594,661	594,661	594,661	594,661	594,661	594,661	0
3. 2011.....	XXX	732,450	735,709	735,610	735,582	735,578	735,578	735,578	735,578	735,578	0
4. 2012.....	XXX	XXX	794,431	796,502	796,454	796,408	796,394	796,394	796,394	796,394	0
5. 2013.....	XXX	XXX	XXX	836,075	839,047	838,983	838,937	838,930	838,930	838,930	0
6. 2014.....	XXX	XXX	XXX	XXX	877,387	881,242	881,066	881,037	880,984	880,984	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	923,685	926,898	926,703	926,678	926,676	(2)
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	971,054	974,515	974,208	974,164	(44)
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,016,779	1,019,250	1,019,610	360
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,071,964	1,076,008	4,044
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,118,143	1,118,143
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,122,501
13. Earned Premiums (Sch P-Pt. 1)	591,855	732,379	797,611	838,011	880,274	927,427	974,030	1,020,009	1,074,050	1,122,501	XXX

SECTION 2

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED CEDED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	29	0	0	0	0	0	0	0	0	0	0
2. 2010.....	74,504	74,544	74,544	74,544	74,544	74,544	74,544	74,544	74,544	74,544	0
3. 2011.....	XXX	98,133	98,149	98,149	98,149	98,149	98,149	98,149	98,149	98,149	0
4. 2012.....	XXX	XXX	124,971	124,972	124,972	124,972	124,972	124,972	124,972	124,972	0
5. 2013.....	XXX	XXX	XXX	131,812	131,812	131,812	131,812	131,812	131,812	131,812	0
6. 2014.....	XXX	XXX	XXX	XXX	123,473	123,472	123,472	123,472	123,472	123,472	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	125,546	125,524	125,524	125,524	125,524	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	131,630	131,628	131,628	131,631	3
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	143,797	143,826	143,869	43
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	137,928	138,011	83
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	138,369	138,369
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	138,498
13. Earned Premiums (Sch P-Pt. 1)	74,533	98,174	124,987	131,812	123,473	125,545	131,609	143,795	137,957	138,498	XXX

SCHEDULE P - PART 6H - OTHER LIABILITY - OCCURRENCE

SECTION 1A

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED DIRECT AND ASSUMED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	(7)	(31)	(12)	(1)	0	0	0	0	0	0	0
2. 2010.....	150,072	150,005	149,979	149,977	149,977	149,977	149,977	149,977	149,977	149,977	0
3. 2011.....	XXX	175,427	175,681	175,695	175,691	175,689	175,689	175,689	175,689	175,689	0
4. 2012.....	XXX	XXX	184,501	184,777	184,807	184,783	184,783	184,783	184,783	184,783	0
5. 2013.....	XXX	XXX	XXX	215,893	216,178	216,107	216,104	216,104	216,104	216,104	0
6. 2014.....	XXX	XXX	XXX	XXX	230,595	231,119	230,964	230,955	230,955	230,955	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	242,247	242,836	242,867	242,865	242,865	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	246,946	247,449	247,333	247,320	(13)
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	254,093	253,925	254,131	206
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	268,115	268,822	707
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	290,869	290,869
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	291,769
13. Earned Premiums (Sch P-Pt. 1)	150,065	175,330	184,716	216,181	230,905	242,676	247,377	254,616	267,830	291,769	XXX

SECTION 2A

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED CEDED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	1	0	0	0	0	0	0	0	0	0	0
2. 2010.....	40,919	40,923	40,928	40,928	40,928	40,928	40,928	40,928	40,928	40,928	0
3. 2011.....	XXX	52,095	52,150	52,150	52,150	52,150	52,150	52,150	52,150	52,150	0
4. 2012.....	XXX	XXX	51,415	51,433	51,433	51,433	51,433	51,433	51,433	51,433	0
5. 2013.....	XXX	XXX	XXX	58,524	58,524	58,525	58,525	58,525	58,525	58,525	0
6. 2014.....	XXX	XXX	XXX	XXX	56,970	56,972	56,972	56,972	56,972	56,972	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	50,092	50,092	50,092	50,092	50,092	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	51,575	51,575	51,575	51,575	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	58,657	58,652	58,652	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	69,301	69,299	(1)
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	89,476	89,476
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	89,475
13. Earned Premiums (Sch P-Pt. 1)	40,920	52,099	51,475	58,541	56,970	50,095	51,575	58,657	69,295	89,475	XXX

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 6H - OTHER LIABILITY - CLAIMS-MADE
SECTION 1B

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED DIRECT AND ASSUMED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	0	0	0	0	0	0	0	0	0	0	0
2. 2010.....	49,502	49,502	49,502	49,502	49,502	49,502	49,502	49,502	49,502	49,502	0
3. 2011.....	XXX	65,246	65,246	65,246	65,246	65,246	65,246	65,246	65,246	65,246	0
4. 2012.....	XXX	XXX	97,984	97,984	97,984	97,984	97,984	97,984	97,984	97,984	0
5. 2013.....	XXX	XXX	XXX	121,080	121,080	121,080	121,080	121,080	121,080	121,080	0
6. 2014.....	XXX	XXX	XXX	XXX	148,707	148,707	148,707	148,707	148,707	148,707	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	171,819	171,819	171,819	171,819	171,819	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	187,689	187,689	187,689	187,689	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	201,728	201,728	201,728	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	221,810	221,810	0
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	241,856	241,856
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	241,856
13. Earned Premiums (Sch P-Pt. 1)	49,502	65,246	97,984	121,080	148,707	171,819	187,689	201,728	221,810	241,856	XXX

SECTION 2B

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED CEDED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	0	0	0	0	0	0	0	0	0	0	0
2. 2010.....	10,795	10,795	10,795	10,795	10,795	10,795	10,795	10,795	10,795	10,795	0
3. 2011.....	XXX	14,621	14,621	14,621	14,621	14,621	14,621	14,621	14,621	14,621	0
4. 2012.....	XXX	XXX	19,360	19,360	19,360	19,360	19,360	19,360	19,360	19,360	0
5. 2013.....	XXX	XXX	XXX	22,401	22,401	22,401	22,401	22,401	22,401	22,401	0
6. 2014.....	XXX	XXX	XXX	XXX	18,126	18,126	18,126	18,126	18,126	18,126	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	14,987	14,987	14,987	14,987	14,987	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	8,916	8,916	8,916	8,916	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	9,361	9,361	9,361	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	11,498	11,498	0
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	14,744	14,744
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	14,744
13. Earned Premiums (Sch P-Pt. 1)	10,795	14,621	19,360	22,401	18,126	14,987	8,916	9,361	11,498	14,744	XXX

SCHEDULE P - PART 6M - INTERNATIONAL
SECTION 1

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED DIRECT AND ASSUMED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	0	0	0	0	0	0	0	0	0	0	0
2. 2010.....	0	0	0	0	0	0	0	0	0	0	0
3. 2011.....	XXX	0	0	0	0	0	0	0	0	0	0
4. 2012.....	XXX	XXX	0	0	0	0	0	0	0	0	0
5. 2013.....	XXX	XXX	XXX	0	0	0	0	0	0	0	0
6. 2014.....	XXX	XXX	XXX	XXX	0	0	0	0	0	0	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	356	356	0
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	7	7
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	7
13. Earned Premiums (Sch P-Pt. 1)	0	0	0	0	0	0	0	0	356	7	XXX

SECTION 2

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED CEDED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	0	0	0	0	0	0	0	0	0	0	0
2. 2010.....	0	0	0	0	0	0	0	0	0	0	0
3. 2011.....	XXX	0	0	0	0	0	0	0	0	0	0
4. 2012.....	XXX	XXX	0	0	0	0	0	0	0	0	0
5. 2013.....	XXX	XXX	XXX	0	0	0	0	0	0	0	0
6. 2014.....	XXX	XXX	XXX	XXX	0	0	0	0	0	0	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	38	38
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	38
13. Earned Premiums (Sch P-Pt. 1)	0	0	0	0	0	0	0	0	0	38	XXX

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 6N - REINSURANCE - NONPROPORTIONAL ASSUMED PROPERTY

SECTION 1

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED DIRECT AND ASSUMED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	0	0	0	0	0	0	0	0	0	0	0
2. 2010.....	14	14	14	14	14	14	14	14	14	14	0
3. 2011.....	XXX	2	2	2	2	2	2	2	2	2	0
4. 2012.....	XXX	XXX	0	0	0	0	0	0	0	0	0
5. 2013.....	XXX	XXX	XXX	13	13	13	13	13	13	13	0
6. 2014.....	XXX	XXX	XXX	XXX	0	0	0	0	0	0	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0
13. Earned Premiums (Sch P-Pt. 1)	14	2	0	13	0	0	0	0	0	0	XXX

SECTION 2

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED CEDED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....											
2. 2010.....											
3. 2011.....	XXX										
4. 2012.....	XXX	XXX									
5. 2013.....	XXX	XXX	XXX								
6. 2014.....	XXX	XXX	XXX	XXX							
7. 2015.....	XXX	XXX	XXX	XXX	XXX						
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX					
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX				
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX			
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX		
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
13. Earned Premiums (Sch P-Pt. 1)											XXX

NONE

SCHEDULE P - PART 6O - REINSURANCE - NONPROPORTIONAL ASSUMED LIABILITY

SECTION 1

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED DIRECT AND ASSUMED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	0	0	0	0	0	0	0	0	0	0	0
2. 2010.....	0	0	0	0	0	0	0	0	0	0	0
3. 2011.....	XXX	0	0	0	0	0	0	0	0	0	0
4. 2012.....	XXX	XXX	0	0	0	0	0	0	0	0	0
5. 2013.....	XXX	XXX	XXX	0	0	0	0	0	0	0	0
6. 2014.....	XXX	XXX	XXX	XXX	0	0	0	0	0	0	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	73	73	73	73	73	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	7	7	7	7	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0	0
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	0
13. Earned Premiums (Sch P-Pt. 1)	0	0	0	0	0	73	7	0	0	0	XXX

SECTION 2

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED CEDED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....											
2. 2010.....											
3. 2011.....	XXX										
4. 2012.....	XXX	XXX									
5. 2013.....	XXX	XXX	XXX								
6. 2014.....	XXX	XXX	XXX	XXX							
7. 2015.....	XXX	XXX	XXX	XXX	XXX						
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX					
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX				
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX			
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX		
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	
13. Earned Premiums (Sch P-Pt. 1)											XXX

NONE

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE P - PART 6R - PRODUCTS LIABILITY - OCCURRENCE

SECTION 1A

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED DIRECT AND ASSUMED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	(156)	(7)	(2)	(56)	0	0	0	0	0	0	0
2. 2010.....	8,402	8,330	8,321	8,298	8,298	8,298	8,298	8,298	8,298	8,298	0
3. 2011.....	XXX	9,207	9,322	9,341	9,339	9,339	9,339	9,339	9,339	9,339	0
4. 2012.....	XXX	XXX	9,127	9,314	9,309	9,307	9,307	9,307	9,307	9,307	0
5. 2013.....	XXX	XXX	XXX	9,815	10,050	10,051	10,051	10,051	10,051	10,051	0
6. 2014.....	XXX	XXX	XXX	XXX	12,548	12,758	12,739	12,738	12,738	12,738	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	14,415	14,480	14,470	14,469	14,469	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	15,801	15,816	15,818	15,810	(8)
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	16,791	16,872	16,881	9
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	18,832	19,195	363
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	20,078	20,078
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	20,441
13. Earned Premiums (Sch P-Pt. 1)	8,246	9,128	9,231	9,942	12,776	14,623	15,846	16,795	18,915	20,441	XXX

SECTION 2A

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED CEDED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	0	0	0	0	0	0	0	0	0	0	0
2. 2010.....	1,211	1,210	1,210	1,210	1,210	1,210	1,210	1,210	1,210	1,210	0
3. 2011.....	XXX	631	632	632	632	632	632	632	632	632	0
4. 2012.....	XXX	XXX	113	108	108	108	108	108	108	108	0
5. 2013.....	XXX	XXX	XXX	97	97	98	98	98	98	98	0
6. 2014.....	XXX	XXX	XXX	XXX	94	95	95	95	95	95	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	388	389	389	389	389	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	372	372	372	372	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	473	474	474	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	485	485	0
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	651	651
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	651
13. Earned Premiums (Sch P-Pt. 1)	1,211	631	113	93	94	388	374	473	487	651	XXX

SCHEDULE P - PART 6R - PRODUCTS LIABILITY - CLAIMS-MADE

SECTION 1B

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED DIRECT AND ASSUMED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	0	0	0	0	0	0	0	0	0	0	0
2. 2010.....	0	0	0	0	0	0	0	0	0	0	0
3. 2011.....	XXX	18	18	18	18	18	18	18	18	18	0
4. 2012.....	XXX	XXX	42	42	42	42	42	42	42	42	0
5. 2013.....	XXX	XXX	XXX	2	2	2	2	2	2	2	0
6. 2014.....	XXX	XXX	XXX	XXX	0	0	0	0	0	0	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	165	165	165	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	1,027	1,027	0
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	2,402	2,402
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	2,402
13. Earned Premiums (Sch P-Pt. 1)	0	18	42	2	0	0	0	165	1,027	2,402	XXX

SECTION 2B

Years in Which Premiums Were Earned and Losses Were Incurred	CUMULATIVE PREMIUMS EARNED CEDED AT YEAR END (\$000 OMITTED)										11 Current Year Premiums Earned
	1	2	3	4	5	6	7	8	9	10	
	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	
1. Prior.....	0	0	0	0	0	0	0	0	0	0	0
2. 2010.....	(10)	(10)	(10)	(10)	(10)	(10)	(10)	(10)	(10)	(10)	0
3. 2011.....	XXX	2	2	2	2	2	2	2	2	2	0
4. 2012.....	XXX	XXX	2	2	2	2	2	2	2	2	0
5. 2013.....	XXX	XXX	XXX	0	0	0	0	0	0	0	0
6. 2014.....	XXX	XXX	XXX	XXX	0	0	0	0	0	0	0
7. 2015.....	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0	0
8. 2016.....	XXX	XXX	XXX	XXX	XXX	XXX	0	0	0	0	0
9. 2017.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	4	4	4	0
10. 2018.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	22	22	0
11. 2019.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	111	111
12. Totals.....	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	XXX	111
13. Earned Premiums (Sch P-Pt. 1)	(10)	2	2	0	0	0	0	4	22	111	XXX

Schedule P - Part 7A - Section 1 - Primary Loss Sensitive Contracts

N O N E

Schedule P - Part 7A - Section 2 - Primary Loss Sensitive Contracts

N O N E

Schedule P - Part 7A - Section 3 - Primary Loss Sensitive Contracts

N O N E

Schedule P - Part 7A - Section 4 - Primary Loss Sensitive Contracts

N O N E

Schedule P - Part 7A - Section 5 - Primary Loss Sensitive Contracts

N O N E

Schedule P - Part 7B - Section 1 - Reinsurance Loss Sensitive Contracts

N O N E

Schedule P - Part 7B - Section 2 - Reinsurance Loss Sensitive Contracts

N O N E

Schedule P - Part 7B - Section 3 - Reinsurance Loss Sensitive Contracts

N O N E

Schedule P - Part 7B - Section 4 - Reinsurance Loss Sensitive Contracts

N O N E

Schedule P - Part 7B - Section 5 - Reinsurance Loss Sensitive Contracts

N O N E

Schedule P - Part 7B - Section 6 - Reinsurance Loss Sensitive Contracts

N O N E

Schedule P - Part 7B - Section 7 - Reinsurance Loss Sensitive Contracts

N O N E

SCHEDULE T - EXHIBIT OF PREMIUMS WRITTEN

Allocated by States and Territories										
States, Etc.	1	Gross Premiums, Including Policy and Membership Fees, Less Return Premiums and Premiums on Policies Not Taken		4	5	6	7	8	9	
		2	3							
	Active Status (a)	Direct Premiums Written	Direct Premiums Earned	Dividends Paid or Credited to Policyholders on Direct Business	Direct Losses Paid (Deducting Salvage)	Direct Losses Incurred	Direct Losses Unpaid	Finance and Service Charges Not Included in Premiums	Direct Premiums Written for Federal Purchasing Groups (Included in Column 2)	
1. Alabama	AL	L	16,383,875	15,920,481	0	9,875,190	7,240,092	15,047,533	14,910	0
2. Alaska	AK	L	2,155,817	2,483,121	0	2,348,524	2,415,481	1,773,456	851	0
3. Arizona	AZ	L	46,488,598	44,048,564	375	18,459,956	35,345,442	47,455,596	97,041	0
4. Arkansas	AR	L	30,152,217	30,735,007	277	16,958,875	26,618,688	26,347,099	71,490	0
5. California	CA	L	396,645,727	389,952,757	0	174,868,922	168,037,153	423,018,674	537,864	0
6. Colorado	CO	L	64,640,565	63,184,803	259	38,687,837	30,225,643	44,986,653	106,265	0
7. Connecticut	CT	L	170,647,675	164,301,922	45,291	68,989,533	81,624,579	127,337,914	693,888	0
8. Delaware	DE	L	7,678,112	7,141,060	273	2,491,846	2,423,824	4,125,554	15,528	0
9. District of Columbia	DC	L	24,460,546	22,856,024	482	5,404,828	7,158,589	21,129,907	28,608	0
10. Florida	FL	L	97,037,542	95,921,746	285	37,510,258	49,438,099	110,636,740	28,702	0
11. Georgia	GA	L	149,676,474	147,061,013	9,129	68,411,118	75,030,109	97,513,855	376,403	0
12. Hawaii	HI	L	2,946,329	2,495,576	0	1,261,671	1,820,980	2,027,656	410	0
13. Idaho	ID	L	6,206,645	6,111,496	0	20,958,089	21,088,934	4,166,111	6,142	0
14. Illinois	IL	L	239,531,719	233,763,961	7,988	124,686,987	168,976,085	168,213,461	678,015	0
15. Indiana	IN	L	95,018,313	94,570,640	81	52,913,779	68,295,307	71,218,404	274,794	0
16. Iowa	IA	L	6,276,355	6,194,077	0	1,937,668	3,253,158	3,698,682	5,118	0
17. Kansas	KS	L	8,615,578	8,812,466	0	13,973,005	3,983,076	12,481,018	11,726	0
18. Kentucky	KY	L	18,302,747	17,439,142	41	4,174,541	5,310,611	18,678,149	15,619	0
19. Louisiana	LA	L	75,720,209	78,379,744	0	36,870,581	45,217,152	64,346,150	106,865	0
20. Maine	ME	L	124,482,207	123,121,268	240	47,826,777	42,697,135	84,953,576	618,013	0
21. Maryland	MD	L	57,862,345	56,263,523	2,310	21,454,963	19,554,986	37,110,298	65,190	0
22. Massachusetts	MA	L	451,092,698	446,068,000	76,773	169,218,220	178,210,661	234,380,124	3,063,114	0
23. Michigan	MI	L	1,070,601,146	1,029,069,368	4,764	579,712,663	642,282,700	1,422,017,369	3,184,478	0
24. Minnesota	MN	L	86,233,608	82,172,396	75,619	30,136,248	47,769,958	62,604,702	107,175	0
25. Mississippi	MS	L	9,122,995	9,113,254	0	5,628,216	5,254,829	9,082,570	7,758	0
26. Missouri	MO	L	25,191,989	25,769,855	2,943	13,777,316	12,673,354	16,872,604	34,578	0
27. Montana	MT	L	4,610,934	4,366,533	0	3,432,901	3,758,252	2,378,730	3,270	0
28. Nebraska	NE	L	3,982,405	3,744,998	0	771,108	1,066,298	2,619,804	3,515	0
29. Nevada	NV	L	16,843,490	15,514,236	213	8,461,246	8,178,345	12,867,314	22,644	0
30. New Hampshire	NH	L	82,924,904	81,542,400	6,153	27,737,059	30,928,554	54,320,847	320,366	0
31. New Jersey	NJ	L	221,794,348	217,081,516	840	83,667,799	82,456,158	216,956,049	505,956	0
32. New Mexico	NM	L	7,177,836	6,815,871	0	9,492,604	11,076,234	6,191,438	5,699	0
33. New York	NY	L	387,064,647	386,406,652	57,614	204,857,469	207,953,422	488,860,054	1,312,309	0
34. North Carolina	NC	L	80,770,938	77,580,681	6,583	35,225,391	25,501,053	48,031,822	182,737	0
35. North Dakota	ND	L	3,834,559	3,620,954	0	766,025	1,558,758	1,384,949	315	0
36. Ohio	OH	L	72,500,253	71,253,279	0	34,967,577	46,149,269	45,912,757	222,134	0
37. Oklahoma	OK	L	44,237,282	41,820,032	1,825	36,908,906	36,659,751	20,483,446	75,980	0
38. Oregon	OR	L	36,147,039	35,797,023	0	18,677,396	21,753,590	33,083,090	53,046	0
39. Pennsylvania	PA	L	86,058,254	80,722,074	38,574	32,061,317	42,127,050	68,637,990	163,818	0
40. Rhode Island	RI	L	20,557,682	20,019,285	1,552	5,069,602	8,530,410	15,283,328	32,111	0
41. South Carolina	SC	L	41,518,383	38,142,024	0	15,690,396	23,519,696	30,609,034	65,094	0
42. South Dakota	SD	L	4,149,289	3,799,339	0	774,468	2,716,044	1,661,008	2,601	0
43. Tennessee	TN	L	96,429,012	95,044,920	1,493	38,675,100	50,283,143	61,942,106	237,421	0
44. Texas	TX	L	255,689,410	249,285,991	1,566,684	141,288,480	179,670,302	196,242,939	417,624	0
45. Utah	UT	L	20,411,236	19,646,934	94	5,108,369	8,394,258	15,141,896	36,800	0
46. Vermont	VT	L	14,651,408	13,791,722	300	3,287,891	4,567,762	10,501,939	25,590	0
47. Virginia	VA	L	131,412,719	124,674,548	14,321	50,885,694	39,903,715	66,207,076	314,014	0
48. Washington	WA	L	57,507,372	54,190,427	0	13,242,833	19,796,850	31,677,161	76,228	0
49. West Virginia	WV	L	6,383,260	6,116,283	0	2,359,379	2,176,727	3,918,409	4,992	0
50. Wisconsin	WI	L	101,076,167	94,698,983	1,241,762	41,680,638	49,047,304	57,956,458	266,589	0
51. Wyoming	WY	L	2,242,087	2,269,060	0	2,906,321	5,147,741	2,881,885	1,837	0
52. American Samoa	AS	N	0	0	0	0	0	0	0	0
53. Guam	GU	N	0	0	0	0	0	0	0	0
54. Puerto Rico	PR	N	12,838	12,521	0	0	(353,219)	(97)	0	0
55. U.S. Virgin Islands	VI	N	0	0	0	0	0	0	0	0
56. Northern Mariana Islands	MP	N	0	0	0	0	0	0	0	0
57. Canada	CAN	N	315,053	247,054	0	24,858	72,246	49,254	0	0
58. Aggregate other alien	OT	XXX	1,713,492	1,453,288	0	68,761	493,286	424,525	0	0
59. Totals	XXX		5,085,188,328	4,952,609,892	3,165,138	2,386,627,199	2,665,079,624	4,627,449,066	14,503,235	0
DETAILS OF WRITE-INS										
58999. Totals (Lines 58001 through 58003 plus 58998)(Line 58 above)	XXX		1,713,492	1,453,288	0	68,761	493,286	424,525	0	0

(a) Active Status Counts:

L - Licensed or Chartered - Licensed insurance carrier or domiciled RRG.....	51	R - Registered - Non-domiciled RRGs.....	0
E - Eligible - Reporting entities eligible or approved to write surplus lines in the state (other than their state of domicile - see DSLI).....	0	Q - Qualified - Qualified or accredited reinsurer.....	0
D - Domestic Surplus Lines Insurer (DSLI) - Reporting entities authorized to write surplus lines in the state of domicile.....	0	N - None of the above - Not allowed to write business in the state.....	6

(b) Explanation of basis of allocation of premiums by states, etc.

Fire, Allied Lines, Homeowners, Commercial multiple peril, Earthquake, Glass, Burglary, Boiler and Machinery - location of property insured. Ocean Marine - state contract was negotiated. Inland Marine - location of insured. Liability other than auto - location of insured plant. Auto liability and physical damage - place of principal garage. Workers' Compensation - state in which work is performed. Fidelity: forgery bonds - location of insured; of employer; All Other - location of employer. Surety: Judicial bonds - location of court; License bonds - location of obligee; Contracts - location of work; Supply bonds - location of contractors; All other - location of principal.

SCHEDULE D - SUMMARY BY COUNTRY

Long-Term Bonds and Stocks OWNED December 31 of Current Year

Description		1 Book/Adjusted Carrying Value	2 Fair Value	3 Actual Cost	4 Par Value of Bonds
BONDS					
Governments (Including all obligations guaranteed by governments)	1. United States	207,713,943	213,420,338	206,902,243	209,318,426
	2. Canada	263,621	319,930	274,024	250,000
	3. Other Countries	0	0	0	0
	4. Totals	207,977,564	213,740,268	207,176,267	209,568,426
U.S. States, Territories and Possessions (Direct and guaranteed)					
	5. Totals	137,238,639	142,420,844	139,949,467	135,275,000
U.S. Political Subdivisions of States, Territories and Possessions (Direct and guaranteed)					
	6. Totals	180,056,466	183,391,284	184,726,307	179,015,000
U.S. Special Revenue and Special Assessment Obligations and all Non-Guaranteed Obligations of Agencies and Authorities of Governments and their Political Subdivisions					
	7. Totals	1,425,474,186	1,456,567,844	1,429,127,957	1,429,925,634
Industrial and Miscellaneous, SVO Identified Funds, Unaffiliated Bank Loans and Hybrid Securities (unaffiliated)	8. United States	3,662,629,919	3,821,051,006	3,672,283,630	3,666,946,403
	9. Canada	122,143,952	127,119,156	122,257,531	122,620,000
	10. Other Countries	412,927,722	429,684,197	412,914,862	413,655,000
	11. Totals	4,197,701,593	4,377,854,359	4,207,456,023	4,203,221,403
Parent, Subsidiaries and Affiliates	12. Totals	0	0	0	0
	13. Total Bonds	6,148,448,448	6,373,974,599	6,168,436,021	6,157,005,463
PREFERRED STOCKS					
Industrial and Miscellaneous (unaffiliated)	14. United States	4,402,904	4,875,904	4,403,219	
	15. Canada	0	0	0	
	16. Other Countries	0	0	0	
	17. Totals	4,402,904	4,875,904	4,403,219	
Parent, Subsidiaries and Affiliates	18. Totals	0	0	0	
	19. Total Preferred Stocks	4,402,904	4,875,904	4,403,219	
COMMON STOCKS					
Industrial and Miscellaneous (unaffiliated)	20. United States	569,962,073	569,962,073	386,896,618	
	21. Canada	5,728,749	5,728,749	5,776,310	
	22. Other Countries	0	0	0	
	23. Totals	575,690,822	575,690,822	392,672,928	
Parent, Subsidiaries and Affiliates	24. Totals	37,965,623	37,965,623	52,971,807	
	25. Total Common Stocks	613,656,445	613,656,445	445,644,735	
	26. Total Stocks	618,059,349	618,532,349	450,047,954	
	27. Total Bonds and Stocks	6,766,507,797	6,992,506,948	6,618,483,975	

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY
SCHEDULE D - PART 1A - SECTION 1

Quality and Maturity Distribution of All Bonds Owned December 31, at Book/Adjusted Carrying Values by Major Types of Issues and NAIC Designations

NAIC Designation	1 1 Year or Less	2 Over 1 Year Through 5 Years	3 Over 5 Years Through 10 Years	4 Over 10 Years Through 20 Years	5 Over 20 Years	6 No Maturity Date	7 Total Current Year	8 Col. 7 as a % of Line 11.7	9 Total from Col. 7 Prior Year	10 % From Col. 8 Prior Year	11 Total Publicly Traded	12 Total Privately Placed (a)
1. U.S. Governments												
1.1 NAIC 1	28,284,391	93,830,530	64,576,839	1,517,420	19,504,763	XXX	207,713,943	3.3	162,970,884	2.8	207,713,943	0
1.2 NAIC 2	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
1.3 NAIC 3	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
1.4 NAIC 4	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
1.5 NAIC 5	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
1.6 NAIC 6	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
1.7 Totals	28,284,391	93,830,530	64,576,839	1,517,420	19,504,763	XXX	207,713,943	3.3	162,970,884	2.8	207,713,943	0
2. All Other Governments												
2.1 NAIC 1	0	0	263,621	0	0	XXX	263,621	0.0	265,355	0.0	263,621	0
2.2 NAIC 2	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
2.3 NAIC 3	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
2.4 NAIC 4	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
2.5 NAIC 5	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
2.6 NAIC 6	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
2.7 Totals	0	0	263,621	0	0	XXX	263,621	0.0	265,355	0.0	263,621	0
3. U.S. States, Territories and Possessions etc., Guaranteed												
3.1 NAIC 1	21,912,710	49,449,387	56,309,070	8,283,309	1,284,163	XXX	137,238,639	2.2	130,961,244	2.2	137,238,639	0
3.2 NAIC 2	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
3.3 NAIC 3	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
3.4 NAIC 4	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
3.5 NAIC 5	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
3.6 NAIC 6	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
3.7 Totals	21,912,710	49,449,387	56,309,070	8,283,309	1,284,163	XXX	137,238,639	2.2	130,961,244	2.2	137,238,639	0
4. U.S. Political Subdivisions of States, Territories and Possessions , Guaranteed												
4.1 NAIC 1	22,422,159	70,681,790	68,032,517	18,920,000	0	XXX	180,056,466	2.9	232,668,205	3.9	180,056,466	0
4.2 NAIC 2	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
4.3 NAIC 3	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
4.4 NAIC 4	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
4.5 NAIC 5	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
4.6 NAIC 6	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
4.7 Totals	22,422,159	70,681,790	68,032,517	18,920,000	0	XXX	180,056,466	2.9	232,668,205	3.9	180,056,466	0
5. U.S. Special Revenue & Special Assessment Obligations, etc., Non-Guaranteed												
5.1 NAIC 1	168,132,278	477,513,027	494,726,232	249,541,683	46,369,299	XXX	1,436,282,519	23.1	1,292,299,284	21.9	1,434,472,519	1,810,000
5.2 NAIC 2	609,537	2,896,870	208,547	0	1,018,766	XXX	4,733,720	0.1	3,190,584	0.1	1,018,766	3,714,954
5.3 NAIC 3	1,400,795	0	0	0	0	XXX	1,400,795	0.0	2,719,169	0.0	1,400,795	0
5.4 NAIC 4	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
5.5 NAIC 5	0	0	0	0	0	XXX	0	0.0	4,279,744	0.1	0	0
5.6 NAIC 6	0	0	0	0	300,404	XXX	300,404	0.0	312,919	0.0	0	300,404
5.7 Totals	170,142,610	480,409,897	494,934,779	249,541,683	47,688,469	XXX	1,442,717,438	23.2	1,302,801,700	22.1	1,436,892,080	5,825,358

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY
SCHEDULE D - PART 1A - SECTION 1 (Continued)

Quality and Maturity Distribution of All Bonds Owned December 31, at Book/Adjusted Carrying Values by Major Types of Issues and NAIC Designations

NAIC Designation	1 1 Year or Less	2 Over 1 Year Through 5 Years	3 Over 5 Years Through 10 Years	4 Over 10 Years Through 20 Years	5 Over 20 Years	6 No Maturity Date	7 Total Current Year	8 Col. 7 as a % of Line 11.7	9 Total from Col. 7 Prior Year	10 % From Col. 8 Prior Year	11 Total Publicly Traded	12 Total Privately Placed (a)
6. Industrial & Miscellaneous (Unaffiliated)												
6.1 NAIC 1	203,233,211	939,377,471	1,085,836,897	13,538,562	11,932,443	XXX	2,253,918,584	36.3	2,197,022,099	37.3	1,825,153,739	428,764,845
6.2 NAIC 2	97,986,289	669,418,125	840,795,211	67,634,890	18,521,589	XXX	1,694,356,104	27.3	1,569,915,355	26.6	1,451,565,048	242,791,056
6.3 NAIC 3	6,025,228	82,326,528	72,176,683	0	0	XXX	160,528,439	2.6	169,432,458	2.9	97,091,109	63,437,330
6.4 NAIC 4	4,552,863	64,564,090	59,742,335	1,200,000	0	XXX	130,059,288	2.1	113,703,217	1.9	67,951,755	62,107,533
6.5 NAIC 5	156,377	2,716,086	1,139,364	2,017,441	0	XXX	6,029,268	0.1	9,858,184	0.2	2,000,000	4,029,268
6.6 NAIC 6	0	0	1,335,000	0	3,798	XXX	1,338,798	0.0	3,801	0.0	3,799	1,334,999
6.7 Totals	311,953,968	1,758,402,300	2,061,025,490	84,390,893	30,457,830	XXX	4,246,230,481	68.3	4,059,935,114	68.9	3,443,765,450	802,465,031
7. Hybrid Securities												
7.1 NAIC 1	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
7.2 NAIC 2	0	129,023	0	0	1,516,018	XXX	1,645,041	0.0	1,656,153	0.0	1,645,041	0
7.3 NAIC 3	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
7.4 NAIC 4	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
7.5 NAIC 5	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
7.6 NAIC 6	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
7.7 Totals	0	129,023	0	0	1,516,018	XXX	1,645,041	0.0	1,656,153	0.0	1,645,041	0
8. Parent, Subsidiaries and Affiliates												
8.1 NAIC 1	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
8.2 NAIC 2	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
8.3 NAIC 3	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
8.4 NAIC 4	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
8.5 NAIC 5	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
8.6 NAIC 6	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
8.7 Totals	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
9. SVO Identified Funds												
9.1 NAIC 1	XXX	XXX	XXX	XXX	XXX	0	0	0.0	0	0.0	0	0
9.2 NAIC 2	XXX	XXX	XXX	XXX	XXX	0	0	0.0	0	0.0	0	0
9.3 NAIC 3	XXX	XXX	XXX	XXX	XXX	0	0	0.0	0	0.0	0	0
9.4 NAIC 4	XXX	XXX	XXX	XXX	XXX	0	0	0.0	0	0.0	0	0
9.5 NAIC 5	XXX	XXX	XXX	XXX	XXX	0	0	0.0	0	0.0	0	0
9.6 NAIC 6	XXX	XXX	XXX	XXX	XXX	0	0	0.0	0	0.0	0	0
9.7 Totals	XXX	XXX	XXX	XXX	XXX	0	0	0.0	0	0.0	0	0
10. Unaffiliated Bank Loans												
10.1 NAIC 1	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
10.2 NAIC 2	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
10.3 NAIC 3	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
10.4 NAIC 4	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
10.5 NAIC 5	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
10.6 NAIC 6	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
10.7 Totals	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY
SCHEDULE D - PART 1A - SECTION 1 (Continued)

Quality and Maturity Distribution of All Bonds Owned December 31, at Book/Adjusted Carrying Values by Major Types of Issues and NAIC Designations

NAIC Designation	1 1 Year or Less	2 Over 1 Year Through 5 Years	3 Over 5 Years Through 10 Years	4 Over 10 Years Through 20 Years	5 Over 20 Years	6 No Maturity Date	7 Total Current Year	8 Col. 7 as a % of Line 11.7	9 Total from Col. 7 Prior Year	10 % From Col. 8 Prior Year	11 Total Publicly Traded	12 Total Privately Placed (a)
11. Total Bonds Current Year												
11.1 NAIC 1	(d) 443,984,749	1,630,852,205	1,769,745,176	291,800,974	79,090,668	0	4,215,473,772	67.8	XXX	XXX	3,784,898,927	430,574,845
11.2 NAIC 2	(d) 98,595,826	672,444,018	841,003,758	67,634,890	21,056,373	0	1,700,734,865	27.4	XXX	XXX	1,454,228,855	246,506,010
11.3 NAIC 3	(d) 7,426,023	82,326,528	72,176,683	0	0	0	161,929,234	2.6	XXX	XXX	98,491,904	63,437,330
11.4 NAIC 4	(d) 4,552,863	64,564,090	59,742,335	1,200,000	0	0	130,059,288	2.1	XXX	XXX	67,951,755	62,107,533
11.5 NAIC 5	(d) 156,377	2,716,086	1,139,364	2,017,441	0	(c)	6,029,268	0.1	XXX	XXX	2,000,000	4,029,268
11.6 NAIC 6	(d) 0	0	1,335,000	0	304,202	0	(c) 1,639,202	0.0	XXX	XXX	3,799	1,635,403
11.7 Totals	554,715,838	2,452,902,927	2,745,142,316	362,653,305	100,451,243	0	(b) 6,215,865,629	100.0	XXX	XXX	5,407,575,240	808,290,389
11.8 Line 11.7 as a % of Col. 7	8.9	39.5	44.2	5.8	1.6	0.0	100.0	XXX	XXX	XXX	87.0	13.0
12. Total Bonds Prior Year												
12.1 NAIC 1	253,855,277	1,402,341,512	2,032,597,296	250,693,943	76,699,043	0	XXX	XXX	4,016,187,071	68.2	3,583,206,439	432,980,632
12.2 NAIC 2	73,484,732	665,614,590	801,008,921	12,259,960	22,393,889	0	XXX	XXX	1,574,762,092	26.7	1,367,626,886	207,135,206
12.3 NAIC 3	1,751,627	97,928,730	72,027,543	443,727	0	0	XXX	XXX	172,151,627	2.9	125,915,849	46,235,778
12.4 NAIC 4	6,667,449	63,272,558	43,763,210	0	0	0	XXX	XXX	113,703,217	1.9	81,434,897	32,268,320
12.5 NAIC 5	568,939	9,607,467	3,961,522	0	0	0	XXX	XXX	(c) 14,137,928	0.2	5,497,214	8,640,714
12.6 NAIC 6	0	0	0	0	316,720	0	XXX	XXX	(c) 316,720	0.0	3,801	312,919
12.7 Totals	336,328,024	2,238,764,857	2,953,358,492	263,397,630	99,409,652	0	XXX	XXX	(b) 5,891,258,655	100.0	5,163,685,086	727,573,569
12.8 Line 12.7 as a % of Col. 9	5.7	38.0	50.1	4.5	1.7	0.0	XXX	XXX	100.0	XXX	87.6	12.4
13. Total Publicly Traded Bonds												
13.1 NAIC 1	377,064,882	1,420,895,408	1,622,256,161	286,636,295	78,046,181	0	3,784,898,927	60.9	3,583,206,439	60.8	3,784,898,927	XXX
13.2 NAIC 2	95,537,417	565,689,775	718,095,388	55,389,088	19,517,187	0	1,454,228,855	23.4	1,367,626,886	23.2	1,454,228,855	XXX
13.3 NAIC 3	4,426,300	54,050,589	40,015,015	0	0	0	98,491,904	1.6	125,915,849	2.1	98,491,904	XXX
13.4 NAIC 4	2,732,631	45,903,818	19,115,306	200,000	0	0	67,951,755	1.1	81,434,897	1.4	67,951,755	XXX
13.5 NAIC 5	0	2,000,000	0	0	0	0	2,000,000	0.0	5,497,214	0.1	2,000,000	XXX
13.6 NAIC 6	0	0	0	0	3,799	0	3,799	0.0	3,801	0.0	3,799	XXX
13.7 Totals	479,761,230	2,088,539,590	2,399,481,870	342,225,383	97,567,167	0	5,407,575,240	87.0	5,163,685,086	87.6	5,407,575,240	XXX
13.8 Line 13.7 as a % of Col. 7	8.9	38.6	44.4	6.3	1.8	0.0	100.0	XXX	XXX	XXX	100.0	XXX
13.9 Line 13.7 as a % of Line 11.7, Col. 7, Section 11	7.7	33.6	38.6	5.5	1.6	0.0	87.0	XXX	XXX	XXX	87.0	XXX
14. Total Privately Placed Bonds												
14.1 NAIC 1	66,919,867	209,956,797	147,489,015	5,164,679	1,044,487	0	430,574,845	6.9	432,980,632	7.3	XXX	430,574,845
14.2 NAIC 2	3,058,409	106,754,243	122,908,370	12,245,802	1,539,186	0	246,506,010	4.0	207,135,206	3.5	XXX	246,506,010
14.3 NAIC 3	2,999,723	28,275,939	32,161,668	0	0	0	63,437,330	1.0	46,235,778	0.8	XXX	63,437,330
14.4 NAIC 4	1,820,232	18,660,272	40,627,029	1,000,000	0	0	62,107,533	1.0	32,268,320	0.5	XXX	62,107,533
14.5 NAIC 5	156,377	716,086	1,139,364	2,017,441	0	0	4,029,268	0.1	8,640,714	0.1	XXX	4,029,268
14.6 NAIC 6	0	0	1,335,000	0	300,403	0	1,635,403	0.0	312,919	0.0	XXX	1,635,403
14.7 Totals	74,954,608	364,363,337	345,660,446	20,427,922	2,884,076	0	808,290,389	13.0	727,573,569	12.4	XXX	808,290,389
14.8 Line 14.7 as a % of Col. 7	9.3	45.1	42.8	2.5	0.4	0.0	100.0	XXX	XXX	XXX	XXX	100.0
14.9 Line 14.7 as a % of Line 11.7, Col. 7, Section 11	1.2	5.9	5.6	0.3	0.0	0.0	13.0	XXX	XXX	XXX	XXX	13.0

(a) Includes \$ 788,618,778 freely tradable under SEC Rule 144 or qualified for resale under SEC Rule 144A.
(b) Includes \$ 0 current year of bonds with Z designations and \$ 0 prior year of bonds with Z designations. The letter "Z" means the NAIC designation was not assigned by the Securities Valuation Office (SVO) at the date of the statement.
(c) Includes \$ 4,029,268 current year, \$ 4,279,744 prior year of bonds with 5GI designations and \$ 1,639,204 current year, \$ 0 prior year of bonds with 6* designations. "5GI" means the NAIC designation was assigned by the (SVO) in reliance on the insurer's certification that the issuer is current in all principal and interest payments. "6*" means the NAIC designation was assigned by the SVO due to inadequate certification of principal and interest payments.
(d) Includes the following amount of short-term and cash equivalent bonds by NAIC designation: NAIC 1 \$ 56,008,388 ; NAIC 2 \$ 11,408,793 ; NAIC 3 \$ 0 ; NAIC 4 \$ 0 ; NAIC 5 \$ 0 ; NAIC 6 \$ 0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY
SCHEDULE D - PART 1A - SECTION 2

Maturity Distribution of All Bonds Owned December 31, at Book/Adjusted Carrying Values by Major Type and Subtype of Issues

Distribution by Type	1 1 Year or Less	2 Over 1 Year Through 5 Years	3 Over 5 Years Through 10 Years	4 Over 10 Years Through 20 Years	5 Over 20 Years	6 No Maturity Date	7 Total Current Year	8 Col. 7 as a % of Line 11.08	9 Total from Col. 7 Prior Year	10 % From Col. 8 Prior Year	11 Total Publicly Traded	12 Total Privately Placed
1. U.S. Governments												
1.01 Issuer Obligations	15,446,365	61,280,657	53,988,464	0	19,321,155	XXX	150,036,641	2.4	148,138,560	2.5	150,036,641	0
1.02 Residential Mortgage-Backed Securities	12,838,026	32,549,873	10,588,375	1,517,420	183,608	XXX	57,677,302	0.9	14,832,324	0.3	57,677,302	0
1.03 Commercial Mortgage-Backed Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
1.04 Other Loan-Backed and Structured Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
1.05 Totals	28,284,391	93,830,530	64,576,839	1,517,420	19,504,763	XXX	207,713,943	3.3	162,970,884	2.8	207,713,943	0
2. All Other Governments												
2.01 Issuer Obligations	0	0	263,621	0	0	XXX	263,621	0.0	265,355	0.0	263,621	0
2.02 Residential Mortgage-Backed Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
2.03 Commercial Mortgage-Backed Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
2.04 Other Loan-Backed and Structured Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
2.05 Totals	0	0	263,621	0	0	XXX	263,621	0.0	265,355	0.0	263,621	0
3. U.S. States, Territories and Possessions, Guaranteed												
3.01 Issuer Obligations	21,912,710	49,449,387	56,309,070	8,283,309	1,284,163	XXX	137,238,639	2.2	130,961,244	2.2	137,238,639	0
3.02 Residential Mortgage-Backed Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
3.03 Commercial Mortgage-Backed Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
3.04 Other Loan-Backed and Structured Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
3.05 Totals	21,912,710	49,449,387	56,309,070	8,283,309	1,284,163	XXX	137,238,639	2.2	130,961,244	2.2	137,238,639	0
4. U.S. Political Subdivisions of States, Territories and Possessions, Guaranteed												
4.01 Issuer Obligations	22,422,159	70,681,790	68,032,517	18,920,000	0	XXX	180,056,466	2.9	232,668,205	3.9	180,056,466	0
4.02 Residential Mortgage-Backed Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
4.03 Commercial Mortgage-Backed Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
4.04 Other Loan-Backed and Structured Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
4.05 Totals	22,422,159	70,681,790	68,032,517	18,920,000	0	XXX	180,056,466	2.9	232,668,205	3.9	180,056,466	0
5. U.S. Special Revenue & Special Assessment Obligations etc., Non-Guaranteed												
5.01 Issuer Obligations	57,756,769	136,433,369	263,057,148	112,411,565	24,802,191	XXX	594,461,042	9.6	625,008,562	10.6	588,635,684	5,825,358
5.02 Residential Mortgage-Backed Securities	112,385,841	338,282,935	226,760,777	137,130,118	22,886,278	XXX	837,445,949	13.5	666,952,689	11.3	837,445,949	0
5.03 Commercial Mortgage-Backed Securities	0	5,693,593	5,116,854	0	0	XXX	10,810,447	0.2	10,840,449	0.2	10,810,447	0
5.04 Other Loan-Backed and Structured Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
5.05 Totals	170,142,610	480,409,897	494,934,779	249,541,683	47,688,469	XXX	1,442,717,438	23.2	1,302,801,700	22.1	1,436,892,080	5,825,358
6. Industrial and Miscellaneous												
6.01 Issuer Obligations	256,862,042	1,464,644,415	1,716,900,115	80,188,695	30,442,913	XXX	3,549,038,180	57.1	3,368,658,300	57.2	2,843,184,839	705,853,341
6.02 Residential Mortgage-Backed Securities	281,658	840,556	662,948	599,759	14,917	XXX	2,399,838	0.0	2,872,054	0.0	2,399,838	0
6.03 Commercial Mortgage-Backed Securities	39,099,790	257,270,992	335,311,994	0	0	XXX	631,682,776	10.2	604,062,736	10.3	569,828,857	61,853,919
6.04 Other Loan-Backed and Structured Securities	15,710,478	35,646,337	8,150,433	3,602,439	0	XXX	63,109,687	1.0	84,342,024	1.4	28,351,916	34,757,771
6.05 Totals	311,953,968	1,758,402,300	2,061,025,490	84,390,893	30,457,830	XXX	4,246,230,481	68.3	4,059,935,114	68.9	3,443,765,450	802,465,031
7. Hybrid Securities												
7.01 Issuer Obligations	0	129,023	0	0	1,516,018	XXX	1,645,041	0.0	1,656,153	0.0	1,645,041	0
7.02 Residential Mortgage-Backed Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
7.03 Commercial Mortgage-Backed Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
7.04 Other Loan-Backed and Structured Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
7.05 Totals	0	129,023	0	0	1,516,018	XXX	1,645,041	0.0	1,656,153	0.0	1,645,041	0
8. Parent, Subsidiaries and Affiliates												
8.01 Issuer Obligations	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
8.02 Residential Mortgage-Backed Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
8.03 Commercial Mortgage-Backed Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
8.04 Other Loan-Backed and Structured Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
8.05 Affiliated Bank Loans - Issued	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
8.06 Affiliated Bank Loans - Acquired	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
8.07 Totals	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY
SCHEDULE D - PART 1A - SECTION 2 (Continued)

Maturity Distribution of All Bonds Owned December 31, at Book/Adjusted Carrying Values by Major Type and Subtype of Issues

Distribution by Type	1 1 Year or Less	2 Over 1 Year Through 5 Years	3 Over 5 Years Through 10 Years	4 Over 10 Years Through 20 Years	5 Over 20 Years	6 No Maturity Date	7 Total Current Year	8 Col. 7 as a % of Line 11.08	9 Total from Col. 7 Prior Year	10 % From Col. 8 Prior Year	11 Total Publicly Traded	12 Total Privately Placed
9. SVO Identified Funds												
9.01 Exchange Traded Funds Identified by the SVO	XXX	XXX	XXX	XXX	XXX	0	0	0.0	0	0.0	0	0
9.02 Bond Mutual Funds Identified by the SVO	XXX	XXX	XXX	XXX	XXX	0	0	0.0	0	0.0	0	0
9.03 Totals	XXX	XXX	XXX	XXX	XXX	0	0	0.0	0	0.0	0	0
10. Unaffiliated Bank Loans												
10.01 Unaffiliated Bank Loans - Issued	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
10.02 Unaffiliated Bank Loans - Acquired	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
10.03 Totals	0	0	0	0	0	XXX	0	0.0	0	0.0	0	0
11. Total Bonds Current Year												
11.01 Issuer Obligations	374,400,045	1,782,618,641	2,158,550,935	219,803,569	77,366,440	XXX	4,612,739,630	74.2	XXX	XXX	3,901,060,931	711,678,699
11.02 Residential Mortgage-Backed Securities	125,505,525	371,673,364	238,012,100	139,247,297	23,084,803	XXX	897,523,089	14.4	XXX	XXX	897,523,089	0
11.03 Commercial Mortgage-Backed Securities	39,099,790	262,964,585	340,428,848	0	0	XXX	642,493,223	10.3	XXX	XXX	580,639,304	61,853,919
11.04 Other Loan-Backed and Structured Securities	15,710,478	35,646,337	8,150,433	3,602,439	0	XXX	63,109,687	1.0	XXX	XXX	28,351,916	34,757,771
11.05 SVO Identified Funds	XXX	XXX	XXX	XXX	XXX	0	0	0.0	XXX	XXX	0	0
11.06 Affiliated Bank Loans	0	0	0	0	0	XXX	0	0.0	XXX	XXX	0	0
11.07 Unaffiliated Bank Loans	0	0	0	0	0	XXX	0	0.0	XXX	XXX	0	0
11.08 Totals	554,715,838	2,452,902,927	2,745,142,316	362,653,305	100,451,243	0	6,215,865,629	100.0	XXX	XXX	5,407,575,240	808,290,389
11.09 Line 11.08 as a % of Col. 7	8.9	39.5	44.2	5.8	1.6	0.0	100.0	XXX	XXX	XXX	87.0	13.0
12. Total Bonds Prior Year												
12.01 Issuer Obligations	237,937,180	1,804,758,225	2,294,347,576	112,396,874	57,916,524	XXX	XXX	XXX	4,507,356,379	76.5	3,892,682,361	614,674,018
12.02 Residential Mortgage-Backed Securities	67,873,517	222,727,618	205,774,285	146,788,519	41,493,128	XXX	XXX	XXX	684,657,067	11.6	684,657,067	0
12.03 Commercial Mortgage-Backed Securities	25,069,289	145,122,792	444,711,104	0	0	XXX	XXX	XXX	614,903,185	10.4	541,806,324	73,096,861
12.04 Other Loan-Backed and Structured Securities	5,448,038	66,156,222	8,525,527	4,212,237	0	XXX	XXX	XXX	84,342,024	1.4	44,539,334	39,802,690
12.05 SVO Identified Funds	XXX	XXX	XXX	XXX	XXX	0	XXX	XXX	0	0.0	0	0
12.06 Affiliated Bank Loans	0	0	0	0	0	XXX	XXX	XXX	0	0.0	0	0
12.07 Unaffiliated Bank Loans	0	0	0	0	0	XXX	XXX	XXX	0	0.0	0	0
12.08 Totals	336,328,024	2,238,764,857	2,953,358,492	263,397,630	99,409,652	0	XXX	XXX	5,891,258,655	100.0	5,163,685,086	727,573,569
12.09 Line 12.08 as a % of Col. 9	5.7	38.0	50.1	4.5	1.7	0.0	XXX	XXX	100	XXX	87.6	12.4
13. Total Publicly Traded Bonds												
13.01 Issuer Obligations	326,389,569	1,471,204,002	1,826,006,910	202,978,086	74,482,364	XXX	3,901,060,931	62.8	3,892,682,361	66.1	3,901,060,931	XXX
13.02 Residential Mortgage-Backed Securities	125,505,525	371,673,364	238,012,100	139,247,297	23,084,803	XXX	897,523,089	14.4	684,657,067	11.6	897,523,089	XXX
13.03 Commercial Mortgage-Backed Securities	18,695,309	227,684,262	334,259,733	0	0	XXX	580,639,304	9.3	541,806,324	9.2	580,639,304	XXX
13.04 Other Loan-Backed and Structured Securities	9,170,827	17,977,962	1,203,127	0	0	XXX	28,351,916	0.5	44,539,334	0.8	28,351,916	XXX
13.05 SVO Identified Funds	XXX	XXX	XXX	XXX	XXX	0	0	0.0	0	0.0	0	XXX
13.06 Affiliated Bank Loans	0	0	0	0	0	XXX	0	0.0	0	0.0	0	XXX
13.07 Unaffiliated Bank Loans	0	0	0	0	0	XXX	0	0.0	0	0.0	0	XXX
13.08 Totals	479,761,230	2,088,539,590	2,399,481,870	342,225,383	97,567,167	0	5,407,575,240	87.0	5,163,685,086	87.6	5,407,575,240	XXX
13.09 Line 13.08 as a % of Col. 7	8.9	38.6	44.4	6.3	1.8	0.0	100.0	XXX	XXX	XXX	100.0	XXX
13.10 Line 13.08 as a % of Line 11.08, Col. 7, Section 11	7.7	33.6	38.6	5.5	1.6	0.0	87.0	XXX	XXX	XXX	87.0	XXX
14. Total Privately Placed Bonds												
14.01 Issuer Obligations	48,010,476	311,414,639	332,544,025	16,825,483	2,884,076	XXX	711,678,699	11.4	614,674,018	10.4	XXX	711,678,699
14.02 Residential Mortgage-Backed Securities	0	0	0	0	0	XXX	0	0.0	0	0.0	XXX	0
14.03 Commercial Mortgage-Backed Securities	20,404,481	35,280,323	6,169,115	0	0	XXX	61,853,919	1.0	73,096,861	1.2	XXX	61,853,919
14.04 Other Loan-Backed and Structured Securities	6,539,651	17,668,375	6,947,306	3,602,439	0	XXX	34,757,771	0.6	39,802,690	0.7	XXX	34,757,771
14.05 SVO Identified Funds	XXX	XXX	XXX	XXX	XXX	0	0	0.0	0	0.0	XXX	0
14.06 Affiliated Bank Loans	0	0	0	0	0	XXX	0	0.0	0	0.0	XXX	0
14.07 Unaffiliated Bank Loans	0	0	0	0	0	XXX	0	0.0	0	0.0	XXX	0
14.08 Totals	74,954,608	364,363,337	345,660,446	20,427,922	2,884,076	0	808,290,389	13.0	727,573,569	12.4	XXX	808,290,389
14.09 Line 14.08 as a % of Col. 7	9.3	45.1	42.8	2.5	0.4	0.0	100.0	XXX	XXX	XXX	XXX	100.0
14.10 Line 14.08 as a % of Line 11.08, Col. 7, Section 11	1.2	5.9	5.6	0.3	0.0	0.0	13.0	XXX	XXX	XXX	XXX	13.0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE D - PART 1

Showing All Long-Term BONDS Owned December 31 of Current Year

[illegible]

SCHEDULE D - PART 2 - SECTION 1

[illegible]

SCHEDULE D - PART 2 - SECTION 2

[illegible]



COMBINED INSURANCE EXPENSE EXHIBIT

FOR THE YEAR ENDED DECEMBER 31, 2019

(To Be Filed by May 1)

Of The (Name) Hanover Insurance Company
ADDRESS (City, State and Zip Code) Worcester , MA 01653
NAIC Group Code 0088 NAIC Company Code 00884 Employer's Identification Number (FEIN) 13-5129825
Contact Person Dennis HazelwoodTitle Accounting ManagerTelephone 508-855-7928

INSURANCE EXPENSE EXHIBIT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

INTERROGATORIES

1.

Change in reserve for deferred maternity and other similar benefits are reflected in:

1.1 Premiums Earned

1.2 Losses Incurred

1.3 Not Applicable

[]

[]

[X]

2.

Indicate amounts received from securities subject to proration for federal tax purposes. Report amounts in whole dollars only:

2.1 Amount included on Exhibit of Net Investment Income, Line 1.1, Column 2

2.2 Amount included on Exhibit of Net Investment Income, Line 2.1, Column 2

2.3 Amount included on Exhibit of Net Investment Income, Line 2.11, Column 2

2.4 Amount included on Exhibit of Net Investment Income, Line 2.2, Column 2

2.5 Amount included on Exhibit of Net Investment Income, Line 2.21, Column 2

\$ 962,184

\$ 256,103

\$ 0

\$ 16,349,365

\$ 500,000

3.

Indicate amounts shown in the Annual Statement for the following items. Report amounts in whole dollars only:

3.1 Net Investment Income, Page 4, Line 9, Column 1

3.2 Net Realized Capital Gain or (Loss), Page 4, Line 10, Column 1

\$ 263,130,351

\$ 8,480,453

4.1

The information provided in the Insurance Expense Exhibit will be used by many persons to estimate the allocation of expenses and profit to the various lines of business. Are there any items requiring special comment or explanation?

Yes []

No [X]

4.2

Are items allocated to lines of business in Parts II and III using methods not defined in the instructions?

Yes []

No [X]

Statement may be attached.

4.3

If yes, explain:

PART I - ALLOCATION TO EXPENSE GROUPS

(\$000 OMITTED)

Operating Expense Classifications	1 Loss Adjustment Expense	Other Underwriting Expenses			5 Investment Expenses	6 Total Expenses
		2 Acquisition, Field Supervision and Collection Expenses	3 General Expenses	4 Taxes, Licenses and Fees		
1. Claim adjustment services:						
1.1 Direct	310,347	0	0	0	0	310,347
1.2 Reinsurance assumed	15,880	0	0	0	0	15,880
1.3 Reinsurance ceded	28,133	0	0	0	0	28,133
1.4 Net claim adjustment services (Lines 1.1+1.2-1.3)	298,094	0	0	0	0	298,094
2. Commission and brokerage:						
2.1 Direct excluding contingent	0	738,831	0	0	0	738,831
2.2 Reinsurance assumed excluding contingent	0	5,794	0	0	0	5,794
2.3 Reinsurance ceded excluding contingent	0	101,455	0	0	0	101,455
2.4 Contingent - direct	0	97,051	0	0	0	97,051
2.5 Contingent - reinsurance assumed	0	0	0	0	0	0
2.6 Contingent - reinsurance ceded	0	594	0	0	0	594
2.7 Policy and membership fees	0	0	0	0	0	0
2.8 Net commission and brokerage (Lines 2.1+2.2-2.3+2.4+2.5-2.6+2.7)	0	739,628	0	0	0	739,628
3. Allowances to managers and agents	696	2,755	0	0	2	3,453
4. Advertising	599	1,767	0	0	1	2,366
5. Boards, bureaus and associations	0	0	27,426	0	0	27,426
6. Surveys and underwriting reports	0	0	24,152	0	0	24,152
7. Audit of assureds' records	0	0	2,749	0	0	2,749
8. Salary related items:						
8.1 Salaries	132,254	94,448	216,649	0	4,261	447,612
8.2 Payroll taxes	10,628	7,549	17,398	0	322	35,896
9. Employee relations and welfare	21,606	14,029	32,374	0	534	68,543
10. Insurance	1,241	622	1,506	0	0	3,369
11. Directors' fees	0	0	0	0	0	0
12. Travel and travel items	6,076	3,479	7,840	0	72	17,467
13. Rent and rent items	6,669	4,636	10,796	0	3,213	25,314
14. Equipment	15,985	9,907	24,303	0	262	50,457
15. Cost or depreciation of EDP equipment and software	4,948	6,862	18,372	0	15	30,197
16. Printing and stationery	887	745	1,855	0	10	3,497
17. Postage, telephone and telegraph, exchange and express	3,307	2,677	6,833	0	18	12,834
18. Legal and auditing	3,268	1,635	3,778	0	74	8,755
19. Totals (Lines 3 to 18)	208,161	151,111	396,031	0	8,785	764,088
20. Taxes, licenses and fees:						
20.1 State and local insurance taxes deducting guaranty association credits of \$	0	0	0	96,334	0	96,334
20.2 Insurance department licenses and fees	0	0	0	6,709	0	6,709
20.3 Gross guaranty association assessments	0	0	0	(230)	0	(230)
20.4 All other (excluding Federal and foreign income and real estate)	0	0	0	899	0	899
20.5 Total taxes, licenses and fees (Lines 20.1+20.2+20.3+20.4)	0	0	0	103,712	0	103,712
21. Real estate expenses	0	0	0	0	2,124	2,124
22. Real estate taxes	0	0	0	0	2,499	2,499
23. Reimbursements by uninsured plans	XXX	XXX	XXX	XXX	XXX	XXX
24. Aggregate write-ins for miscellaneous operating expenses	25,216	26,375	35,080	0	1,967	88,638
25. TOTAL EXPENSES INCURRED	531,471	917,114	431,111	103,712	15,375	1,998,782
DETAILS OF WRITE-INS						
2499. Totals (Lines 2401 through 2403 plus 2498)(Line 24 above)	25,216	26,375	35,080	0	1,967	88,638

(\$000 OMITTED)

270-4

INSURANCE EXPENSE EXHIBIT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

PART II - ALLOCATION TO LINES OF BUSINESS NET OF REINSURANCE (Continued)

PREMIUMS, LOSSES, EXPENSES, RESERVES AND PROFITS AND PERCENTAGES TO PREMIUMS EARNED FOR BUSINESS NET OF REINSURANCE

(\$000 OMITTED)

		Other Underwriting Expenses																		Other Income Less Other Expenses (Pg. 4, Line 15 minus Line 5)		Pre-Tax Profit or Loss Excluding All Investment Gain		Investment Gain on Funds Attributable to Insurance Transactions		Profit or Loss Excluding Investment Gain Attributable to Capital and Surplus		Investment Gain Attributable to Capital and Surplus		Total Profit or Loss	
		Commission and Brokerage Expenses Incurred (IEE Pt. 1, Line 2.8, Col. 2)		Taxes, Licenses & Fees Incurred (IEE Pt. 1, Line 20.5, Col. 4)		Other Acquisitions, Field Supervision, and Collection Expenses Incurred (IEE Pt. 1, Line 25 minus 2.8 Col. 2)		General Expenses Incurred (IEE Pt. 1, Line 25, Col. 3)																							
		23 Amount	24 %	25 Amount	26 %	27 Amount	28 %	29 Amount	30 %	31 Amount	32 %	33 Amount	34 %	35 Amount	36 %	37 Amount	38 %	39 Amount	40 %	41 Amount	42 %										
1.	Fire	7,644	12.0	1,981	3.1	3,131	4.9	7,596	12.0	224	0.4	(2,419)	(3.8)	987	1.6	(1,432)	(2.3)	1,299	2.0	(133)	(0.2)										
2.1	Allied Lines	14,000	17.2	2,243	2.8	4,475	5.5	7,644	9.4	177	0.2	9,498	11.7	1,001	1.2	10,499	12.9	1,608	2.0	12,107	14.9										
2.2	Multiple Peril Crop	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0										
2.3	Federal Flood	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0										
2.4.	Private Crop	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0										
2.5	Private Flood	134	17.9	19	2.5	36	4.8	59	7.9	2	0.3	745	99.3	22	2.9	767	102.3	18	2.3	784	104.6										
3.	Farmowners Multiple Peril	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0										
4.	Homeowners Multiple Peril	110,633	17.8	12,308	2.0	11,181	1.8	59,983	9.7	2,802	0.5	47,814	7.7	7,883	1.3	55,697	9.0	15,973	2.6	71,670	11.5										
5.1	Commercial Multiple Peril (Non-Liability Portion)	79,982	16.3	14,236	2.9	26,290	5.4	56,909	11.6	2,347	0.5	25,892	5.3	5,419	1.1	31,311	6.4	10,160	2.1	41,472	8.4										
5.2	Commercial Multiple Peril (Liability Portion)	90,353	18.3	11,694	2.4	27,129	5.5	46,617	9.5	1,038	0.2	(12,505)	(2.5)	28,193	5.7	15,688	3.2	15,735	3.2	31,424	6.4										
6.	Mortgage Guaranty	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0										
8.	Ocean Marine	8,209	20.5	1,144	2.9	5,989	15.0	3,671	9.2	86	0.2	2,354	5.9	924	2.3	3,278	8.2	944	2.4	4,222	10.5										
9.	Inland Marine	47,254	19.8	6,007	2.5	13,792	5.8	18,985	8.0	547	0.2	28,168	11.8	1,784	0.7	29,953	12.6	4,265	1.8	34,217	14.4										
10.	Financial Guaranty	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0										
11.	Medical Professional Liability	1,915	14.1	114	0.8	890	6.5	1,316	9.7	29	0.2	3,184	23.4	677	5.0	3,861	28.4	378	2.8	4,239	31.2										
12.	Earthquake	1,991	17.2	284	2.5	418	3.6	923	8.0	23	0.2	6,312	54.5	51	0.4	6,363	54.9	207	1.8	6,570	56.7										
13.	Group A&H (See Interrogatory 1)	545	26.2	79	3.8	0	0.0	330	15.9	4	0.2	(7,695)	(370.2)	3,376	162.4	(4,319)	(207.8)	897	43.1	(3,422)	(164.6)										
14.	Credit A&H	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0										
15.	Other A&H (See Interrogatory 1)	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	(9)	(89.0)	23	218.2	13	129.2	6	60.7	20	189.9										
16.	Workers' Compensation	37,368	10.6	9,989	2.8	16,848	4.8	36,480	10.4	(980)	(0.3)	71,382	20.3	18,439	5.2	89,821	25.5	10,000	2.8	99,821	28.3										
17.1	Other Liability - Occurrence	26,590	13.2	5,766	2.9	9,537	4.7	25,109	12.4	901	0.4	(1,143)	(0.6)	14,716	7.3	13,573	6.7	7,165	3.5	20,738	10.3										
17.2	Other Liability - Claims-Made	40,493	17.8	5,371	2.4	13,346	5.9	22,477	9.9	489	0.2	10,828	4.8	7,597	3.3	18,425	8.1	5,508	2.4	23,933	10.5										
17.3	Excess Workers' Compensation	24	17.2	0	0.0	9	6.4	10	7.2	0	0.0	201	144.0	350	250.8	551	394.8	144	102.8	695	497.7										
18.	Products Liability	3,477	15.7	373	1.7	994	4.5	1,963	8.9	47	0.2	476	2.2	1,324	6.0	1,800	8.1	683	3.1	2,482	11.2										
19.1, 19.2	Private Passenger Auto Liability	96,870	15.7	11,243	1.8	6,677	1.1	49,744	8.1	4,681	0.8	(40,822)	(6.6)	26,474	4.3	(14,348)	(2.3)	20,696	3.4	6,347	1.0										
19.3, 19.4	Commercial Auto Liability	43,961	16.3	6,113	2.3	14,347	5.3	25,981	9.6	728	0.3	(28,281)	(10.5)	13,146	4.9	(15,135)	(5.6)	7,561	2.8	(7,574)	(2.8)										
21.1	Private Passenger Auto Physical Damage	86,144	16.1	9,474	1.8	6,027	1.1	43,599	8.1	691	0.1	35,545	6.6	4,255	0.8	39,800	7.4	12,020	2.2	51,820	9.7										
21.2	Commercial Auto Physical Damage	15,680	16.6	2,087	2.2	4,924	5.2	9,652	10.2	201	0.2	(2,463)	(2.6)	288	0.3	(2,175)	(2.3)	1,538	1.6	(636)	(0.7)										
22.	Aircraft (all perils)	0	0.0	0	0.0	0	0.0	4	(158.8)	0	0.0	(12)	493.6	49	(1,928.7)	36	(1,435.1)	12	(490.6)	49	(1,925.7)										
23.	Fidelity	4,774	20.8	580	2.5	2,060	9.0	2,424	10.6	49	0.2	3,463	15.1	606	2.6	4,069	17.7	620	2.7	4,690	20.4										
24.	Surety	22,597	33.2	2,091	3.1	8,398	12.3	7,664	11.3	82	0.1	10,211	15.0	1,829	2.7	12,040	17.7	2,077	3.1	14,117	20.7										
26.	Burglary and Theft	1,633	15.1	255	2.4	970	9.0	1,109	10.3	23	0.2	1,177	10.9	276	2.6	1,453	13.5	277	2.6	1,730	16.0										
27.	Boiler and Machinery	(2,001)	20,852.4	270	(2,813.7)	0	0.0	831	(8,659.9)	0	0.0	794	(8,278.9)	25	(260.8)	819	(8,539.7)	1	(7.2)	820	(8,546.8)										
28.	Credit	(122)	(47.9)	2	0.8	3	1.2	23	9.0	1	0.4	133	52.3	32	12.5	165	64.9	28	11.0	193	75.9										
29.	International	(520)	1,723.6	(11)	36.5	13	(43.1)	9	(29.8)	0	0.0	599	(1,983.9)	26	(84.7)	624	(2,068.6)	23	(77.4)	647	(2,146.0)										
30.	Warranty	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0										
31, 32, 33	Reinsurance - Nonproportional Assumed	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	(67)	0.0	21	0.0	(46)	0.0	5	0.0	(41)	0.0										
34.	Aggregate write-ins for Other Lines of Business	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	13,847	0.0	13,847	0.0										
35.	TOTAL (Lines 1 through 34)	739,628	16.5	103,712	2.3	177,484	4.0	431,112	9.6	14,192	0.3	163,360	3.6	139,792	3.1	303,152	6.8	133,695	3.0	436,847	9.8										
DETAILS OF WRITE-INS																															
3499.	Totals (Lines 3401 thru 3403 plus 3498)(Line 34 above)	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	13,847	0.0	13,847	0.0										

NOTE: THE ALLOCATION OF INVESTMENT INCOME FROM CAPITAL AND SURPLUS BY LINE OF BUSINESS MAY NOT ACCURATELY REFLECT THE PROFITABILITY OF A PARTICULAR LINE FOR USE IN THE RATE MAKING PROCESS.

PART III - ALLOCATION TO LINES OF DIRECT BUSINESS WRITTEN

PREMIUMS, LOSSES, EXPENSES, RESERVES AND PROFITS, AND PERCENTAGES TO PREMIUMS EARNED FOR DIRECT BUSINESS WRITTEN

(\$000 OMITTED)

270-6

INSURANCE EXPENSE EXHIBIT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

PART III - ALLOCATION TO LINES OF DIRECT BUSINESS WRITTEN (Continued)

PREMIUMS, LOSSES, EXPENSES, RESERVES AND PROFITS, AND PERCENTAGES TO PREMIUMS EARNED FOR DIRECT BUSINESS WRITTEN

(\$000 OMITTED)

		Other Underwriting Expenses								Other Income Less Other Expenses		Pre-Tax Profit or Loss Excluding All Investment	
		Commission and Brokerage Expenses Incurred		Taxes, Licenses & Fees Incurred		Other Acquisitions, Field Supervision, and Collection Expenses Incurred		General Expenses Incurred					
		23 Amount	24 %	25 Amount	26 %	27 Amount	28 %	29 Amount	30 %				
1.	Fire	13,302	15.6	1,975	2.3	3,020	3.5	7,012	8.2	169	0.2	(8,836)	(10.3)
2.1	Allied Lines	16,753	17.2	2,241	2.3	4,300	4.4	7,373	7.6	247	0.3	3,423	3.5
2.2	Multiple Peril Crop.....	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
2.3	Federal Flood.....	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
2.4	Private Crop	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
2.5	Private Flood	134	17.6	19	2.5	36	4.7	59	7.7	0	0.0	779	101.9
3.	Farmowners Multiple Peril	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
4.	Homeowners Multiple Peril	111,133	17.2	12,306	1.9	11,182	1.7	58,624	9.1	2,760	0.4	71,299	11.1
5.1	Commercial Multiple Peril (Non-Liability Portion)	108,880	17.7	14,232	2.3	25,719	4.2	56,656	9.2	2,209	0.4	67,470	11.0
5.2	Commercial Multiple Peril (Liability Portion)	95,506	18.8	11,691	2.3	26,248	5.2	47,486	9.3	686	0.1	(12,320)	(2.4)
6.	Mortgage Guaranty	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
8.	Ocean Marine	9,715	20.6	1,144	2.4	5,989	12.7	3,672	7.8	274	0.6	9,762	20.7
9.	Inland Marine	55,752	20.9	6,006	2.3	14,063	5.3	18,668	7.0	1,284	0.5	35,070	13.2
10.	Financial Guaranty	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
11.	Medical Professional Liability	2,277	15.4	114	0.8	755	5.1	1,451	9.8	32	0.2	2,365	15.9
12.	Earthquake	2,044	17.0	284	2.4	400	3.3	942	7.9	12	0.1	6,651	55.5
13.	Group A&H (See Interrogatory 1).....	0	0.0	34	0.0	0	0.0	0	0.0	0	0.0	(34)	0.0
14.	Credit A&H	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
15.	Other A&H (See Interrogatory 1).....	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
16.	Workers' Compensation	48,089	12.4	9,988	2.6	17,385	4.5	35,184	9.1	(1,223)	(0.3)	85,177	21.9
17.1	Other Liability - Occurrence	50,621	17.4	5,755	2.0	10,948	3.8	23,518	8.1	1,461	0.5	(17,259)	(5.9)
17.2	Other Liability - Claims-Made	44,707	18.5	5,367	2.2	13,170	5.4	22,650	9.4	1,333	0.6	10,639	4.4
17.3	Excess Workers' Compensation	76	26.9	0	0.0	14	5.0	5	1.8	1	0.4	4,857	1,719.7
18.	Products Liability	3,432	15.8	362	1.7	868	4.0	1,925	8.9	50	0.2	(1,075)	(5.0)
19.1, 19.2	Private Passenger Auto Liability	96,875	13.9	11,241	1.6	6,676	1.0	50,758	7.3	4,214	0.6	(77,672)	(11.1)
19.3, 19.4	Commercial Auto Liability	44,193	16.6	5,949	2.2	13,942	5.2	24,920	9.3	286	0.1	(30,518)	(11.4)
21.1	Private Passenger Auto Physical Damage	86,144	16.0	9,473	1.8	6,027	1.1	42,398	7.9	287	0.1	37,683	7.0
21.2	Commercial Auto Physical Damage	15,628	16.9	2,040	2.2	4,839	5.2	9,426	10.2	50	0.1	(3,090)	(3.3)
22.	Aircraft (all perils)	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
23.	Fidelity	4,774	20.4	580	2.5	2,040	8.7	2,444	10.5	121	0.5	2,625	11.2
24.	Surety	22,327	28.8	1,795	2.3	8,397	10.8	7,505	9.7	380	0.5	12,312	15.9
26.	Burglary and Theft	1,868	16.1	255	2.2	961	8.3	1,117	9.6	54	0.5	(582)	(5.0)
27.	Boiler and Machinery	1,704	15.7	269	2.5	215	2.0	615	5.7	19	0.2	2,272	21.0
28.	Credit	(95)	(12.1)	2	0.3	3	0.4	23	2.9	0	0.0	(256)	(32.6)
29.	International	41	32.6	0	0.0	13	10.5	9	7.2	1	0.8	(27)	(21.8)
30.	Warranty	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
34.	Aggregate write-ins for Other Lines of Business	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
35.	TOTAL (Lines 1 through 34)	835,882	16.9	103,122	2.1	177,210	3.6	424,440	8.6	14,707	0.3	200,714	4.1
DETAILS OF WRITE-INS													
3499.	Totals (Lines 3401 thru 3403 plus 3498)(Line 34 above)	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0

COMBINED STATEMENT FOR THE YEAR 2019 OF THE HANOVER INSURANCE COMPANY

SCHEDULE Z

PART 1 - COMPANIES INCLUDED IN THE CURRENT YEAR THAT ARE CONSOLIDATED OR COMBINED

Name of Company	NAIC Code	FIT	Ownership Interest		Basis for Inclusion
			Current	Prior	
The Hanover Insurance Company	22292	13-5129825	100.0	100.0	Consolidation
Massachusetts Bay Insurance Co.	22306	04-2217600	100.0	100.0	Consolidation
The Hanover American Ins. Co.	36064	04-3063898	100.0	100.0	Consolidation
The Hanover Casualty Co.	41602	75-1827351	100.0	100.0	Consolidation
Allmerica Financial Alliance Ins. Co.	10212	04-3272695	100.0	100.0	Consolidation
Allmerica Financial Benefit Ins. Co.	41840	23-2643430	100.0	100.0	Consolidation
Citizens Insurance Co. of Illinois	10714	36-4123481	100.0	100.0	Combined
Citizens Insurance Co. of America	31534	38-0421730	100.0	100.0	Consolidation
Citizens Insurance Co. of Ohio	10176	38-3167100	100.0	100.0	Consolidation
Citizens Insurance Co. of the Midwest	10395	35-1958418	100.0	100.0	Consolidation
The Hanover New Jersey Ins. Co.	11705	86-1070355	100.0	100.0	Consolidation
Verlan Fire Insurance Co.	10815	52-0903682	100.0	100.0	Consolidation
The Hanover National Ins. Co.	13147	74-3242673	100.0	100.0	Consolidation
NOVA Casualty Company	42552	16-1140177	100.0	100.0	Consolidation
AIX Specialty Ins. Co.	12833	20-5233538	100.0	100.0	Consolidation
Campmed Casualty & Indemnity Co., Inc.	12260	52-1827116	100.0	100.0	Consolidation

PART 2 - COMPANIES INCLUDED IN THE CURRENT YEAR AND EXCLUDED IN THE PRIOR YEAR

Name of Company	NAIC Code	FIT	Ownership Interest		Reason for Inclusion
			Current	Prior	
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PART 3 - COMPANIES EXCLUDED IN THE CURRENT YEAR AND INCLUDED IN THE PRIOR YEAR

Name of Company	NAIC Code	FIT	Ownership Interest		Reason for Exclusion
			Current	Prior	
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.....					
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